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Epson WF-C5710

Epson Workforce Pro WF-C5710 Network Multifunction Color Printer Instruction Manual

Model: WF-C5710

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PRODUCT OVERVIEW

The Epson Workforce Pro WF-C5710 is a compact, network-ready multifunction color printer designed for efficient and cost-effective printing. It integrates printing, copying, scanning, and faxing capabilities into a single device. Featuring PrecisionCore technology, this printer aims to reduce total printing costs compared to color lasers. It offers fast print speeds, automatic two-sided printing, and a user-friendly 4.3-inch touchscreen display.

Epson® Genuine Ink Promise

Epson is committed to delivering the highest quality and most reliable inks for your printing experience. Epson's Promise is backed by our outstanding Service & Support and Warranty Programs.



This Epson printer is designed to work only with
Epson Genuine Inks*.

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Figure 1: Front view of the Epson Workforce Pro WF-C5710 printer.

Video 1: Epson BIJ 5000 Series Product Tour. This video provides a general overview of the printer's design and features.

1. SETUP

1.1 Unpacking and Initial Setup

Carefully remove the printer from its packaging. Ensure all protective materials and tapes are removed before powering on the device. Refer to the 'In the Box' diagram to identify all components.

In the box



T902 Series Genuine Epson® Initial Ink Pack¹

*Printer designed for use exclusively
with Epson Ink packs*.*

Power cord
(USB cable not included)

1 The ink packs included with the printer are designed for printer setup and not for resale. After some ink is used for priming, the rest is available for printing.

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Figure 2: Contents included in the Epson Workforce Pro WF-C5710 box.

1.2 Power Connection

Connect the power cord to the printer and then to a grounded electrical outlet. Power on the printer using the power button, typically located on the control panel.

1.3 Network Connectivity

The WF-C5710 supports wireless (Wi-Fi) and Ethernet connectivity for seamless network integration. Follow the on-screen instructions on the 4.3-inch touchscreen display to configure your preferred connection method.

- **Wireless Setup:** Select the Wi-Fi option on the touchscreen, choose your network from the list, and enter the password.
- **Ethernet Setup:** Connect an Ethernet cable from your router or network hub to the Ethernet port on the printer. The printer should automatically detect the connection.

1.4 Software Installation

Install the necessary drivers and software on your computer or mobile device. This typically involves visiting the Epson support website for your model and downloading the latest software package. For mobile printing, download the Epson iPrint app.

2. OPERATING INSTRUCTIONS

2.1 Control Panel and Touchscreen

The printer features a 4.3-inch color touchscreen display for easy navigation and control. Use the touch interface to access various functions such as Copy, Scan, Fax, and Maintenance settings.

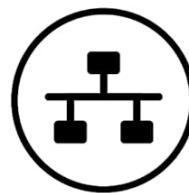
At a glance



Wireless



Print



Ethernet

Additional features

- ✓ PrecisionCore Heat-Free Technology™
- ✓ IT management tools
- ✓ Fast First Page Out and First Set Out
- ✓ Business-level print quality
- ✓ Minimal downtime
- ✓ Save on ink costs vs. color laser toner¹
- ✓ Minimal waste
- ✓ Durable, fast-drying ink
- ✓ Print on various media
- ✓ Engineered for less maintenance



T902 Series Genuine Epson® ink packs
*Printer designed for use exclusively
with Epson Ink packs*.*



¹ Actual savings will vary based on print tasks, print volumes and usage conditions. Savings comparison based on the purchase cost of replacement ink packs and the cost of enough color toner cartridges to achieve the total page yields of the ink packs using the manufacturers' online prices and yields for the highest-capacity toner cartridges for the best-selling similarly featured color laser printers priced at \$999 (USD) with speeds of 40 ppm or less per industry-available data as of July 2019.

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Figure 3: Overview of key features and connectivity options.

2.2 Loading Paper

The printer has a paper tray with a maximum capacity of 830 sheets. To load paper, pull out the paper tray, adjust the guides to fit the paper size, and insert the paper stack. Ensure the paper is not overloaded.

