

TRUE GDM-19T-HC~TSL01

TRUE GDM-19T-LD Glass Door Merchandiser User Manual

Model: GDM-19T-HC~TSL01

PRODUCT OVERVIEW

The TRUE GDM-19T-LD Glass Door Merchandiser is a commercial refrigeration unit designed for displaying and storing various products. It features a single swing glass door, LED interior lighting, and adjustable wire shelves. This unit is engineered for energy efficiency and reliable temperature maintenance, typically maintaining temperatures between +33°F and +38°F.



Front view of the TRUE GDM-19T-LD Glass Door Merchandiser, showcasing its single glass door and internal shelving.

SETUP AND INSTALLATION

Proper setup is crucial for optimal performance and longevity of your merchandiser. Follow these steps carefully:

1. **Unpacking:** Carefully remove all packaging materials. Inspect the unit for any shipping damage. Report any damage immediately to your carrier.

2. **Location:** Place the merchandiser on a level, sturdy surface capable of supporting its weight when fully loaded. Ensure adequate ventilation around the unit. Avoid direct sunlight or heat sources.
3. **Clearance:** Maintain a minimum of 3 inches (7.6 cm) clearance from walls or other obstructions on the sides and rear for proper airflow.
4. **Electrical Connection:** Connect the unit to a dedicated grounded electrical outlet. Refer to the specifications section for electrical requirements. Do not use extension cords.
5. **Initial Cleaning:** Before first use, clean the interior and exterior surfaces with a mild soap and water solution. Rinse thoroughly and dry.
6. **Leveling:** Use a level to ensure the unit is perfectly level. Adjust the leveling feet as needed.
7. **Shelving Installation:** Install the adjustable wire shelves as desired. Ensure they are securely seated on the shelf clips.



Interior view of the merchandiser, showing the adjustable wire shelves and LED lighting.

OPERATING INSTRUCTIONS

Once installed, operating your TRUE merchandiser is straightforward:

- **Power On:** Plug the unit into the electrical outlet. The internal lighting and refrigeration system will activate.
- **Temperature Control:** The unit is designed to maintain a temperature between +33°F and +38°F (0.5°C and 3.3°C). The temperature control is typically located inside the unit or on the front panel. Adjust as necessary within the recommended range.
- **Loading Products:** Load products evenly on the shelves. Do not block the air vents inside the unit, as this can impede airflow and affect cooling efficiency.
- **Door Operation:** Ensure the glass door closes completely after each opening to maintain internal temperature and energy efficiency. The door features a self-closing mechanism.
- **Defrost Cycle:** This unit features an automatic defrost system. During defrost, the evaporator coil is warmed to melt any accumulated ice. Water drains into an evaporator pan and is evaporated.

MAINTENANCE

Regular maintenance ensures efficient operation and extends the life of your merchandiser.

Daily Maintenance:

- Wipe down the exterior and interior surfaces with a clean cloth and mild, non-abrasive cleaner.
- Check that the door gasket is clean and sealing properly.

Monthly Maintenance:

- **Condenser Coil Cleaning:** The condenser coil should be cleaned monthly or more frequently in dusty environments. Unplug the unit before cleaning. Use a stiff brush or vacuum cleaner to remove dust and debris from the coil. A dirty coil reduces efficiency and can lead to compressor failure.
- Inspect the power cord for any damage.

Annual Maintenance:

- It is recommended to have a qualified refrigeration technician inspect the unit annually for optimal performance.

TROUBLESHOOTING GUIDE

Before calling for service, please check the following common issues:

Problem	Possible Cause	Solution
Unit not cooling	Power cord unplugged	Plug in unit
	Circuit breaker tripped	Reset breaker
	Temperature control set too high	Adjust temperature control
	Dirty condenser coil	Clean condenser coil
	Door not closing properly	Check door gasket and alignment
Excessive noise	Unit not level	Level the unit
	Loose components	Contact service if noise persists
Water on floor	Drain line clogged	Clear drain line
	Evaporator pan overflowing	Contact service

SPECIFICATIONS

Feature	Detail
Brand	TRUE
Model	GDM-19T-HC~TSL01
Capacity	19 Cubic Feet
Installation Type	Freestanding
Number of Doors	1 (Glass)
Defrost System	Automatic

TRUE MANUFACTURING CO., INC.

