

PetSafe ZPA00-16201

PetSafe Never Rust Wall Entry Pet Door

Model: ZPA00-16201

Your guide to installation, operation, and maintenance.

PRODUCT OVERVIEW

The PetSafe Never Rust Wall Entry Pet Door provides a convenient and energy-efficient solution for pet access. Its telescoping tunnel design allows for installation in various interior and exterior wall types, ranging from 4 3/4 inches to 7 1/4 inches thick. The durable PVC frame resists rust and UV exposure, while the double-flap system with magnetic closure ensures weatherproofing and insulation. A slide-in closing panel offers additional control over pet access and insulation.



Figure 1: Front view of the PetSafe Never Rust Wall Entry Pet Door, showcasing its white frame and clear flap.

Safety Information

Please read and understand all instructions before beginning installation. Failure to follow these instructions may result in property damage or injury. Always wear appropriate safety gear, such as eye protection, during installation. Ensure no electrical wires, plumbing, or other utilities are present in the wall section where the door will be installed. Consult a professional if you are unsure about any part of the installation process.

Package Contents

Verify that all components are present before beginning installation:

- Wall Entry Pet Door with Flaps
- Closing Panel
- Center Locator
- Bolts
- Screws
- Screw Caps
- Washers
- Cutting Template
- Installation Guide (this document)

INSTALLATION

The PetSafe Wall Entry Pet Door is designed for DIY installation. A cutting template and step-by-step instructions are included to guide you through the process. The telescoping tunnel accommodates walls between 4 3/4 inches and 7 1/4 inches thick. For thicker walls, compatible extension kits are sold separately.

Durable, Exterior Plastic Frame



**MOST
TRUSTED
NAME**
IN PET DOORS

Figure 2: A dog comfortably using the installed PetSafe Wall Entry Pet Door, demonstrating its exterior placement.

Installation Video Guide

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Video 1: A step-by-step guide demonstrating the installation process for the PetSafe Wall Entry Pet Door. This video covers measuring, cutting the wall opening, and securing the door frame.

Key Installation Steps:

1. **Determine Placement:** Choose a location on an interior or exterior wall that is suitable for your pet and free of obstructions.
2. **Measure Pet's Height:** Measure your pet's shoulder height to determine the appropriate height for the bottom of the door opening.
3. **Apply Template:** Use the provided cutting template to mark the opening on your wall. Ensure it is level and correctly positioned.
4. **Cut Opening:** Carefully cut the opening in your wall using appropriate tools. For interior walls, a drywall saw is typically used. For exterior walls, specialized tools may be required depending on the material (e.g., stucco saw, angle grinder for masonry).
5. **Add Support (Optional but Recommended):** For added stability, consider adding wooden supports around the cut opening.
6. **Install Frames:** Insert the interior and exterior frames into the opening and secure them with the

provided screws and bolts.

7. **Seal Gaps:** Apply sealant around the exterior frame to prevent drafts and moisture intrusion.

For detailed instructions and diagrams, please refer to the official [Installation Manual \(PDF\)](#).

OPERATION

The PetSafe Wall Entry Pet Door is designed for simple operation. Your pet can push through the flexible flaps to enter or exit. The double-flap design provides enhanced weatherproofing and energy efficiency.

Using the Closing Panel:

A slide-in closing panel is included to restrict pet access when needed. Simply slide the panel into the designated slots on the interior frame to block the opening. This is useful for overnight security, during extreme weather conditions, or when you need to keep your pet indoors or outdoors.

Durable, Never-Rust Plastic Frame



**Double-flap design
with magnetic closure**

**Includes sliding
closing panel**

Includes step by step installation guide and cutting template

Figure 3: Illustration showing the double-flap design with magnetic closure and the removable slide-in closing panel.

MAINTENANCE

Regular maintenance will ensure the longevity and proper function of your PetSafe Wall Entry Pet Door.

Cleaning:

Clean the pet door frame and flaps periodically with a mild soap and water solution. Avoid abrasive cleaners or solvents, as these can damage the plastic components. Ensure the flaps are free of dirt and debris to maintain proper magnetic closure.

