

IQOS 2.4 Plus

IQOS 2.4 Plus Tobacco Heating System

User Manual

Model: 2.4 Plus | Brand: IQOS

INTRODUCTION

This manual provides detailed instructions for the safe and effective use of your IQOS 2.4 Plus Tobacco Heating System. Please read this manual thoroughly before using the device and retain it for future reference. The IQOS 2.4 Plus is designed to heat tobacco without combustion, providing a smoke-free experience.

SAFETY INFORMATION

WARNING: This product is intended for adult use only. Keep out of reach of children and pets.

- Do not expose the device to extreme temperatures, direct sunlight, or water.
- Use only original IQOS accessories and charging components.
- Do not attempt to disassemble, repair, or modify the device.
- Dispose of the device and its components responsibly according to local regulations.
- If the device is damaged or malfunctions, discontinue use immediately.

PACKAGE CONTENTS

Your IQOS 2.4 Plus kit includes the following items:

- IQOS Holder
- IQOS Pocket Charger
- USB Cable
- EU Power Adapter
- IQOS Cleaning Brush
- IQOS Cleaning Sticks
- User Manual (this document)

PRODUCT OVERVIEW



Image 1: The IQOS 2.4 Plus Holder inserted into its Pocket Charger, ready for use or charging.



Image 2: The IQOS 2.4 Plus Holder and Pocket Charger displayed separately, showing their individual forms.

The IQOS 2.4 Plus system consists of two main components: the **IQOS Holder** and the **IQOS Pocket Charger**.

- **IQOS Holder:** This is the device where the tobacco stick is inserted and heated. It features a heating blade, LED indicators, and a button.
- **IQOS Pocket Charger:** This portable charger recharges the Holder after each use and stores it when not in use. It has a main power button, status LEDs, and a charging port.

SETUP

Initial Charging

1. Before first use, fully charge your IQOS Pocket Charger. Connect the USB cable to the Pocket Charger and the EU Power Adapter.
2. Plug the adapter into a wall outlet. The Pocket Charger status lights will blink to indicate charging.
3. A full charge typically takes approximately 90 minutes. All four status lights will glow solid white when fully charged.
4. Insert the IQOS Holder into the Pocket Charger. The Holder's LED will blink to indicate it is charging.

OPERATING INSTRUCTIONS

Using the IQOS Holder

1. Ensure the Holder is charged. Remove it from the Pocket Charger.
2. Gently insert a tobacco stick into the Holder, ensuring the tobacco end faces down, until it touches the heating blade. Do not twist the tobacco stick.
3. Press and hold the Holder button until it vibrates and the LED light starts pulsing white. This indicates heating.
4. Once the Holder vibrates again and the LED light turns solid white, the device is ready for use.
5. The session lasts for approximately 6 minutes or 14 puffs, whichever comes first. The LED will pulse white and then turn off when the session is complete.
6. To remove the used tobacco stick, slide the cap upwards, then gently pull out the stick. Do not twist.
7. Place the Holder back into the Pocket Charger for recharging.

Bluetooth Functionality

The IQOS 2.4 Plus features Bluetooth connectivity. This allows you to connect your device to the IQOS Connect app (if available in your region) for additional features such as usage tracking, device status, and firmware updates. Refer to the IQOS website or app for detailed pairing instructions.

LED Indicators

- **Holder LED (White):** Solid white indicates ready for use. Pulsing white indicates heating or charging.
- **Holder LED (Red):** Indicates an error. Refer to the Troubleshooting section.
- **Pocket Charger LEDs:** Indicate the charge level of the Pocket Charger and the charging status of the Holder. Each light represents approximately 25% charge.

MAINTENANCE

Regular cleaning of your IQOS device is essential for optimal performance and taste.

Cleaning the IQOS Holder

1. Ensure the Holder is cool before cleaning.
2. Remove the cap from the Holder.
3. Use the IQOS Cleaning Brush to gently sweep away any tobacco residue from the heating chamber and around the heating blade. Avoid touching the heating blade directly with excessive force.
4. For more thorough cleaning, use an IQOS Cleaning Stick. Gently wipe the inside of the heating chamber and around the blade.
5. Clean the inside of the Holder cap as well.
6. Do not use water or liquid cleaning agents.

Battery Care

- Store your device at room temperature.
- Avoid fully discharging the Pocket Charger frequently.
- If storing for an extended period, charge the device to about 50% and store in a cool, dry place.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Holder LED blinks red.	Holder malfunction or overheating/underheating.	Place Holder back in Pocket Charger. Ensure Pocket Charger is charged. If issue persists, reset the Pocket Charger by holding the power button for 10 seconds.
No vapor or weak vapor.	Improper tobacco stick insertion, dirty heating blade, or low Holder charge.	Ensure tobacco stick is inserted correctly. Clean the Holder thoroughly. Recharge the Holder.
Pocket Charger not charging.	Faulty cable/adaptor, or power outlet issue.	Check cable and adaptor connections. Try a different USB port or power outlet.

If you encounter issues not listed here, or if solutions do not resolve the problem, please contact IQOS Customer Support.

SPECIFICATIONS







Feature	Detail
Model	IQOS 2.4 Plus
Manufacturer	Philip Morris
Color	Dark Blue
Connectivity	Bluetooth
Special Features	Vibration, LED Light, Faster Charging, New Design
Wattage	10 Watts
Package Dimensions	13.6 x 11.2 x 6.8 cm
Package Weight	420 Grams
Batteries	1 A Battery required (included)

WARRANTY AND SUPPORT

Your IQOS 2.4 Plus device comes with a limited warranty. Please refer to the warranty card included in your package or visit the official IQOS website for detailed warranty terms and conditions specific to your region.

For technical support, troubleshooting assistance, or to inquire about replacement parts, please contact IQOS Customer Service through their official website or the contact information provided in your product packaging.

Related Documents - 2.4 Plus

	<p><u>IQOS ILUMA™ and IQOS ILUMA PRIME™ User Guide and Safety Information</u></p> <p>This document provides comprehensive instructions and safety warnings for using the IQOS ILUMA™ and IQOS ILUMA PRIME™ devices, including setup, usage, charging, maintenance, and troubleshooting.</p>
	<p><u>How to Use Your IQOS 3: Quick Start Guide and Tips</u></p> <p>Learn how to use your IQOS 3 device with this concise guide. Covers turning on, charging, usage, cleaning, and quick tips for battery status and resetting. Includes detailed descriptions of diagrams and components.</p>
	<p><u>IQOS ILUMA PRIME User Guide: Setup, Usage, and Safety</u></p> <p>Comprehensive guide for IQOS ILUMA PRIME, covering setup, charging, usage instructions, troubleshooting, and important safety warnings. Learn how to use your device and ensure safe operation.</p>
	<p><u>IQOS 2.4 PLUS User Guide</u></p> <p>Comprehensive user guide for the IQOS 2.4 PLUS, covering setup, usage, pairing, quick tips, safety warnings, disposal information, and technical specifications.</p>
	<p><u>IQOS ILUMA PRIME™ Quick Start Guide and User Manual</u></p> <p>Comprehensive guide to using the IQOS ILUMA PRIME™ heated tobacco device. Learn about setup, operation, features, status indicators, and troubleshooting.</p>
	<p><u>IQOS 3 Multi User Guide: Setup, Usage, Safety, and Technical Specifications</u></p> <p>Comprehensive user guide for the IQOS 3 Multi device, covering setup instructions, how to use, safety warnings, troubleshooting tips, and technical data. Learn about operation, cleaning, and disposal.</p>