

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

› [Samsung](#) /

› [SAMSUNG Galaxy S9 User Manual](#)

## Samsung SM-G960UZBAXAA

# SAMSUNG Galaxy S9 User Manual

Model: SM-G960UZBAXAA | Brand: Samsung

## INTRODUCTION

The Samsung Galaxy S9 is a factory unlocked smartphone featuring a stunning 5.8-inch Quad HD+ Super AMOLED Infinity Display, a Super Speed Dual Pixel Camera, and advanced iris scanning technology. Designed for durability, it boasts an IP68-rated water and dust resistance. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.

### Key Features:

- Super Speed Dual Pixel Camera for exceptional photo and video capture.
- Infinity Display: An edge-to-edge immersive screen for an enhanced entertainment experience.
- IP68 rating: Withstands splashes, spills, and rain, offering worry-free use.
- Internal Memory 64 GB, expandable up to 400GB with a microSD card (sold separately).
- Fast Wireless Charging: Power up quickly by placing your phone on a compatible wireless charger.
- Advanced connectivity with 802.11 a/b/g/n/ac 2.4GHz + 5GHz Wi-Fi and Bluetooth.

## SETUP GUIDE

### What's in the Box:

- Samsung Galaxy S9 Smartphone
- Wall/USB Charger
- Micro USB Connector
- Stereo Headset
- USB Connector
- Quick Reference Guide
- Terms and Conditions
- Smart Switch Insert
- SIM Ejector Tool

## Initial Setup:

1. **Insert SIM Card:** Use the provided SIM ejector tool to open the SIM tray. Insert your Nano-SIM card into the tray. Ensure the card is correctly oriented.
2. **Insert MicroSD Card (Optional):** If you wish to expand storage, insert a microSD card into the designated slot on the SIM tray. The device supports up to 400GB.
3. **Charge the Device:** Connect the USB cable to the wall charger and then to your Galaxy S9. Charge the device fully before first use.
4. **Power On:** Press and hold the Power/Lock key on the right side of the device until the Samsung logo appears.
5. **Follow On-Screen Prompts:** The device will guide you through initial setup, including language selection, Wi-Fi connection, Google account setup, and security features (fingerprint, iris scan, face recognition).



Image: Front and back view of the Samsung Galaxy S9 in Coral Blue, showcasing the Infinity Display and rear camera setup.

## OPERATING YOUR GALAXY S9

### Navigation and Display:

The Galaxy S9 features an immersive Infinity Display. Navigate using touch gestures, including swiping, tapping, and pinching. The display offers vibrant colors and deep blacks for an optimal viewing experience.



Image: Front view of the Samsung Galaxy S9, highlighting its vibrant Infinity Display with a dandelion wallpaper.

### **Camera Features:**

The Super Speed Dual Pixel Camera (12MP OIS rear, 8MP AF front) allows for exceptional photography in various lighting conditions. It supports 4K video recording at 30 fps or 60 fps. Explore different camera modes like Pro, Panorama, Slow-mo, and Hyperlapse for creative shots.

### **Charging:**

Your Galaxy S9 supports both wired and fast wireless charging. For wireless charging, place the device on a compatible Fast Wireless Charger. Ensure proper alignment for efficient charging.

### **Audio:**

The device features a 3.5mm audio jack for traditional headphones and offers clear, loud audio through its built-in speakers. Volume controls are located on the left side of the device. Note that the Bixby button is also on the left side, below the volume keys.



Image: Left side view of the Samsung Galaxy S9, illustrating the placement of the volume rocker and the dedicated Bixby button.

### **Software and Assistants:**

Running on Android OS, the Galaxy S9 provides access to Google Assistant for voice commands and smart features. The device also includes Bixby, Samsung's intelligent assistant, which can be activated via voice or the dedicated Bixby button.