Flap Replacement:

Over time, the flexible flaps may show signs of wear. Replacement flaps are available from PetSafe. Refer to the product packaging or contact customer support for the correct replacement part number for your specific door size.

TROUBLESHOOTING

If you encounter issues with your PetSafe Wall Entry Pet Door, consider the following common solutions:

- **Flaps not closing properly:** Check for any debris or dirt obstructing the magnetic strips on the flaps. Clean thoroughly. Ensure the flaps are not warped or damaged; replace if necessary.
- **Drafts around the door:** Verify that the exterior frame is properly sealed to the wall. Reapply sealant if gaps are present. Ensure the double-flaps are closing completely.
- **Pet hesitant to use the door:** Some pets may need training to get accustomed to using the door. Start by propping the flaps open, then gradually introduce the flaps, using treats or toys as encouragement.

For further assistance, please contact PetSafe Customer Care.

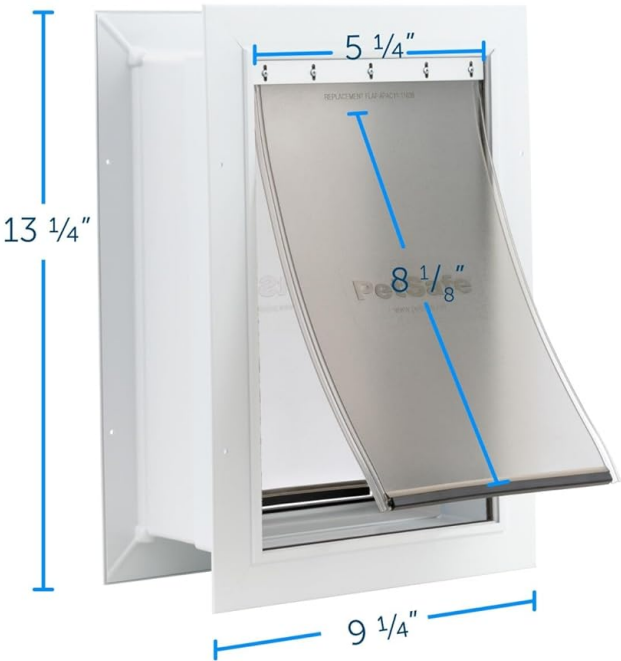
SPECIFICATIONS (SMALL SIZE)

Feature	Detail
Model Number	ZPA00-16201
Flap Opening (W x H)	5 1/4 in W X 8 1/8 in H
Compatible Wall Thickness	4 3/4 - 7 1/4 inches (extension kits available for thicker walls)
Recommended Pet Weight	Up to 15 lb
Frame Material	Polyvinyl Chloride (PVC)
Color	White

Feature	Detail
Energy Efficiency	Double-flap with magnetic closure

Included telescoping tunnel
ensures easy install to walls 4 3/4" - 7 1/4" thick.

*Compatible extension kits sold separately for walls thicker than 7 1/4"

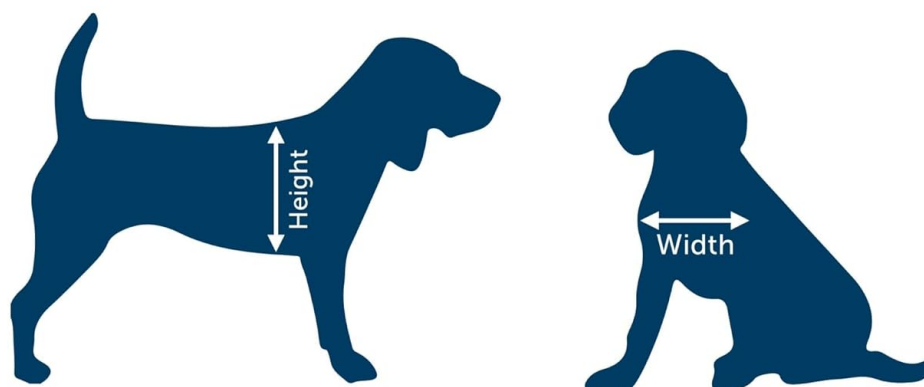


Cutout in Wall | Width 6 3/4" | Height 10 5/8"

Figure 4: Detailed dimensions for the small PetSafe Wall Entry Pet Door, including flap opening and cutout size.

