

## Dune HD Classic Slim

# Dune HD Classic Slim Remote Control User Manual

Model: Classic Slim

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## INTRODUCTION

This manual provides instructions for the Dune HD Classic Slim remote control. This remote is designed for use with all Dune HD streaming boxes, including models such as Dune HD 53D Lite, Dune HD TV-101, Dune HD TV-102, Dune HD TV-301, Dune HD TV-303, Dune HD Smart, Dune HD Base, Dune HD Duo, Dune HD Max, and Dune HD Solo Lite. It is also compatible with services like Kartina TV and Polsky TV. Please read this manual carefully before using your remote control to ensure proper operation and to maximize your user experience.

## SETUP

### 1. Battery Installation

The Dune HD Classic Slim remote control requires two (2) AAA batteries (not included) for operation.

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards or press the latch (if present) to open the compartment.
3. Insert two AAA batteries, ensuring that the positive (+) and negative (-) terminals align correctly with the markings inside the compartment. Incorrect insertion can prevent the remote from functioning.
4. Replace the battery compartment cover by sliding it back into place until it clicks securely.

Once batteries are installed, the remote control is ready for use with your compatible Dune HD streaming box. No additional pairing steps are typically required as it functions out of the box.



Image: Front view of the Dune HD Classic Slim Remote Control. This image displays the layout of all buttons, including power, navigation, playback, volume, channel, and numeric keys.

## OPERATION

This section details the functions of the buttons on your Dune HD Classic Slim remote control.

Button	Function
POWER	Turns the Dune HD streaming box on or off.
PORTAL	Accesses the main portal or home screen of the streaming box.
A, B, C, D (Color Buttons)	Context-sensitive function buttons, often used for specific actions within menus or applications. Refer to on-screen prompts.
ZOOM	Adjusts the zoom level of the display.
MODE	Switches between different display modes or aspect ratios.
SEARCH	Opens the search function within the streaming box interface.

Button	Function
<b>SETUP</b>	Accesses the system settings or setup menu.
<b>Playback Controls (Stop, REC, Rewind, Fast Forward, Play/Pause, Skip Back, Skip Forward)</b>	<p>Controls media playback:</p> <ul style="list-style-type: none"> <li>• <b>Square (Stop):</b> Stops current playback.</li> <li>• <b>REC (Red Dot):</b> Initiates recording (if supported by the device and media).</li> <li>• <b>Double Left Arrow (Rewind):</b> Rewinds media.</li> <li>• <b>Double Right Arrow (Fast Forward):</b> Fast forwards media.</li> <li>• <b>Play/Pause:</b> Toggles between play and pause.</li> <li>• <b>Skip Back:</b> Skips to the previous track or chapter.</li> <li>• <b>Skip Forward:</b> Skips to the next track or chapter.</li> </ul>
<b>INFO (i)</b>	Displays information about the currently playing media or selected item.
<b>Navigation Pad (Up, Down, Left, Right, ENTER)</b>	Used to navigate menus and select items. <b>ENTER</b> confirms a selection.
<b>RET (Return)</b>	Goes back to the previous screen or menu.
<b>POP UP MENU</b>	Opens a context-sensitive pop-up menu.
<b>TOP MENU</b>	Returns to the top-level menu or main menu.
<b>Volume Control (V+, V-)</b>	Adjusts the volume level.
<b>AUDIO</b>	Cycles through available audio tracks or languages.
<b>SUBTITLE (...)</b>	Cycles through available subtitle tracks.
<b>Channel Control (P+, P-)</b>	Changes channels or navigates through lists.
<b>Numeric Keypad (0-9)</b>	Used for direct channel entry, text input, or other numerical functions.
<b>CLEAR</b>	Deletes characters during text input or clears a selection.
<b>SELECT cap/num</b>	Toggles between capitalization modes or numerical input during text entry.

## MAINTENANCE

### Cleaning the Remote Control

To maintain the remote control's appearance and functionality, follow these cleaning guidelines:

- Use a soft, dry cloth to wipe the surface of the remote control.
- For stubborn dirt, lightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid excessive moisture.

- Do not use harsh chemicals, solvents, or abrasive cleaning pads, as these can damage the remote's finish or internal components.

## Battery Replacement

Replace batteries when the remote control becomes unresponsive or its range decreases significantly. Always replace both batteries at the same time with new AAA batteries. Do not mix old and new batteries, or different types of batteries, as this can lead to leakage or damage.

## TROUBLESHOOTING

If you encounter issues with your Dune HD Classic Slim remote control, refer to the following common problems and solutions:

- **Remote not responding:**
  - Check if the batteries are inserted correctly with the correct polarity (+/-).
  - Replace the batteries with fresh AAA batteries.
  - Ensure there are no obstructions between the remote control and the Dune HD streaming box.
  - Verify that the streaming box is powered on.
- **Buttons are sticky or unresponsive:**
  - Clean the remote control as described in the Maintenance section.
  - If the issue persists after cleaning and battery replacement, the remote may require service or replacement.
- **Limited range:**
  - Replace the batteries. Low battery power can reduce the remote's effective range.
  - Ensure the remote is pointed directly at the streaming box's IR receiver.

## SPECIFICATIONS

Feature	Detail
Product Dimensions	7 x 1.75 x 0.55 inches
Item Weight	1.92 ounces
Batteries Required	2 AAA batteries
Compatible Devices	All Dune HD streaming boxes (e.g., Dune HD 53D Lite, TV-101, TV-102, TV-301, TV-303, Smart, Base, Duo, Max, Solo Lite)
Color	Black
Special Feature	Ergonomic design

## WARRANTY & SUPPORT

### Warranty Information

This Dune HD Classic Slim remote control comes with a full one-year warranty from the date of purchase. This warranty covers defects in materials and workmanship. In the event of a defect, the product will be repaired or replaced at the manufacturer's discretion. Please retain your proof of purchase for warranty claims.

## **Customer Support**

For further assistance, technical support, or warranty claims, please contact Dune HD customer service through their official website or the retailer from whom the product was purchased. You may find contact information on the product packaging or the official Dune HD website.