

GROHE 27867EN1

GROHE 27867EN1 Retro-Fit Euphoria 25 Inch Shower System User Manual

Model: 27867EN1 | Brand: GROHE

1. PRODUCT OVERVIEW

The GROHE Retro-Fit Euphoria 25 Inch Shower System is designed to upgrade an existing shower setup without extensive renovation. It integrates a main shower head and a hand shower, utilizing existing plumbing connections. This system aims to provide enhanced showering functionality and performance.

Key Features:

- Transforms a standard shower into a multi-functional system using existing plumbing.
- GROHE DreamSpray technology ensures precise and consistent water distribution.
- SpeedClean integrated anti-lime system for easy nozzle cleaning.
- Built-in diverter for seamless switching between shower head and hand shower.
- Adjustable height bar with a gliding bracket for the hand shower.





Figure 1: GROHE Retro-Fit Euphoria 25 Inch Shower System, Brushed Nickel finish.

This image displays the complete shower system, featuring the overhead rain shower head, the adjustable hand shower on a slide bar, and the control unit. The finish is brushed nickel.

2. SETUP AND INSTALLATION

The GROHE Retro-Fit Euphoria Shower System is designed for installation using existing plumbing

connections, minimizing the need for extensive wall modifications. While the system is engineered for straightforward installation, professional installation is recommended, especially when drilling through tile or if you are unfamiliar with plumbing procedures.

Installation Considerations:

- Ensure existing plumbing is compatible with the system's connections.
- Accurate measurements are crucial for proper alignment and secure mounting. Refer to the dimensions provided in Figure 3.
- When installing through tile, use appropriate drill bits and techniques to prevent damage.
- Verify all connections are watertight before sealing.



Figure 2: Key features of the GROHE Retro-Fit Euphoria Shower System.

This diagram highlights the main components and functionalities: the 3-spray shower head, SpeedClean nozzles, slide bar for height adjustment, built-in diverter, 3-spray hand shower, and GROHE StarLight coating.



Figure 3: Product dimensions for the GROHE Retro-Fit Euphoria Shower System.

This image provides critical measurements including arm depth (17 11/16" / 450mm), face width (10 1/4" / 260mm), and total height (25 11/16" / 653mm), essential for planning installation.

For detailed step-by-step installation instructions, please refer to the official installation guide provided with your product or available on the GROHE website. No specific seller-provided installation videos were available in the product data.

3. OPERATING INSTRUCTIONS

The GROHE Retro-Fit Euphoria Shower System offers intuitive controls for a customized showering experience.

Water Flow Control:

- **Main Shower Head:** Water flow to the main shower head is typically activated by a primary control on your existing shower valve.
- **Hand Shower:** To activate the hand shower, use the built-in diverter. This allows you to switch water flow between the main shower head and the hand shower.

Spray Pattern Adjustment:

- **Main Shower Head:** The main shower head features a center dial. Rotate this dial to select between Jet, SmartRain, or Rain spray patterns.
- **Hand Shower:** The hand shower also offers multiple spray patterns (Normal, SmartRain, Massage). Adjust these by rotating the spray face or a dedicated control on the hand shower itself.

Hand Shower Height Adjustment:

The hand shower is mounted on an adjustable height bar with a gliding bracket. To adjust the height, gently press the release button or lever on the bracket and slide the hand shower up or down to your desired position. Release the button/lever to secure it.

No specific seller-provided operating videos were available in the product data.

4. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your GROHE shower system.

Cleaning the Shower Heads:

- The shower heads are equipped with **SpeedClean** nozzles. To remove limescale residue, simply wipe the nozzles with your fingertip.
- For general cleaning, use a soft cloth and a mild soap solution. Avoid abrasive cleaners, scouring pads, or harsh chemicals, as these can damage the finish.

Maintaining the Finish:

The Brushed Nickel finish (and GROHE StarLight coating) is designed for durability. To maintain its appearance, regularly wipe down all surfaces with a soft, damp cloth. Dry immediately with a clean, soft cloth to prevent water spots. Do not use cleaners containing alcohol, ammonia, or abrasive agents.

No specific seller-provided maintenance videos were available in the product data.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your shower system.

Problem	Possible Cause	Solution
Low Water Pressure	Insufficient household water pressure; clogged nozzles; partially closed shut-off valves.	Check household water pressure. Clean SpeedClean nozzles by wiping them. Ensure all shut-off valves are fully open.
Water Leaks	Loose connections; damaged O-rings/gaskets; faulty diverter.	Tighten all connections. Inspect and replace any damaged O-rings or gaskets. If the diverter is faulty, contact GROHE support.

Problem	Possible Cause	Solution
Difficulty Switching Between Shower Heads	Diverter mechanism is stiff or obstructed.	Ensure the diverter is fully engaged in each position. If stiff, apply a small amount of silicone grease to moving parts (consult official manual).
Missing Parts Upon Delivery	Packaging error or transit damage.	Immediately contact the retailer or GROHE customer service with your purchase details.

If you encounter issues not listed here or if the suggested solutions do not resolve the problem, please contact GROHE customer support or a qualified plumber.

6. SPECIFICATIONS

Attribute	Detail
Brand	GROHE
Model Number	27867EN1
Color	Brushed Nickel
Material	Metal
Finish Type	Nickel
Mounting Type	Wall Mount
Included Components	Shower Arm, Hand Shower, Shower Head, Shower Hose
Flow Rate	2.5 Gallons Per Minute (2.5 gpm)
Item Weight	15 Pounds
Product Dimensions	17.69 x 10.25 x 30.25 inches
Installation Method	Wall Mounted

7. WARRANTY AND SUPPORT

Warranty Information:

The GROHE 27867EN1 Retro-Fit Euphoria 25 Inch Shower System comes with a **LIMITED** warranty. For complete details regarding warranty coverage, terms, and conditions, please refer to the official warranty documentation included with your product or visit the official GROHE website.

Customer Support:

Should you require assistance with installation, operation, maintenance, or troubleshooting, please contact GROHE customer service. Contact information can typically be found on the official GROHE website or in the product packaging. When contacting support, please have your model number (27867EN1) and proof of purchase readily available.