Choose the right size for your pet

measure your pet using the chart below



Size	Width	Height	Weight
Small	<5"	<8"	<15 lb
Medium	<8"	<12"	<40 lb
Large	<10"	<16"	<100 lb

*Weight listed is just a guideline. Use the max body width and body height to determine if the pet door will fit your pet.

Figure 5: Pet size chart to assist in choosing the correct door size based on your pet's width, height, and weight. Weight is a guideline; use body measurements for best fit.

WARRANTY

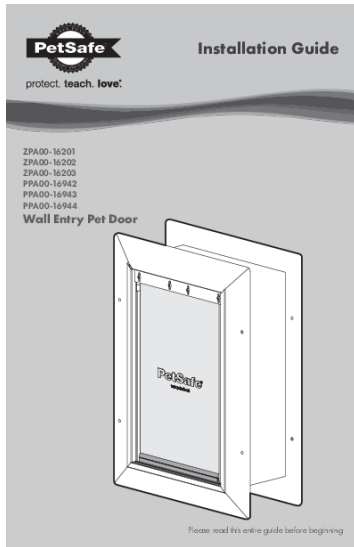
This PetSafe product is covered by a **1-year limited warranty**. For specific terms and conditions, please refer to the warranty information provided with your purchase or contact PetSafe Customer Care.

CUSTOMER SUPPORT

PetSafe offers U.S.-based customer care. Our pet product experts are available to assist you with any questions or concerns regarding your PetSafe Never Rust Wall Entry Pet Door. You can reach us by phone, email, or chat.

For contact information, please visit the official PetSafe website or refer to the contact details provided in your product packaging.

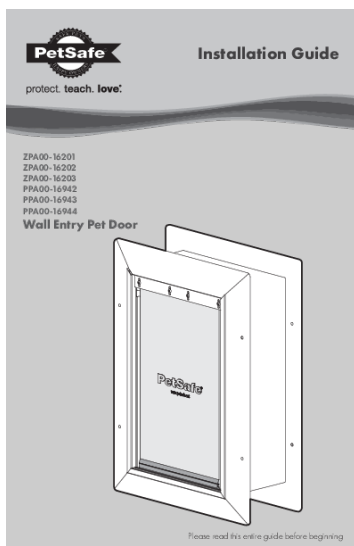
Documents - PetSafe – ZPA00-16201



[\[pdf\]](#) User Manual Owner's Manual Installation Guide Guide

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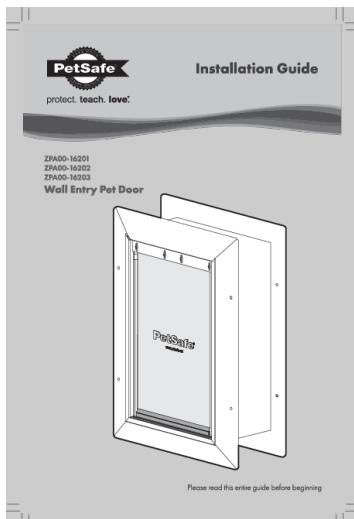
Installation Guide **ZPA00-16201** ZPA00-16202 ZPA00-16203 PPA00-16942 PPA00-16943 PPA00-16944 Wall Entry Pet Door Please read this entire guide before beginning IMPORTANT SAFETY INFORMATION Explanation of Attention Words and Symbols used in this guide This is the safety alert symbol. It is used to al...
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Installation Guide **ZPA00-16201** ZPA00-16202 ZPA00-16203 PPA00-16942 PPA00-16943 PPA00-16944 Wall Entry Pet Door Please read this entire guide before beginning IMPORTANT SAFETY INFORMATION Explanation of Attention Words and Symbols used in this guide This is the safety alert symbol. It is used to a...
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[\[pdf\]](#) Installation Guide Guide

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