U.S.A. FOODSERVICE DIVISION

2001 East Terra Lane • Fallon, Nevada 89304-4434 • 800-240-2400

Fax 800-240-2400 • Tel 702-888-8888 • Fax 702-888-8888

Website: www.trueusa.com • Email: sales@trueusa.com

Project Name: _____

Location: _____

Item #: _____

Model #: _____

Glass Door Merchandiser:

GDM-19T-HC-TSL01

Standard Glass Door

Optional Glass Door

Optional Glass Door

ROUGH-IN DATA

Model	Doors	Shelves	Case Dimensions (inches)	Weight (lbs)	Net Weight (lbs)	Net Weight (kg)
GDM-19T-HC-TSL01	1	4	27 3/4" x 36 1/4" x 69 1/2"	115.00	100.00	45.36

[pdf] Specifications

Spec Sheet True GDM 19T HC~TSL01 Glass Door Refrigerated Merchandiser 27 jeansrs media wysiwyg

SpecSheets |||

TRUE MANUFACTURING CO., INC. Project Name: U.S.A. FOODSERVICE

DIVISION Location: 2001 East Terra Lane O Fallon, Missouri 63366-4434 636 240-

2400 Fax 636 272-2408 Toll Free 800 325-6152 Intl Fax# 001 636-272-7546 Item #:

Parts Dept. 800 424-TRUE Parts Dept. Fax# 636 272-9471 www.truem...

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TRUE EUROPE

Field s End Road, Goldthorpe, Nr. Rotherham, South Yorkshire S63 9EU, UK

www.truemfg.com • Tel 44 01709 888 080 • Fax 44 01709 888 838

Free Phone 0800 240 2400 • Email: sales@truemfg.com

Project Name: _____

Location: _____

Item #: _____

Model #: _____

Glass Door Merchandiser:

GDM-19T-HC-TSL01

Standard Glass Door

Optional Glass Door

Optional Glass Door

ROUGH-IN DATA

Model	Doors	Shelves	Case Dimensions (inches)	Weight (lbs)	Net Weight (lbs)	Net Weight (kg)
GDM-19T-HC-TSL01	1	4	27 3/4" x 36 1/4" x 69 1/2"	115.00	100.00	45.36

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TRUE Glastür Kühlschrank GDM 19T HC TSL01 ENG Datenblatt Glastuer Kuehlschrank kaelte berlin

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9EU, UK www.truemfg.com Tel 44 01709 888 080 Fax 44 01709 888 838 Free Phone

0 800 783 2049 Free Phone to U.S. 0 800 894 928 TRUE REFRIGERATION MADE

IN U.S.A. SINCE 1945 12/16 Model: Glass Door Merchandiser: GDM-1...

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Project Name: _____

Location: _____

Item #: _____

Model #: _____

Glastürkühlschrank:

GDM-19T-HC-TSL01

Standard Glass Door

Optional Glass Door

Optional Glass Door

MAßZEICHNUNG

DATEIENÜBERSICHT

Model	Doors	Shelves	Case Dimensions (inches)	Weight (lbs)	Net Weight (lbs)	Net Weight (kg)
GDM-19T-HC-TSL01	1	4	27 3/4" x 36 1/4" x 69 1/2"	115.00	100.00	45.36

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GDM 19T HC~TSL01 dc2kentprodcontent blob core windows net specsheets GlassDoorMerchandisers

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49 0 7622 6883 0 Australia Tel 61 2 9618 9999 www.truemfg.com 5/21 Modell:

Glastrkhlshschrank: GDM-19T-HC-TSL01 Glastrkhlshschrank mit Kohlenwasserstoff-

Kltemittel LED Beleuchtung GDM-19T-HC-TSL01 Werkseitig hergest...

lang:de score:53 filesize: 304.36 K page_count: 1 document date: 2021-04-07

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Tel: 636.240.2400 Fax: 636.272.2408 800 325-6152 Intl Fax# 001 636-272-7546 MADE WITH INNOVATION IN THE USA Dpto. Partes. 800 424-TRUE Dpto. Partes Fax# 636 272-9471 www.truemfg.com 4/17 Impreso en E.U.A. Modelo: ...

