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› Sharper Image Heated Neck & Shoulder Wrap Model 1011827 User Manual

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Sharper Image Heated Neck & Shoulder Wrap Model 1011827 User Manual

Your Guide to Comfort and Relaxation

INTRODUCTION

The Sharper Image Heated Neck & Shoulder Wrap, Model 1011827, is designed to provide soothing hot or cold therapy for tension, stiffness, and muscle pain. Infused with a natural aromatherapy blend, this plush wrap offers a comfortable and relaxing experience. It is microwavable for heat therapy and freezable for cold therapy, making it a versatile tool for personal well-being.



Image: The Sharper Image Heated Neck & Shoulder Wrap, showcasing its design and packaging.

SAFETY INFORMATION

Please read all safety instructions before use to prevent injury or damage to the product.

- **Microwave Use:** Do not exceed a total of 3 minutes in the microwave. Overheating may damage the wrap and pose a risk of burns. Always heat in 30-second increments.
- **Temperature Check:** Always check the temperature of the wrap before applying it to your skin. If it feels too hot, allow it to cool before use.
- **Supervision:** Do not use on infants, children, or individuals with impaired sensation or circulation without supervision.
- **Skin Protection:** Do not apply directly to broken or sensitive skin.
- **Storage:** Store in a cool, dry place away from direct sunlight.
- **Damage:** If the wrap shows any signs of damage, such as tears or leaks, discontinue use immediately.

SETUP

The Sharper Image Heated Neck & Shoulder Wrap requires no complex setup. It is ready for use as either a hot or cold therapy device.

For Hot Therapy:

1. Ensure the wrap is clean and dry.
2. Place the wrap flat in a microwave oven.
3. Heat in 30-second increments.
4. After each 30-second interval, carefully remove the wrap, gently shake it to distribute heat, and check the temperature.
5. Repeat until the desired warmth is achieved, but **do not exceed a total of 3 minutes of heating time**

For Cold Therapy:

1. Place the wrap in a clean, sealed plastic bag to protect it from moisture and odors.
2. Chill the wrap in the freezer for 1-2 hours.
3. Remove from the freezer and plastic bag when ready to use.



HEATS IN MICROWAVE
COOLS IN FREEZER



Image: Visual guide for heating in microwave and cooling in freezer.

OPERATING INSTRUCTIONS

Once prepared for hot or cold therapy, apply the wrap to your neck and shoulders.

- **Application:** Position the wrap comfortably around your neck and over your shoulders. The contoured shape and high collar are designed to stay secure.
- **Aromatherapy:** As the wrap warms, the natural herb blend (Lavender, Chamomile, Peppermint, Lemon Grass) will release a soothing aroma, enhancing relaxation.
- **Duration:** Use for periods of 15-20 minutes, or as comfortable. For heat therapy, the warmth typically lasts for a significant duration. For cold therapy, re-chill as needed.
- **Weighted Comfort:** The wrap is weighted to provide gentle pressure stimulation across your neck and shoulders, contributing to a calming effect.

SOFT & STYLISH DESIGN



LARGE,
CONTOURED
SHAPE

HIGH COLLAR

SOFT, COZY
FABRIC

SHARPER IMAGE®

Image: The wrap's soft and contoured design for optimal fit.

MAINTENANCE

Proper care will extend the life of your Sharper Image Neck & Shoulder Wrap.

- **Cleaning:** Spot clean only with a damp cloth. Do not submerge in water. Do not machine wash or dry, as this can damage the natural herb and grain filling.
- **Drying:** Allow to air dry completely before storing or reheating.
- **Storage:** Store in a cool, dry place. Keeping it in a sealed plastic bag can help preserve the aromatherapy scent and protect it from dust.
- **Rejuvenation:** The natural scent may diminish over time with repeated use.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Wrap is not warm enough.	Insufficient heating time.	Reheat in 30-second increments, ensuring total heating time does not exceed 3 minutes. Shake to distribute heat.
Wrap is too hot.	Overheated in microwave.	Allow to cool down before applying to skin. Reduce heating time for future uses.
Aromatherapy scent is weak.	Scent naturally diminishes over time.	This is normal. The therapeutic benefits of heat/cold remain.
Wrap feels damp after heating.	Natural moisture release from grains.	This is normal and contributes to moist heat therapy. Ensure the wrap is not excessively wet.

SPECIFICATIONS

- **Model Number:** 1011827
- **Product Dimensions:** 8 x 8 x 4 inches
- **Item Weight:** 3 Pounds
- **Manufacturer:** SHARPER IMAGE
- **Filling:** 100% Natural Lavender, Chamomile, Peppermint, Lemon Grass, Flax Seed, Wheat
- **Special Features:** Aromatherapy, Hot or Cold Therapy, Microwaveable, Reusable, Weighted

WARRANTY AND SUPPORT

For warranty information or product support, please refer to the packaging or contact Sharper Image customer service directly. Keep your purchase receipt for any warranty claims.

Sharper Image Customer Service: For assistance, please visit the official Sharper Image website or refer to the contact information provided with your product packaging.