Samsung HW-MS550

Samsung HW-MS550 2.0 Channel Wireless Bluetooth Premium Sound+ Soundbar User Manual

Model: HW-MS550

SECTIONS

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all safety instructions carefully before using your Samsung HW-MS550 Soundbar. Keep this manual for future reference. Do not expose this appliance to rain or moisture. Do not block any ventilation openings. Ensure proper ventilation around the unit. Do not install near any heat sources. Only use attachments/accessories specified by the manufacturer. Unplug this appliance during lightning storms or when unused for long periods of time. Refer all servicing to qualified service personnel.

2. WHAT'S IN THE BOX

Verify that all components are included in your package:

- Soundbar
- Remote Controller
- Wall Mount Kit

3. PRODUCT OVERVIEW

The Samsung HW-MS550 Sound+ Premium Soundbar is designed to deliver enhanced audio for your home entertainment system. It features a 2.0 channel configuration with integrated audio technologies for a rich sound experience.

Figure 3.1: Front view of the Samsung HW-MS550 Soundbar, showcasing its sleek design.

Figure 3.2: Angled view of the soundbar, highlighting the integrated control buttons on the side.

Figure 3.3: Rear view of the soundbar, illustrating the available connectivity ports for various devices.

Key Features:

- **Wide Range Tweeter:** Delivers consistent sound quality across a broad listening area.
- **Distortion Cancelling:** Technology designed to predict and cancel distortion before it occurs.
- **Multi-speaker Control:** Enhances bass depth and power by coordinating speaker movement.
- **Wireless Connectivity:** Supports Bluetooth and Wi-Fi for seamless connection to compatible devices.
- **Voice Control:** Compatible with Alexa for hands-free operation.
- **Game Mode Pro:** Optimizes sound effects for an immersive gaming experience.
- **4K Pass-through with HDR Compatibility:** Allows high-definition audio to pass through with UHD HDR video quality.
- **Wireless Surround Sound Ready:** Expandable with an optional Wireless Surround Kit (sold separately).

4. SETUP

4.1 Placement

Place the soundbar on a stable, flat surface in front of your TV, or mount it on the wall using the provided wall mount kit. Ensure there are no obstructions in front of the soundbar for optimal sound dispersion.

Figure 4.1: Illustration of the soundbar's wide sound dispersion, ensuring consistent audio quality across the room.

4.2 Connections

Connect the soundbar to your TV and other devices using the appropriate cables. The HW-MS550 supports multiple connection types:

- **HDMI:** For the best audio quality and 4K pass-through, connect an HDMI cable from your TV's HDMI ARC port to the soundbar's HDMI OUT (TV-ARC) port.
- **Optical:** Connect an optical cable from your TV's optical digital audio output to the soundbar's OPTICAL IN port.
- **AUX:** Use a 3.5mm audio cable to connect devices to the AUX IN port.
- **Bluetooth:** For wireless audio streaming, pair your smartphone or other Bluetooth-enabled device with the soundbar.
- **Wireless TV Connection:** Connect your Samsung TV wirelessly via Bluetooth or Wi-Fi for a clutter-free setup.

Figure 4.2: The soundbar connected wirelessly to a Samsung TV, demonstrating a clean setup without visible cables.

4.3 Power Connection

After making all necessary audio connections, connect the power cord to the soundbar and then to a wall outlet.

5. Operating Instructions

5.1 Power On/Off

Press the Power button on the remote control or on the side of the soundbar to turn the unit on or off. If connected via HDMI ARC, the soundbar may power on/off automatically with your TV.

5.2 Input Selection

Use the 'Source' button on the remote control to cycle through available input sources: TV (HDMI ARC/Optical), Bluetooth, AUX, USB.

5.3 Volume Control

Adjust the volume using the Volume Up (+) and Volume Down (-) buttons on the remote control or on the soundbar itself.

5.4 Bluetooth Pairing

To pair a Bluetooth device:

1. Select 'Bluetooth' as the input source on the soundbar.
2. On your mobile device, enable Bluetooth and search for available devices.
3. Select 'Samsung HW-MS550' from the list to connect.

Figure 5.1: A smartphone wirelessly streaming music to the soundbar via Bluetooth connection.

5.5 Sound Modes

The soundbar offers various sound modes to optimize your listening experience. Use the 'Sound Mode' button on the remote to switch between modes like Standard, Surround, Game Mode Pro, and Smart Sound Mode.

Figure 5.2: Icons indicating various sound modes available on the soundbar, such as voice, sports, music, and movie.

5.6 Alexa Voice Control

If you have an Amazon Alexa-enabled device, you can control your soundbar using voice commands. Ensure your soundbar is connected to your home network and linked to your Alexa account through the Samsung SmartThings app.

Figure 5.3: The soundbar displayed with the 'Works with Amazon Alexa' logo, indicating voice control capabilities.

6. MAINTENANCE

To ensure the longevity and optimal performance of your soundbar:

- **Cleaning:** Wipe the exterior surfaces with a soft, dry cloth. Do not use liquid cleaners or aerosols.
- **Ventilation:** Keep the ventilation openings clear of dust and debris.

- **Software Updates:** Periodically check for and install software updates to enhance performance and add new features. Refer to the Samsung SmartThings app or Samsung support website for instructions.

7. TROUBLESHOOTING

If you encounter issues with your soundbar, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound or low volume	Incorrect input source, TV volume too low, cables not connected properly.	Select the correct input source. Increase the soundbar and TV volume. Check all cable connections.
Soundbar turns off automatically	Auto Power Link feature, no audio signal for 5 minutes.	This is normal behavior if no audio signal is detected for a period. Adjust Auto Power Link settings if available in your TV or soundbar menu.
Bluetooth connection unstable or disconnects	Interference, device too far, pairing issue.	Ensure no obstructions between devices. Keep devices within range. Re-pair the Bluetooth device. Check for firmware updates.
Remote control not working	Batteries depleted, obstruction, incorrect mode.	Replace batteries. Remove any obstructions. Ensure the remote is pointed directly at the soundbar.

8. SPECIFICATIONS

Feature	Description
Model Name	HW-MS550/ZA
Speaker Type	Surround
Connectivity Technology	Bluetooth, HDMI, USB
Audio Output Mode	Surround
Control Method	Voice
Dimensions (L x W x H)	35.04 x 5.14 x 2.79 inches
Item Weight	11.02 pounds
Power Source	Corded Electric
Compatible Devices	Smartphone, Tablet, MP3 Player, Desktop, Television, Projector, Laptop
Mounting Type	Wall Mount
UPC	887276225654

9. WARRANTY AND SUPPORT

This Samsung HW-MS550 Soundbar comes with a limited warranty. For detailed warranty information, product registration, and technical support, please visit the official Samsung support website or contact Samsung customer service. Keep your proof of purchase for warranty claims.

Online Support: www.samsung.com/us/support/
Customer Service: Refer to your region's Samsung website for local contact numbers.