

Sage STM800BSS4EEU1

Sage The Tea Maker Automatic Tea Kettle

MODEL: STM800BSS4EEU1

This manual provides instructions for the safe and efficient use of your Sage The Tea Maker.

1. Introduction

The Sage The Tea Maker is designed to provide an optimal tea brewing experience with its automatic tea basket and precise temperature and strength controls. This appliance allows you to brew various types of tea to your preferred taste, ensuring a perfect cup every time.

Key features include:

- **Automatic Tea Basket:** Automatically lowers and lifts for precise infusion.
- **Versatile Settings:** Pre-programmed and custom options for different tea types (black, green, white, herbal, oolong).
- **Adjustable Strength:** Customize tea strength from mild to strong.
- **Keep Warm Function:** Maintains tea temperature for up to 60 minutes.

2. Important Safeguards

Please read all instructions before operating the Sage The Tea Maker and retain them for future reference. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always ensure the appliance is properly assembled before use.
- Do not touch hot surfaces. Use handles and knobs.
- To protect against electrical hazards, do not immerse the power base, power cord, or plug in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may result in

fire, electric shock, or injury to persons.

- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to 'off', then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Extreme caution must be used when moving an appliance containing hot water.
- Ensure the lid is securely closed before operating.
- Do not overfill the kettle beyond the maximum fill line.

3. Components

Familiarize yourself with the parts of your Sage The Tea Maker:

- **Glass Kettle:** The main vessel for water and tea.
- **Power Base:** Contains heating element and controls.
- **Tea Basket:** Stainless steel mesh basket for loose leaf tea.
- **Tea Basket Lid:** Secures the tea basket.
- **Kettle Lid:** Covers the glass kettle.
- **Control Panel:** Buttons and display for settings.



Figure 1: The Sage The Tea Maker, showing the glass kettle, power base, and lid.



Figure 2: Another view of the Sage The Tea Maker, highlighting its design.

4. Before First Use

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1. **Unpack:** Remove all packaging materials, promotional stickers, and tape from the tea maker.
 2. **Clean:** Wash the glass kettle, tea basket, and lids in warm, soapy water. Rinse thoroughly and dry. Do not immerse the power base in water.
 3. **Initial Rinse:** Fill the kettle with water to the MAX line. Place the kettle on the power base. Bring the water to a boil (using the 'Hot Water' function) and discard. Repeat this process once more to ensure cleanliness.
 4. **Placement:** Place the power base on a dry, level surface. Ensure the power cord is not dangling or touching hot surfaces.

5. Operating Instructions

5.1 Brewing Tea

1. **Fill Kettle:** Fill the glass kettle with fresh, cold water to your desired level, ensuring it is between the MIN and MAX fill lines.
2. **Add Tea:** Open the tea basket lid and add your preferred loose leaf tea into the tea basket. Close the tea basket lid securely.
3. **Insert Tea Basket:** Place the tea basket assembly into the kettle, ensuring it is properly seated. Close the main kettle lid.
4. **Select Tea Type:** Place the kettle on the power base. Use the control panel to select your desired tea type (e.g., Black, Green, White, Herbal, Oolong). This will automatically set the optimal brewing temperature and time.
5. **Adjust Strength (Optional):** If desired, use the 'Strength' button to adjust the brew strength (Mild, Medium, Strong, Custom).
6. **Start Brewing:** Press the 'TEA' button to begin the brewing cycle. The tea basket will automatically lower into the hot water.
7. **Basket Lift:** Once the brewing time is complete, the tea basket will automatically lift out of the water to prevent over-steeping.



Figure 3: The tea basket immersed in water during the brewing process.



Volautomatisch theemandje wordt herhaaldelijk in water van een bepaalde temperatuur gedompeld voor een perfectie infusie van je thee

Figure 4: A detailed view of the automatic tea basket mechanism.