## **MAINTENANCE AND CARE**

### **Water and Dust Resistance (IP68):**

The Galaxy S9 is IP68-rated, meaning it is protected against dust ingress and can withstand immersion in up to 1.5 meters of fresh water for up to 30 minutes. While resistant, it is not waterproof. Avoid exposing the device to salt water, chlorinated water, or liquids other than fresh water. If the device gets wet, dry it thoroughly before charging or using the ports.

### **Battery Care:**

The device is equipped with a 3,000 mAh Lithium Ion battery. To maximize battery life, avoid extreme temperatures and use

only Samsung-approved chargers and cables. Regular full discharge is not necessary; partial charges are fine. Battery talk time is up to 31 hours, and music play time is up to 90 hours (AOD off) or 51 hours (AOD on).

### Storage Management:

Your Galaxy S9 comes with 64 GB of internal memory. You can expand this storage up to 400 GB using a microSD card. Regularly review and manage your files, photos, and videos to optimize performance. Utilize cloud storage services for backup.

## TROUBLESHOOTING

### Common Issues and Solutions:

- **Device Not Responding:** If your device freezes or becomes unresponsive, press and hold the Power key and Volume Down key simultaneously for about 7 seconds to restart it.
- **Battery Draining Quickly:** Check background app usage, reduce screen brightness, disable unnecessary features like Wi-Fi or Bluetooth when not in use, and ensure your software is up to date.
- **Poor Call/Data Quality:** Ensure you have good network signal. If issues persist, try restarting the device or contacting your service provider.
- **Bixby Button Accidental Presses:** While the Bixby button is dedicated, you can remap it using third-party apps or adjust Bixby settings to minimize accidental activation.
- **Voice Unlock Inconsistency:** If voice unlock is unreliable, consider using alternative security methods like fingerprint or face recognition, which are generally faster and more consistent.
- **Low Quality Videos/Pictures via Texting (MMS):** This is often due to carrier compression for MMS messages. For high-quality sharing, use messaging apps that support larger file transfers (e.g., WhatsApp, Viber, email, cloud sharing).

For more detailed troubleshooting, refer to the official Samsung support website or the full user manual.

## TECHNICAL SPECIFICATIONS

Model Name	Galaxy S9
Item Model Number	43220-15155
Product Dimensions	5.81 x 2.7 x 0.33 inches
Item Weight	1 pounds (16 ounces)
Color	Coral Blue
Operating System	Android
CPU Speed	2.8 GHz
Standing Screen Display Size	5.8 Inches
Resolution	2960 x 1440

<b>Memory Storage Capacity</b>	64 GB (Expandable up to 400GB)
<b>RAM Memory Installed Size</b>	6 GB
<b>Rear Camera</b>	Super Speed Dual Pixel 12MP OIS (F1.5/F2.4)
<b>Front Camera</b>	8MP AF (F1.7)
<b>Audio Jack</b>	3.5 mm
<b>Battery Type</b>	Lithium Ion (Included)
<b>Battery Capacity</b>	3000 Milliamp Hours
<b>Phone Talk Time</b>	Up to 31 Hours
<b>Wireless Communication Technologies</b>	Bluetooth, Cellular, Wi-Fi (802.11 a/b/g/n/ac 2.4GHz + 5GHz)
<b>Connectivity Technologies</b>	Bluetooth, Wi-Fi
<b>Wireless Carrier</b>	Unlocked
<b>Date First Available</b>	February 2, 2018

## WARRANTY AND SUPPORT

### Warranty Information:

The Samsung Galaxy S9 comes with a U.S. limited warranty. Please refer to the included "Terms and Conditions" document for full details regarding warranty coverage, duration, and limitations.

### Official User Manual:

For a comprehensive guide and additional information, you can download the official User Manual in PDF format:

[Download User Manual  
\(PDF\)](#)

### Customer Support:

For further assistance, technical support, or service inquiries, please visit the official Samsung support website or contact their customer service. You can also visit the [Samsung Store on Amazon](#) for product information and resources.