Exhibidor Con Puerta de Cristal:
GDM-19T-HC-TSL01

ESPECIFICACIONES ELECTRICAS
• Instalación en un espacio libre de obstrucciones y con suficiente ventilación para evitar el sobrecalentamiento.
• Evitar la instalación en lugares con alta humedad o con presencia de vapores corrosivos.
• Evitar la instalación en lugares con presencia de polvo o suciedad.
• Evitar la instalación en lugares con presencia de golpes o vibraciones.
• Evitar la instalación en lugares con presencia de luz solar directa.
• Evitar la instalación en lugares con presencia de ruidos excesivos.
• Evitar la instalación en lugares con presencia de campos magnéticos fuertes.
• Evitar la instalación en lugares con presencia de gases inflamables o explosivos.
• Evitar la instalación en lugares con presencia de líquidos corrosivos.
• Evitar la instalación en lugares con presencia de materiales inflamables o explosivos.
• Evitar la instalación en lugares con presencia de materiales corrosivos.
• Evitar la instalación en lugares con presencia de materiales volátiles.
• Evitar la instalación en lugares con presencia de materiales higroscópicos.
• Evitar la instalación en lugares con presencia de materiales higroscópicos.

DATOS PRELIMINARES

Modelo	Material	Dimensiones (mm)	Peso (kg)	Volumen (L)	Capacidad (kg)	Consumo (kWh/año)	Clase de eficiencia energética	Clase de protección	Clase de seguridad	Clase de calidad	Clase de precio
GDM-19T-HC-TSL01	Acero inoxidable	1900 x 600 x 2000	150	1500	150	150	A	IP20	IP20	IP20	IP20

[pdf] Specifications

GDM 19T HC~TSL01 dc2kentprodcontent blob core windows net specsheets GlassDoorMerchandisers Refrigerators 2686 2 |||

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Glass Door Merchandiser:
Swing Door Refrigerator with Hybrid Carbon Refrigerant-True Standard Look Window 01

GDM-19T-HC-TSL01

ESPECIFICACIONES ELECTRICAS
• Instalación en un espacio libre de obstrucciones y con suficiente ventilación para evitar el sobrecalentamiento.
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GDM-19T-HC-TSL01	Acero inoxidable	1900 x 600 x 2000	150	1500	150	150	A	IP20	IP20	IP20	IP20

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Spec Sheet True GDM 19T HC TSL01 Glass Door Merchandiser 1 Swing 19 Cu Ft Stainless Steel Right Hinge 675 438 centralrestaurant pub media |||

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Glass Door Merchandiser:
Swing Door Refrigerator with Hybrid Carbon Refrigerant-True Standard Look Window 01

GDM-19T-HC-TSL01

ESPECIFICACIONES ELECTRICAS
• Instalación en un espacio libre de obstrucciones y con suficiente ventilación para evitar el sobrecalentamiento.
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GDM-19T-HC-TSL01	Acero inoxidable	1900 x 600 x 2000	150	1500	150	150	A	IP20	IP20	IP20	IP20

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True GDM 19T HC~TSL01 27 Black Glass Door Refrigerated Merchandiser — Nella OnlineGDM HC TSL01 spec sheetcdn shopify s files 1 1204 5544 sheet 3764910334359440045 |||

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UK Tel 44 0 1709 888 080 • Germany Tel 49 0 7622 6883 0
Australia Tel 61 2 9618 9999 • China Tel 86 21 5232 1234

Armoire positive 1 porte vitrée:
Refrigerateur a porte battante - Refrigerant hydrocarbone

GDM-19T-HC-TSL01

ESPECIFICACIONES ELECTRICAS
• Instalación en un espacio libre de obstrucciones y con suficiente ventilación para evitar el sobrecalentamiento.
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• Evitar la instalación en lugares con presencia de materiales higroscópicos.