5 temperatuurvoorinstellingen geschikt voor groene, witte, oolong, zwarte en kruidenthee

Figure 5: The removable tea basket, ready for loose leaf tea.

5.2 Keep Warm Function

After brewing, the tea maker can keep your tea warm for up to 60 minutes. This function activates automatically after the brewing cycle. To manually activate or deactivate, refer to the control panel settings.



Zet met een druk op een knop je favoriete thee en houd deze tot 60 minuten warm

Figure 6: The tea maker in a serving setting, illustrating the convenience of the keep warm function.

5.3 Hot Water Function

The 'Hot Water' button allows you to heat water to specific temperatures without brewing tea. This is ideal for instant coffee, hot chocolate, or other hot beverages.



Figure 7: The control panel showing the 'Hot Water' and 'TEA' buttons, along with strength indicators.

6. Care and Cleaning

Regular cleaning and maintenance will ensure the longevity and optimal performance of your tea maker.

6.1 Daily Cleaning

- Always unplug the tea maker from the power outlet before cleaning.
- Allow the appliance to cool completely.
- Empty any remaining water or tea from the kettle.
- Wash the glass kettle, tea basket, and lids with warm, soapy water using a soft sponge. Rinse thoroughly.
- Wipe the exterior of the power base with a soft, damp cloth. Do not use abrasive cleaners or scourers.
- Ensure all parts are completely dry before reassembling or storing.

6.2 Descaling

Mineral deposits from water can build up over time, affecting performance. Descale your tea maker regularly, depending on water hardness and frequency of use.

1. Prepare a descaling solution according to the descaler manufacturer's instructions, or use a mixture of

white vinegar and water (1:2 ratio).

2. Pour the solution into the kettle, ensuring it does not exceed the MAX fill line.
3. Place the kettle on the power base and run a 'Hot Water' cycle at the highest temperature.
4. Allow the solution to sit in the kettle for 15-30 minutes (or as recommended by descaler).
5. Empty the kettle and rinse thoroughly with fresh water several times to remove any descaler residue.
6. Run two full cycles with fresh water to ensure all descaling solution is flushed out.

7. Troubleshooting

Problem	Possible Cause	Solution
Tea maker does not turn on.	Not plugged in; no power at outlet; kettle not properly seated on base.	Check power connection; test outlet; ensure kettle is correctly placed on the power base.
Water not heating.	Heating element malfunction; insufficient water.	Ensure water level is above MIN line. If problem persists, contact customer support.
Tea basket not lowering/lifting.	Obstruction; mechanical issue.	Check for tea leaves or debris obstructing the basket mechanism. Ensure the basket is correctly assembled.
Tea tastes weak or too strong.	Incorrect tea-to-water ratio; incorrect strength setting; incorrect brewing time/temperature.	Adjust the amount of tea leaves, select a different strength setting, or use custom settings for brewing time and temperature.
White residue inside kettle.	Mineral deposits (limescale).	Descale the kettle as per the 'Care and Cleaning' section.

8. Technical Specifications

Feature	Specification
Brand	Sage
Model Number	STM800BSS4EEU1
Color	Brushed Stainless Steel
Product Dimensions (L x W x H)	21.3 x 21.9 x 25.8 cm
Item Weight	2.38 Kilograms
Capacity	1.5 Liters
Power	2000 Watts
Voltage	240 Volts

Feature	Specification
Material	Stainless Steel
Noise Level	44 Decibels
Special Features	Push-button lid, On/Off



Figure 8: Product dimensions for the Sage The Tea Maker.

9. Warranty and Customer Support

Sage appliances are manufactured with high-quality materials and are subject to rigorous quality control. This product is covered by a limited warranty from the date of purchase. Please refer to the warranty card included with your product for specific terms and conditions.

For technical assistance, spare parts, or warranty claims, please contact Sage Customer Support:

- **Website:** www.sageappliances.com
- **Phone:** Refer to your local Sage website for country-specific contact numbers.