2.3 Printing Documents

To print, select the print function from your computer or mobile device. Choose the Epson WF-C5710 as your printer. You can select options such as color or black and white, single-sided or automatic 2-sided (duplex) printing. The printer offers fast speeds of up to 24 ISO ppm for both black and color prints.

2.4 Copying Documents

Place your document on the scanner glass or in the 50-page duplex Automatic Document Feeder (ADF). On the touchscreen, select 'Copy'. Adjust settings such as number of copies, color/mono, and 2-sided options, then press 'Start'. The maximum copy speed for black and white is 40 ppm.

2.5 Scanning Documents

Place your document on the scanner glass or in the ADF. On the touchscreen, select 'Scan'. You can choose to scan to a computer, network folder, or USB drive. Follow the prompts to select scan settings and initiate the scan.

2.6 Faxing Documents

Load your document on the scanner glass or in the ADF. On the touchscreen, select 'Fax'. Enter the recipient's fax number and adjust any necessary settings, then press 'Start'.

3. MAINTENANCE

3.1 Replacing Ink Packs

The WF-C5710 uses a Replaceable Ink Pack System (CMYK liquid inkjet). When an ink pack is low or empty, the printer will display a notification. To replace an ink pack:

1. Open the ink pack cover on the side of the printer.
2. Remove the empty ink pack by pressing the release tab and pulling it out.
3. Unpack the new ink pack and insert it into the correct slot until it clicks into place.
4. Close the ink pack cover.

Replacement ink packs – print up to 10,000 pages black / 5,000 color¹



1 Replacement ink pack yields are estimated based on ISO/IEC 24711 test in Default Mode printing continuously. Ink pack yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included ink packs is used for printer startup and a variable amount of ink remains in the ink pack after the "replace ink pack" signal. For details, see www.epson.com/inkinfo

Figure 4: Illustration of replacing ink packs, which yield up to 10,000 black or 5,000 color pages.

Video 2: Uniquely keyed bottles. Easy to Fill Tanks, No Mess. This video demonstrates the process of filling ink tanks, highlighting the mess-free design.

3.2 Cleaning the Printer

Regular cleaning helps maintain print quality and extends the life of your printer. Use a soft, lint-free cloth to wipe the exterior. For print head cleaning or nozzle checks, access the 'Maintenance' section through the touchscreen display and follow the instructions.

3.3 Firmware Updates

Ensure your printer's firmware is up to date for optimal performance and security. Check for updates periodically through the printer's settings menu or the Epson support website.

4. TROUBLESHOOTING

If you encounter any issues with your Epson WF-C5710, refer to the following general troubleshooting tips:

- **No Power:** Ensure the power cord is securely connected to both the printer and the electrical outlet.
- **Printing Issues:** Check ink levels, paper loading, and network connection. Perform a print head nozzle check and cleaning if print quality is poor.
- **Network Problems:** Verify Wi-Fi or Ethernet cable connection. Restart your router and printer.
- **Error Messages:** Consult the printer's touchscreen display for specific error codes and recommended solutions.

For more detailed troubleshooting, visit the official Epson support website or contact customer service.

5. SPECIFICATIONS

Feature	Detail
Model Name	WF-C5710
Brand	Epson
Printing Technology	Inkjet (PrecisionCore)
Printer Output	Color
Max Print Speed (Black & Color)	24 ISO ppm
Max Copy Speed (Black & White)	40 ppm
Automatic Document Feeder (ADF)	50-page duplex
Duplex Printing	Automatic
Max Paper Capacity	830 sheets
Connectivity Technology	Ethernet, USB, Wireless
Control Method	Remote, Touch (4.3-inch touchscreen)
Max Print Resolution (Color & B/W)	2400 x 1200 dpi
Scanner Type	Sheetfed
Item Weight	40.6 pounds
Product Dimensions	22.8 x 16.7 x 17.7 inches
UPC	010343940772

6. WARRANTY & SUPPORT

6.1 Limited Warranty

The Epson Workforce Pro WF-C5710 comes with a limited warranty. Please refer to the warranty documentation included with your product for specific terms, conditions, and duration.

6.2 Customer Support

For technical assistance, product registration, or to access drivers and manuals, please visit the official Epson support website. You can also contact Epson customer service directly for personalized support.

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