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TruePower 11-1500

TruePower Numerical 4-Digit Lock Box User Manual

Brand: TruePower | Model: 11-1500

1. Introduction

This manual provides instructions for the proper use, setup, and maintenance of your TruePower Numerical 4-Digit Lock Box. This device is designed to securely store keys, providing convenient access for authorized individuals while maintaining security.

The TruePower 4-Digit Lock Box offers a secure solution for key storage, eliminating the need to hide spare keys in unsecured locations. Its robust design and customizable 4-digit combination provide enhanced security for residential gates, fences, sheds, and homes. The lock box is suitable for various applications, including real estate showings, family access, or emergency key storage.

2. Product Features

- **Large Capacity:** Accommodates up to 5 house keys, suitable for various key types.
- **4-Digit Combination:** Offers 10,000 possible numeric combinations for enhanced security, easily resettable.
- **Easy Installation:** No tools required for installation; can be hung on door handles, pipes, gates, or other suitable fixtures.
- **Durable Construction:** Made from alloy steel, designed for indoor or outdoor use.
- **Protective Backplate:** Features a foam backplate to prevent damage to mounting surfaces, such as wooden doors.
- **Versatile Use:** Ideal for homeowners, realtors, property managers, or anyone requiring secure key access.



Figure 2.1: Front view of the TruePower 4-Digit Lock Box, showing the combination dials and shackle.

3. Setup and Installation

The TruePower 4-Digit Lock Box is designed for straightforward installation without the need for specialized tools.

3.1 Unpacking

Carefully remove the lock box from its packaging. Ensure all components are present. The package typically includes the lock box itself.

3.2 Initial Combination

The lock box comes with a preset combination of**0-0-0-0**. This is the default code required to open the lock box for the first time and to set your personalized combination.

3.3 Mounting the Lock Box

1. **Choose a Location:** Select a secure and convenient location for the lock box. Common locations include door handles, fence posts, pipes, or gates. Consider a discreet location, such as behind bushes, for added security.
2. **Open the Shackle:** Enter the default combination (0-0-0-0) or your current combination. Pull down the shackle release button (located above the dials) and pull the shackle upwards to open it.
3. **Attach the Lock Box:** Place the open shackle around the chosen fixture (e.g., door handle).
4. **Secure the Shackle:** Push the shackle firmly back into the lock box until it clicks into place. Scramble the dials to lock the device.





Figure 3.1: The lock box with its shackle in the open position, ready for attachment.

4. Operating Instructions

4.1 Opening the Lock Box

1. Rotate the combination dials to align with your current 4-digit code.
2. Press the shackle release button (located above the dials).
3. Pull the shackle upwards to open the lock box.
4. To access the key compartment, open the front cover of the lock box.



Figure 4.1: Interior view of the lock box, showing the key storage compartment.

4.2 Setting Your Personalized Combination

It is highly recommended to change the default combination (0-0-0-0) to a personalized code that is easy for you to remember but difficult for others to guess.

1. **Open the Lock Box:** Enter the current combination (initially 0-0-0-0) and open the lock box as described in Section 4.1.
2. **Locate the Reset Lever:** Inside the key compartment, locate the reset lever or button. This is typically a small switch or pin.
3. **Move the Reset Lever:** With the lock box open, push the reset lever from position A to position B (or rotate the pin 90 degrees clockwise, depending on the model). Refer to the internal mechanism for specific instructions if different.
4. **Set New Combination:** While the reset lever is in the reset position, rotate the dials to your desired new 4-digit combination. Ensure the numbers are clearly aligned.
5. **Return Reset Lever:** Move the reset lever back to its original position (position A or rotate the pin 90 degrees counter-clockwise).

6. **Test New Combination:** Close the lock box, scramble the dials, and then enter your new combination to verify it opens correctly. **Do not lock the shackle until you have successfully tested the new code.**

Important: Remember your new combination. There is no master key or override function if the combination is forgotten.

5. Maintenance

Regular maintenance ensures the longevity and reliable operation of your TruePower 4-Digit Lock Box.

- **Cleaning:** Periodically wipe the exterior of the lock box with a soft, damp cloth to remove dirt and grime. Avoid abrasive cleaners or solvents.
- **Lubrication:** For outdoor use, consider applying a small amount of silicone-based lubricant to the shackle mechanism and combination dials annually to ensure smooth operation and prevent corrosion.
- **Inspection:** Regularly inspect the lock box for any signs of wear, damage, or tampering. Ensure the shackle closes securely.

6. Troubleshooting

6.1 Lock Box Will Not Open

- **Incorrect Combination:** Double-check that you are entering the correct 4-digit combination. Ensure each number is precisely aligned in the center of the display window.
- **Dials Not Aligned:** Sometimes the dials may not be perfectly aligned after scrambling. Gently rotate each dial back and forth to ensure it settles into its correct position for the code.
- **Shackle Release Button:** Ensure the shackle release button is fully depressed when attempting to open the shackle.

6.2 Difficulty Changing Combination

- **Lock Box Not Open:** The lock box must be open with the current combination entered to access the reset mechanism.
- **Reset Lever Position:** Ensure the reset lever is fully moved to the reset position before setting the new code, and fully returned to the original position afterward.
- **Dials Scrambled Too Soon:** Do not scramble the dials until the reset lever is returned to its original position after setting the new code.

7. Specifications

Brand	TruePower
Model Number	11-1500
Lock Type	Combination Lock (4-Digit)
Material	Alloy Steel
Color	Black
Special Feature	Heavy Duty

Recommended Uses	Home and Property Security
Item Weight	14.7 ounces
Package Dimensions	5.91 x 2.6 x 1.61 inches



Figure 7.1: Dimensions of the TruePower 4-Digit Lock Box. Height approximately 5-3/4 inches, width approximately 2-3/8 inches.

8. Warranty and Support

TruePower products are manufactured to high-quality standards. For specific warranty information or technical support, please refer to the product packaging or contact TruePower customer service directly. Keep your purchase receipt as proof of purchase.
For further assistance, please visit the official TruePower website or contact their customer support channels.

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