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Samsung Electronics SM-G965UZBAXAA

SAMSUNG Galaxy S9+ User Manual

Model: SM-G965UZBAXAA

Introduction

This manual provides essential information for the operation, maintenance, and troubleshooting of your Samsung Galaxy S9+ smartphone. It is designed to help you understand the features and functions of your device.

The Samsung Galaxy S9+ features an Infinity Display, Dual Pixel Camera, iris scanning, and IP68 water and dust resistance. It is equipped with a 5.8-inch Quad HD+ Super AMOLED display and a 10nm processor, offering a high-performance mobile experience.

Setup

Package Contents

Verify that all items are present in the product packaging:

- Samsung Galaxy S9+
- Wall/USB Charger
- Micro USB Connector
- Stereo Headset
- USB Connector
- Quick Reference Guide
- Terms and Conditions
- Smart Switch Insert
- SIM Ejector

Initial Device Setup



Image: Front view of the Samsung Galaxy S9+ smartphone, showing the vibrant Infinity Display and typical Android home screen layout with various application icons.

1. Insert the SIM card into the designated tray using the provided SIM ejector tool.
2. Power on the device by pressing and holding the Power button located on the right side.
3. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and sign in with your Google or Samsung account.
4. Use the Smart Switch application, if desired, to transfer data from your previous device.

Operating Your Device

Basic Navigation

The Galaxy S9+ features an edge-to-edge Infinity Display for an immersive user experience.

- Swipe up or down from the home screen to access the app drawer.
- Use the on-screen navigation bar at the bottom for Home, Back, and Recent Apps functions.
- The Bixby button is located on the left side of the device, below the volume rocker.

Camera Features

The device is equipped with a Super Speed Dual Pixel Camera system, designed for high-quality photography and videography.



Image: Angled rear view of the Samsung Galaxy S9+ in Coral Blue, highlighting the dual camera module and the fingerprint sensor located below it.

- **Rear Dual Camera:** 12MP OIS (F1.5/F2.4) + 12MP OIS (F2.4) for versatile shooting in various lighting conditions.
- **Front Camera:** 8MP AF (F1.7) for clear selfies and video calls.
- Key features include Super Slow-mo video recording, AR Emoji for personalized avatars, and Live Focus for adjustable background blur.

Water and Dust Resistance

The Galaxy S9+ has an IP68 rating, indicating resistance to dust and the ability to withstand immersion in up to 1.5 meters (5 feet) of fresh water for up to 30 minutes.
Important: This rating applies to fresh water only and does not cover exposure to salt water, chlorinated water, or other liquids. Ensure all ports are completely dry before charging or connecting accessories to prevent damage.

Maintenance

Battery Management

The device utilizes a Lithium Polymer battery. Proper battery care can extend its lifespan and performance.

- To optimize battery life, close unused applications running in the background and disable unnecessary features like Bluetooth, GPS, or Wi-Fi when not in use.
- Utilize the Fast Wireless Charging feature by placing the phone on a compatible wireless charger for convenient and quick power-ups.
- Avoid exposing the device to extreme temperatures (very hot or very cold), as this can degrade battery performance and lifespan.

Storage Management

The device has 64 GB of internal memory, which is expandable up to 400GB using a microSD card (sold separately).

- Regularly clear cache and temporary files through device settings to free up storage space.
- Transfer large files such as photos, videos, and documents to external storage or cloud services to manage internal memory effectively.

Software Updates

Keep your device's software updated to ensure optimal performance, security, and access to the latest features. Updates are typically delivered over-the-air (OTA) and can be checked in the device's settings menu.

Troubleshooting

Common Issues and Solutions

Problem	Solution
Device not powering on	Ensure the battery is charged. Press and hold the Power button for at least 10 seconds to force restart the device.
Apps crashing or freezing	Close the app and reopen it. Clear the app's cache or data in Settings > Apps. If the issue persists, uninstall and reinstall the app.
Poor battery life	Reduce screen brightness, disable background app refresh, or use power-saving modes. Check battery usage in Settings to identify draining applications.
Network connectivity issues	Toggle Airplane Mode on and off. Restart the device. Verify SIM card insertion and contact your carrier if problems persist.

Factory Reset

A factory reset will erase all data on your device and restore it to its original factory settings. This action can resolve persistent software issues but will delete all personal data, including apps, photos, and contacts.

Warning: This action is irreversible. Ensure you back up all important data before proceeding with a factory reset.

Technical Specifications

Feature	Detail
Model Name	Galaxy S9 Plus
Model Number	SM-G965UZBAXAA
Dimensions	6.2 x 2.9 x 0.3 inches
Item Weight	6.7 ounces (189 Grams)
Display	6.2 Inches Quad HD+ Super AMOLED (2960 x 1440)
Operating System	Android
RAM	6 GB
Internal Memory	64 GB
Expandable Storage	Up to 400GB (microSD)
Rear Camera	Super Speed Dual Pixel 12MP OIS (F1.5/F2.4) + 12MP OIS (F2.4)
Front Camera	8MP AF (F1.7)
Battery	Lithium Polymer (included)
Phone Talk Time	Up to 35 Hours
Wireless Communication	Cellular, Bluetooth, Wi-Fi
Connectivity	Bluetooth, Wi-Fi, GPS

Feature	Detail
Audio Jack	3.5mm Stereo
Water/Dust Resistance	IP68

Warranty and Support

The Samsung Galaxy S9+ comes with a U.S. limited warranty. For detailed warranty information, including terms, conditions, and coverage specifics, please refer to the "Terms and Conditions" document included in your product packaging.

For further assistance, technical support, or service inquiries, please visit the official Samsung support website or contact Samsung customer service directly. Contact information can typically be found on the Samsung website or in the Quick Reference Guide.

You can also refer to the official user manual in PDF format for more comprehensive details.Download User Manual (PDF)

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