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› Soul Electronics ST-XS Superior High Performance True Wireless Earphones, Bluetooth Earbuds w/Charging Box, with Microphone for Android, Samsung & iPhone (Pink)

Soul Electronics SS16PP

Soul Electronics ST-XS True Wireless Earphones

USER MANUAL

INTRODUCTION

Thank you for choosing the Soul Electronics ST-XS True Wireless Earphones. This manual provides essential information for setting up, operating, and maintaining your earphones to ensure optimal performance and longevity. The ST-XS earphones offer a compact and stylish design, delivering high-quality audio without the constraints of wires.

WHAT'S INCLUDED

- Soul Electronics ST-XS True Wireless Earphones (Left and Right)
- Portable Charging Box
- USB Charging Cable
- Multiple Sizes of Ear Tips (S, M, L)
- User Manual (this document)

PRODUCT OVERVIEW

Familiarize yourself with the components of your ST-XS earphones and charging box.



Figure 1: Front view of the ST-XS earbuds, showcasing the pink exterior and the Soul logo on the control button.



Figure 2: Side view of the ST-XS earbuds, highlighting their ergonomic shape designed for a secure fit.



Figure 3: The ST-XS earbuds placed inside their portable charging case, with the lid open.



Figure 4: A single ST-XS earbud being removed from or placed into the charging case.



Figure 5: The open charging case without the earbuds, showing the charging contacts and internal design.

SETUP

1. Charging the Earphones and Charging Box

Before first use, fully charge both the earphones and the charging box.

1. Place the ST-XS earphones into the charging box, ensuring they are correctly seated.
2. Connect the USB charging cable to the charging port on the back of the charging box.
3. Connect the other end of the USB cable to a USB power adapter (not included) or a computer's USB port.
4. The indicator lights on the earphones and/or charging box will show charging status. Refer to the LED indicator section (if applicable, not detailed in input) for specific light behaviors.
5. Once fully charged, disconnect the charging cable. The charging box provides up to 4 full recharges for the earphones, extending total playtime to 10 hours.

2. Pairing with Your Device

The ST-XS earphones feature an auto-pairing function for convenience.

1. Ensure Bluetooth is enabled on your smartphone or audio device.
2. Remove both ST-XS earphones from the charging box. They will automatically power on and enter pairing mode.
3. On your device, search for Bluetooth devices and select "SOUL ST-XS" from the list.
4. Once connected, a voice prompt or indicator light will confirm successful pairing.
5. If pairing fails, place the earphones back into the charging box, close the lid, wait a few seconds, and then repeat the steps.

3. Wearing the Earphones

For optimal sound quality and comfort, choose the correct ear tip size and ensure a secure fit.

1. Select the ear tips that provide the best seal and comfort for your ears. Experiment with different sizes.
2. Gently insert each earphone into your ear canal.
3. Twist the earphone slightly until it feels secure and comfortable, creating a good seal to enhance bass response and noise isolation.

OPERATING INSTRUCTIONS

Media Control

The ST-XS earphones feature integrated media controls. Specific functions may vary slightly depending on your connected device and operating system.

- **Play/Pause:** Single press the multi-function button on either earbud.
- **Next Track:** Double press the multi-function button on the right earbud.
- **Previous Track:** Double press the multi-function button on the left earbud.
- **Volume Up:** Triple press the multi-function button on the right earbud.
- **Volume Down:** Triple press the multi-function button on the left earbud.

Call Management

The built-in microphone allows for hands-free calling.

- **Answer/End Call:** Single press the multi-function button on either earbud during an incoming call or active call.
- **Reject Call:** Press and hold the multi-function button on either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Press and hold the multi-function button on either earbud for 2 seconds when not on a call (e.g., Siri, Google Assistant).

MAINTENANCE

Proper maintenance ensures the longevity and performance of your ST-XS earphones.

- **Cleaning:** Regularly clean the earphones and charging box with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Ear Tips:** Remove ear tips and clean them with mild soap and water if necessary. Ensure they are completely dry before reattaching.
- **Charging Contacts:** If charging issues occur, gently clean the charging contacts on both the earphones and the charging box with a dry cotton swab.
- **Storage:** When not in use, store the earphones in their charging box to protect them and keep them charged. Avoid exposing them to extreme temperatures, humidity, or dust.
- **Water Resistance:** The ST-XS earphones are not waterproof. Avoid exposure to water or excessive moisture.

TROUBLESHOOTING

If you encounter issues with your ST-XS earphones, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Earphones not pairing with device.	Bluetooth is off; earphones not in pairing mode; device already connected to another Bluetooth device.	Ensure Bluetooth is on. Place earphones back in case, then remove to re-enter pairing mode. Forget "SOUL ST-XS" on your device and try pairing again.
No sound from one or both earphones.	Low battery; volume too low; earphones not properly connected.	Charge earphones and charging box. Increase volume on both earphones and connected device. Re-pair the earphones.
Earphones not charging.	Charging cable or adapter faulty; dirty charging contacts; earphones not seated correctly.	Try a different USB cable and power adapter. Clean charging contacts on earphones and case. Ensure earphones are firmly seated in the charging box.
Poor sound quality or disconnections.	Interference; distance from device; low battery.	Move closer to your device. Avoid areas with strong Wi-Fi or other wireless interference. Ensure earphones are fully charged.

SPECIFICATIONS

Feature	Detail
Model Name	SS16PP
Brand	Soul Electronics
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth
Ear Placement	In Ear
Form Factor	In Ear
Color	Pink

Item Weight	1.69 ounces (0.05 Kilograms)
Product Dimensions	2.95 x 1.3 x 1.26 inches
Batteries	1 Lithium Polymer battery required (included)
Special Features	Microphone
Manufacturer	Soul Electronics
UPC	840311103126
Control Type	Media Control

WARRANTY AND SUPPORT

Soul Electronics products are designed and manufactured to the highest quality standards. For information regarding warranty coverage and customer support, please refer to the warranty card included with your product or visit the official Soul Electronics website. Keep your proof of purchase for warranty claims.

For further assistance, technical support, or frequently asked questions, please visit the [Soul Electronics Store on Amazon](#) or their official website.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question