

Shark NV771

Shark DuoClean Upright Vacuum NV771 User Manual

Model: NV771

1. INTRODUCTION

This manual provides essential instructions for the safe and efficient operation and maintenance of your Shark DuoClean Upright Vacuum, model NV771. Designed for versatile cleaning across carpets and hard floors, this vacuum features Lift-Away technology, a HEPA filter, and an Anti-Allergy Seal for enhanced performance.

2. IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be observed, including the following:

- Read all instructions before using your vacuum cleaner.
- Always unplug the power cord from the electrical outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.

- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cup and/or filters in place.

3. PACKAGE CONTENTS

Ensure all components are present before assembly:

- Main Vacuum Unit
- Lift-Away Hand Vacuum
- DuoClean Floor Nozzle
- Handle with Hose
- Wand
- Duster Crevice Tool
- Pet Multi Tool
- HEPA Filter
- Foam Filters



Figure 1: All components of the Shark DuoClean Upright Vacuum NV771, including the main unit, Lift-Away pod, floor nozzle, handle, wand, and various accessories.

4. ASSEMBLY

Follow these steps to assemble your Shark DuoClean Upright Vacuum NV771:

1. Insert the Wand into the Floor Nozzle.
2. Insert the Handle into the top of the Wand.
3. Attach the Hose to the back of the vacuum pod.
4. Secure the Duster Crevice Tool and Pet Multi Tool onto the onboard storage posts.





Figure 2: The fully assembled Shark DuoClean Upright Vacuum NV771, ready for use.

5. OPERATING MODES

Your Shark DuoClean Upright Vacuum NV771 offers versatile cleaning options:

- **Upright Mode:** For general cleaning of carpets and hard floors.
- **Lift-Away Mode:** Detach the canister from the floor nozzle for portable cleaning of stairs, upholstery, or hard-to-reach areas.

Floor Type Settings:

Select the appropriate setting for your surface:

- **Hard Floor:** Gentle brush roll speed for bare floors and delicate area rugs.
- **Carpet:** Optimized brush roll speed for deep cleaning carpets.

Key Features:

- **DuoClean Technology:** Features a bristle brush for deep-cleaning carpets and an additional soft brush roll to pull in larger particles and directly engage floors for a polished look.
- **Swivel Steering with LED Headlights:** Provides excellent visibility and control for maneuvering around furniture and in dimly lit areas.



Figure 3: The Shark DuoClean Upright Vacuum NV771 in action on a carpeted surface, demonstrating its maneuverability and LED headlights.

6. MAINTENANCE

Regular maintenance ensures optimal performance of your vacuum cleaner.

Dust Cup Emptying:

Empty the dust cup after each use or when debris reaches the MAX FILL line.

1. Press the dust cup release latch and lift the dust cup off the vacuum pod.
2. Hold the dust cup over a trash bin and press the bottom release latch to open the bottom of the dust cup.
3. Tap gently to empty contents. Close the bottom flap until it clicks securely.







Figure 4: Close-up view of the dust cup on the Shark DuoClean Upright Vacuum NV771, showing the MAX FILL line.

Filter Cleaning:

Rinse filters with cold water only. Allow to air-dry completely before reinstalling. Do not wash in a dishwasher or washing machine.

- **Pre-Motor Foam & Felt Filters:** Rinse and air-dry every 3 months.
- **Post-Motor HEPA Filter:** Rinse and air-dry once a year.

Brush Roll Maintenance:

The DuoClean floor nozzle features a brush roll garage for easy access to the brush rolls. Regularly check for debris or hair wrapped around the brush rolls and remove as needed.



Figure 5: The DuoClean floor nozzle of the Shark NV771, showing the brush rolls and the easy-access garage for maintenance.

7. TROUBLESHOOTING

If your vacuum is not picking up debris, check the following:

- Ensure the dust cup is properly seated and latched.
- Check filters for clogging and clean if necessary.
- Inspect the hose and floor nozzle for blockages.
- Verify the brush rolls are spinning correctly and are free of obstructions.
- Ensure the power cord is securely plugged into an electrical outlet.

8. SPECIFICATIONS

Feature	Specification
Brand	Shark
Model Name	DuoClean
Model Number	NV771
Special Feature	Bagless
Filter Type	Foam, HEPA
Included Components	Duster Crevice Tool and Pet Multi Tool
Is Cordless?	No
Capacity	0.91 Quarts (Dust cup) / 1 Liters (General)
Wattage	900 watts
Recommended Uses	Carpet, Hard Floor
Form Factor	Upright
Color	Black
Item Weight	13 pounds
Product Dimensions	10 x 9.5 x 46 inches
Power Source	Corded Electric

9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official SharkNinja website or contact their customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.