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Winegard WF2-335

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Brand: Winegard | Model: WF2-335

1. INTRODUCTION

The Winegard Connect 2.0 WF2 is designed to keep your mobile devices, media players, and computers connected to Wi-Fi networks while you travel in your RV. This high-performance Wi-Fi extender allows you to stream live TV and gaming services, access route navigation, and connect computers at the maximum available speeds, no matter where your journey takes you. The unit is housed in a rugged, low-profile dome, engineered for easy installation on your RV's roof.

The Connect 2.0 WF2 offers enhanced security features while capturing available Wi-Fi signals, providing a consistent, reliable, and secure mobile internet connection. It is more powerful than a standard smartphone or hotspot device, making it simple to connect to accessible Wi-Fi hotspots at locations such as RV parks, camping sites, restaurants, and truck stops, thereby significantly expanding your Wi-Fi coverage inside your RV from greater distances.

This manual provides detailed instructions for setting up, operating, and maintaining your Winegard Connect 2.0 WF2 to ensure optimal performance and connectivity.

2. SETUP AND INSTALLATION

The Winegard Connect 2.0 WF2 is designed for straightforward installation and setup. Follow these steps to get your device operational:

2.1 Unboxing and Components

Upon opening the box, you will find the Connect 2.0 WF2 dome unit, a 20-foot power cable, exterior mounting hardware, interior mounting hardware, and this manual. The packaging is designed to protect the unit during transit.



Figure 2.1: Winegard ConnectT 2.0 WF2 Dome Unit

2.2 Physical Installation

The dome unit should be installed on the roof of your RV. It is a unidirectional antenna, meaning it does not require precise pointing once mounted, simplifying the installation process. The unit includes a hard-mounted cable for power connection. Ensure proper sealing around cable entry points to prevent water intrusion.

2.3 Initial Setup and Connectivity

The ConnectT 2.0 WF2 requires a wireless 802.11b/g/n 2.4GHz network and a computer, tablet, or smartphone with a web browser for initial configuration. Simply follow the step-by-step onscreen instructions provided by the device's interface. This process involves scanning for and selecting an available Wi-Fi network, then connecting your mobile devices, computers, smart TVs, and gaming controls to the secure Wi-Fi network created by the ConnectT 2.0 WF2.

Your browser does not support the video tag.

Video 2.3.1: Winegard Connect 2.0 for RVs - Overview of features and connectivity.

3. OPERATING INSTRUCTIONS

Once installed and configured, operating your Winegard ConnectT 2.0 WF2 is simple. The device extends Wi-Fi signals and can also utilize 4G LTE for internet access.

3.1 Wi-Fi Extender Mode

In Wi-Fi extender mode, the ConnectT 2.0 WF2 captures weaker Wi-Fi signals from farther away using its 3x3 MIMO antenna system. This provides optimal throughput and long-range performance, turning Wi-Fi dead zones within your RV into entertainment zones. All your connected devices will share the extended Wi-Fi signal.

3.2 4G LTE Mode (Optional)

If no Wi-Fi is available, or for enhanced connectivity, the ConnectT 2.0 WF2 can link to Winegard's super-fast nationwide 4G LTE network (subscription required). This mode offers a better signal and extended range compared to typical cell phone hotspots, with no data throttling. The device supports various approved carriers, and you can use your own SIM card for connectivity.

3.3 Security Features

The ConnectT 2.0 WF2 prioritizes your online security. It features advanced Wi-Fi Protected Access (WPA and WPA2-PSK), double Firewall protection (SPI and NAT), and denial of service (DoS) attack prevention. A separate guest network access option is also available for added security and control over your network.

4. MAINTENANCE

The Winegard ConnectT 2.0 WF2 is designed for durability and minimal maintenance. Regular checks can help ensure its longevity and performance.

- **Cleaning:** Periodically clean the exterior dome unit with a soft, damp cloth to remove dirt and debris that may accumulate on the RV roof. Avoid abrasive cleaners.
- **Cable Inspection:** Inspect the power cable and connections for any signs of wear, damage, or loose fittings. Ensure all seals remain intact to prevent water intrusion.
- **SIM Card Access:** If you are using the 4G LTE feature and need to change or access the SIM card, locate the small cover on the unit (typically secured by two Phillips head screws). Carefully remove the cover to access the SIM card slot. Re-secure the cover tightly after any changes.

5. TROUBLESHOOTING

If you encounter issues with your Winegard ConnectT 2.0 WF2, consider the following common troubleshooting steps:

- **No Internet Connection:**
 - Verify that the unit is powered on and receiving power.
 - Check the status indicators on the unit or through the web interface.
 - Ensure you are connected to the correct Wi-Fi network broadcast by the ConnectT 2.0 WF2.
 - If using 4G LTE, confirm your data plan is active and has available data.
 - Try power cycling the unit by turning it off and on again.
- **Slow Speeds:**
 - Ensure the unit has a clear line of sight to the Wi-Fi source or cell tower.
 - Check for obstructions or interference.
 - If connected to a public Wi-Fi, network congestion may be a factor.
- **Intermittent Connectivity:**
 - Check all cable connections for secure fit.
 - Ensure the unit's firmware is up to date. Updates can often resolve connectivity issues.

For persistent issues or advanced troubleshooting, please refer to the official Winegard support resources or contact their customer service directly. Keep your product's serial number and software version handy for quicker assistance.

6. SPECIFICATIONS

Feature	Detail
Brand	Winegard
Model	WF2-335
Item Weight	3 pounds

Feature	Detail
Product Dimensions	18.63 x 18.13 x 8.75 inches
Country of Origin	USA
Wireless Communication Standard	802.11bgn
Included Components	Antenna, 20' power cable, exterior mounting hardware, interior mounting hardware, and manual.
First Available Date	February 19, 2018

7. WARRANTY AND SUPPORT

The Winegard Connect 2.0 WF2 is designed and manufactured in the USA, reflecting a commitment to quality. It is backed by a 2-year manufacturer's warranty, ensuring peace of mind regarding your investment.

For additional support, detailed instructions, or to register your product, please refer to the official user manual PDF available online or contact Winegard customer service directly. Keeping your product registered helps Winegard provide you with the best possible support.

Official User Manual (PDF): [Download PDF Manual](#)

Manufacturer: Winegard Company

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