



[Manuals.plus](#) /

› [Panasonic](#) /

› Panasonic KX-TGE522GS DECT Senior Phone User Manual

## Panasonic KX-TGE522GS

# Panasonic KX-TGE522GS DECT Senior Phone User Manual

Model: KX-TGE522GS

## INTRODUCTION

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The Panasonic KX-TGE522GS is a DECT cordless telephone system designed with ease of use in mind, particularly for seniors. It features large, illuminated buttons, a clear display, and enhanced volume options. This duo-phone system includes an integrated answering machine and an emergency call function for added safety. This manual provides detailed instructions for setting up, operating, and maintaining your new telephone system.

## PACKAGE CONTENTS

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Before you begin, please ensure all items are present in the box:

- DECT Base Station
- 2 Cordless Handsets
- 1 Extra Charging Cradle
- 2 AC Adapters (one for base, one for charging cradle)
- 2 Rechargeable Battery Packs (for handsets)
- Telephone Line Cord
- User Manual (this document)



Image: The Panasonic KX-TGE522GS system, showing the main base station with one handset and a separate charging cradle with the second handset.

## SETUP

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### 1. Connecting the Base Station

1. Connect the telephone line cord to the LINE jack on the base station and to your telephone wall jack.
2. Connect the AC adapter to the POWER jack on the base station and plug it into a standard electrical outlet.

### 2. Installing Handset Batteries

1. Open the battery compartment cover on the back of each handset.
2. Insert the supplied rechargeable battery pack, ensuring correct polarity (+/-).
3. Close the battery compartment cover.

### 3. Charging Handsets

Place each handset on its respective base station or charging cradle. The charge indicator on the handset display will show charging status. For optimal battery life, charge the handsets for at least 7 hours before first use.

### 4. Initial Setup

Upon first use, the handset display may prompt you to set the language, date, and time. Follow the on-screen instructions to configure these settings.

### Making and Receiving Calls

- **To Make a Call:** Press the **Talk** button (green receiver icon), then dial the number. Alternatively, dial the number first and then press **Talk**.
- **To Receive a Call:** When the phone rings, press the **Talk** button.
- **To End a Call:** Press the **End** button (red receiver icon) or place the handset back on the base/cradle.

### Volume Adjustment

During a call, use the + and - buttons on the side of the handset to adjust the earpiece volume. The KX-TGE522GS features a boost button for significantly louder audio, up to four times louder than standard models.



**Hörerlautsprecher mit seitlicher Boost-Taste –  
bis zu viermal lauter als z.B. das Panasonic KX-TG6821**

Image: A close-up view of the handset's side, highlighting the volume control buttons and the boost button for increased earpiece loudness.

### Large, Illuminated, and Talking Buttons

The handset features extra-large, illuminated buttons for easy visibility and dialing. When a button is pressed, the phone can

audibly announce the number, aiding users with visual impairments.



## Große, beleuchtete und sprechende Tasten

Image: A detailed view of the handset's keypad, showcasing the large, clearly visible, and illuminated buttons designed for easy dialing.

### Emergency Call Function (SOS Button)

The dedicated SOS button allows for quick access to pre-programmed emergency contacts. When pressed, the phone will automatically dial up to 4 stored numbers and play a pre-recorded help message.



**SOS-Funktion – ruft auf Tastendruck bis zu 4 eingespeicherte Nummern automatisch an und spricht Hilferufttext**

Image: A close-up of the handset's keypad, highlighting the prominent red SOS button, designed for emergency calls.

### Speed Dial Keys

The handset includes 3 dedicated quick dial keys (I, II, III) that can be programmed for frequently called numbers, allowing for one-touch dialing.



### 3 Kurzwahltasten

Image: A detailed view of the handset's upper keypad area, showing the three programmable quick dial keys (I, II, III).

#### Answering Machine

The integrated answering machine offers up to 40 minutes of recording time. You can play back messages from the base station or any handset. Refer to the full manual for detailed instructions on setting up your outgoing message and managing messages.

#### Hearing Aid Compatibility (HAC)

The KX-TGE522GS is designed to be compatible with hearing aids, ensuring clear communication for users with hearing impairments. The flexible volume control further enhances usability.



## Hörgerätekompatibel (HAC)

Image: A woman is shown holding the phone to her ear, illustrating the product's compatibility with hearing aids.

### **Call Blocking**

Protect yourself from unwanted calls by utilizing the call blocking feature. You can register specific numbers or categories of numbers to prevent them from ringing your phone.

### **Eco Mode**

The phone operates in Eco Mode, which reduces radiation when the handset is close to the base unit, contributing to energy efficiency.

### **Shock-Resistant and Robust Design**

The handsets are built to be shock-resistant and robust, providing durability for everyday use.



## Stoßfest und robust

Image: A Panasonic handset resting on a wooden surface, visually representing its shock-resistant and robust construction.

### MAINTENANCE

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#### Cleaning

Wipe the telephone and base unit with a soft, damp cloth. Do not use abrasive cleaners or solvents. Ensure the unit is unplugged before cleaning.

#### Battery Care

Use only the supplied rechargeable batteries. If the handset is not used for an extended period, remove the batteries to prevent leakage. Replace batteries when the talk time significantly decreases.

### TROUBLESHOOTING

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Problem	Possible Cause	Solution
No dial tone	Telephone line cord is disconnected.	Ensure the telephone line cord is securely connected to the base station and wall jack.
Cannot make/receive calls	Handset is out of range or not registered.	Move closer to the base station. Register the handset if it's new or lost registration.
Poor sound quality	Interference from other electronic devices.	Move the base station or handset away from other electronic devices (e.g., Wi-Fi routers, microwaves).
Handset battery drains quickly	Batteries are old or not fully charged.	Ensure handsets are fully charged. Replace batteries if they are old and no longer hold a charge.

## SPECIFICATIONS

Feature	Detail
Model Number	KX-TGE522GS
Color	Black-Silver
Phone Type	Cordless DECT
Answering System Type	Digital
Answering Machine Recording Time	Approx. 40 minutes
Phone Talk Time	Approx. 17.5 hours
Phone Standby Time	Approx. 330 hours
Display Size	1.8 inch (4.6 cm)
Special Features	Answering machine, Emergency call function, Large buttons, Talking buttons, Hearing aid compatible, Call blocking, Eco mode
Dimensions (L x W x H)	5.3 x 3 x 17.6 cm (handset)
Item Weight	Approx. 939 g (total package)

## WARRANTY AND SUPPORT

This product comes with a manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Panasonic website for your region. For technical support, troubleshooting assistance beyond this manual, or to inquire about replacement parts, please contact Panasonic customer service or visit their support portal online.

