

## Tata Play HD

# Tata Play HD High Definition Set Top Box User Manual

Model: HD

## 1. INTRODUCTION

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This manual provides essential information for the installation, operation, and maintenance of your Tata Play HD High Definition Set Top Box. This device is designed to deliver an enhanced television viewing experience with superior picture and sound quality.

Key features include:

- 1080i resolution for high-definition viewing.
- 16:9 aspect ratio for widescreen compatibility.
- Dolby Digital Surround Sound for immersive audio.
- Customizable channel packages.

## 2. COMPONENTS INCLUDED

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Please verify that all the following components are present in your package:

- Tata Play HD Set Top Box
- Remote Control with Batteries
- HDMI Cable
- Digicard
- LNB (Low Noise Block-downconverter)
- Dish Antenna
- Coaxial Cable (up to 10 meters)
- Wall Mount System (including tempered glass shelf, brackets, bolts, and screws)



Image 1: Overview of Tata Play HD Set Top Box, remote control, and dish antenna.

### **3. SETUP AND INSTALLATION**

Professional installation by an authorized Tata Play technician is recommended and typically included with your purchase. Please ensure you provide the correct installation address with the proper pin code when placing your order.

#### **3.1. Dish Antenna Installation**

The dish antenna must be installed outdoors with a clear line of sight to the satellite. This process requires specialized tools and expertise to ensure proper alignment for signal reception. An authorized technician will handle this.



Image 2: Tata Play satellite dish antenna.

### 3.2. Set Top Box Connection

1. **Connect the Coaxial Cable:** Connect the coaxial cable from the LNB on the dish antenna to the 'LNB IN' port on the back of your Tata Play HD Set Top Box.
2. **Connect to TV:** Use the provided HDMI cable to connect the 'HDMI OUT' port on the Set Top Box to an

available HDMI input on your television. Note the HDMI input number (e.g., HDMI 1, HDMI 2) for later selection on your TV.

3. **Insert Digicard:** Carefully insert the Digicard into the designated slot on the Set Top Box. Ensure it is inserted correctly as per the diagram on the device.
4. **Power Connection:** Connect the power adapter to the Set Top Box and then plug it into a power outlet.
5. **Power On:** Turn on your television and select the correct HDMI input using your TV remote. The Tata Play Set Top Box should power on automatically or can be turned on using its power button or the Tata Play remote.

## 4. OPERATING INSTRUCTIONS

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Familiarize yourself with the remote control for optimal use of your Tata Play HD Set Top Box.

### 4.1. Remote Control Functions

- **Power Button:** Turns the Set Top Box on or off.
- **Channel Up/Down:** Navigates through channels.
- **Volume Up/Down:** Adjusts the audio volume.
- **Number Buttons (0-9):** Direct channel selection.
- **Menu Button:** Accesses the main menu for settings, channel guides, and services.
- **Guide Button:** Displays the electronic program guide (EPG).
- **Info Button:** Shows program information for the current channel.
- **Navigation Arrows (Up/Down/Left/Right) & OK:** Used to navigate menus and confirm selections.

### 4.2. Basic Operation

1. **Channel Surfing:** Use the 'Channel Up/Down' buttons or enter the channel number directly.
2. **Accessing Menus:** Press the 'Menu' button to access various options like 'My Account', 'Settings', 'Channel Guide', and 'Active Services'.
3. **Picture Quality:** The Set Top Box automatically outputs in 1080i resolution and a 16:9 aspect ratio when connected via HDMI to a compatible TV. Ensure your TV settings are also configured for optimal HD display.
4. **Audio Settings:** The device supports Dolby Digital Surround sound. You can adjust audio settings through the Set Top Box menu if connected to a compatible audio system.

## 5. MAINTENANCE

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Proper care ensures the longevity and optimal performance of your Set Top Box.

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the Set Top Box and remote control. Do not use liquid cleaners or abrasive materials.
- **Ventilation:** Ensure the Set Top Box is placed in a well-ventilated area. Do not block ventilation openings. Avoid placing it in enclosed cabinets without adequate airflow.
- **Environmental Conditions:** Keep the device away from direct sunlight, heat sources, moisture, and excessive dust.
- **Power Off When Not in Use:** For extended periods of inactivity, it is advisable to power off the Set Top Box and unplug it from the power outlet.

## 6. TROUBLESHOOTING

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If you encounter issues, refer to the following common troubleshooting steps:

- **No Picture/No Signal:**

- Ensure the Set Top Box is powered on.
- Verify that your TV is set to the correct HDMI input.
- Check all cable connections (HDMI, coaxial) are secure.
- Restart the Set Top Box by unplugging it from the power outlet for 30 seconds and then plugging it back in.

- **No Sound:**

- Check the volume level on both your TV and the Set Top Box.
- Ensure the TV is not muted.
- Verify HDMI cable connection.

- **Remote Control Not Working:**

- Replace the batteries in the remote control.
- Ensure there are no obstructions between the remote and the Set Top Box.
- Point the remote directly at the Set Top Box.

- **Pixelated Picture/Weak Signal:**

- This may indicate an issue with the dish antenna alignment or cable. Contact Tata Play customer support for assistance.

If the problem persists after attempting these steps, please contact Tata Play customer support.

## 7. SPECIFICATIONS

Feature	Specification
Brand	Tata Play
Model	HD
Product Dimensions	120 x 120 x 120 cm
Item Weight	22 kg
Compatible Devices	Television
Special Features	1080i Resolution, 16:9 Aspect Ratio, Active Services, Dolby Digital Surround, HD
Mounting Hardware	HD Set Top Box, Remote with Batteries, HDMI Cable, Digicard
Audio Output Mode	Surround
Supported Audio Formats	Dolby Digital, DTS, AAC, MP3, PCM
Total USB Ports	1
Connector Type	HDMI

Country of Origin	India
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## **8. WARRANTY AND SUPPORT**

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### **8.1. Warranty Information**

The warranty for the Tata Play HD Set Top Box is provided directly by Tata Play. Please refer to the warranty card included with your product or contact Tata Play customer service for detailed terms and conditions.

### **8.2. Customer Support**

For any technical assistance, service requests, or inquiries regarding your Tata Play HD Set Top Box, please contact Tata Play customer support. Contact details can typically be found on the Tata Play official website or through your subscription documents.