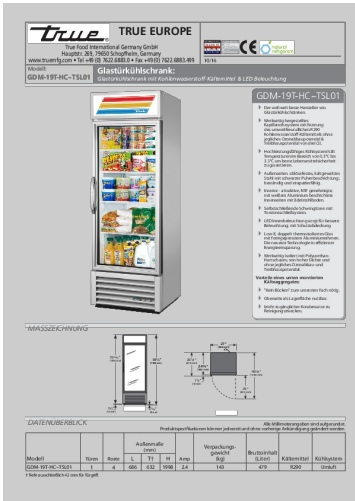
DATOS PRELIMINARES

Modelo	Material	Dimensiones (mm)	Peso (kg)	Volumen (L)	Capacidad (kg)	Consumo (kWh/año)	Clase de eficiencia energética	Clase de protección	Clase de seguridad	Clase de calidad	Clase de precio
GDM-19T-HC-TSL01	Acero inoxidable	1900 x 600 x 2000	150	1500	150	150	A	IP20	IP20	IP20	IP20

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GDM 19T HC~TSL01 Armoire positive 1 porte vitrée dc2kentprodcontent blob core windows net specsheets GlassDoorMerchandisers 1023 4 |||

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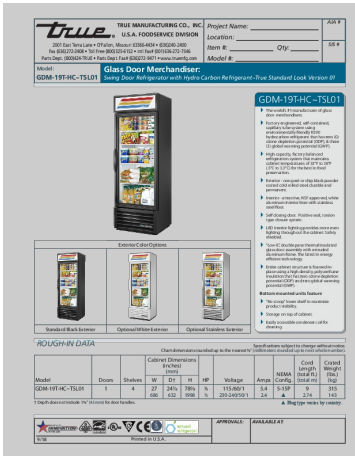


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TRUE EUROPE True Food International Germany GmbH Hauptstr. 269, 79650 Schopfheim, Germany www.truemfg.com Tel 49 0 7622.6883.0 Fax 49 0 7622.6883.499 TRUE REFRIGERATION MADE IN U.S.A. SINCE 1945 GARANTIE 5 JAHRE ERSATZTEILE ARBEITSZEIT 5 JAHRE KOMPRESSOR 10/16 Modell: Glastrkhlshschr...

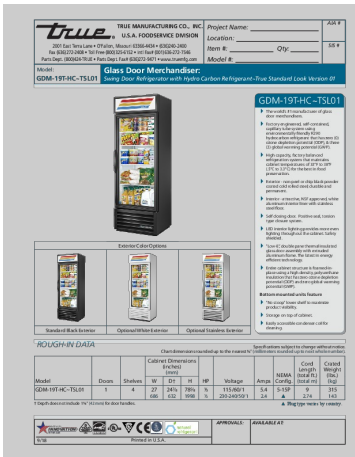
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Kool It Signature KBSF 3 Upright Bottom Mount Freezer Ancaster Food Equipment GDM 19T HC TSL01 v 172805057 cdn shopify s files 1 0676 7565 2318 1728050572 |||

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Kool It Signature KBSF 3 Upright Bottom Mount Freezer Ancaster Food Equipment GDM 19T HC TSL01 12c0053f c22d 44d0 abaf dd5c379376d8 v 1728050665 cdn shopify s files 1 0676 7565 2318 |||

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Specification Sheet Asia Pacific True Manufacturing Co Inc GDM 19T HC~TSL01 dc2kentprodcontent
blob core windows net specsheets GlassDoorMerchandisers 1023 1 Restaurant Equipment Solutions
Field s End Road Goldthorpe Nr Rotherham South Yorkshire S63 9EU UK truemfg Tel 44 01709 888 080
Fax 880 838 |||

TRUE REFRIGERATION INTERNATIONAL UK Tel 44 0 1709 888 080 Germany Tel 49 0 7622 6883 0 Australia Tel 61 2 9618 9999 www.truemfg.com 5/21 Model: GDM-19T-HC-TSL01 Glass Door Merchandiser: Slide Door Refrigerator with Hydrocarbon Refrigerant LED Lighting PLAN VIEW GDM-19T-HC-TSL01 Desi...

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GDM 19T HC~TSL01 Catering Appliance Superstore Field s End Road Goldthorpe Nr Rotherham South
Yorkshire S63 9EU UK truemfg Tel 44 01709 888 080 Fax 880 838 gdm 19t htcsl01 specsheets assets
catering appliance content product docs a0 d7

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9EU, UK www.truemfg.com Tel 44 01709 888 080 Fax 44 01709 880 838 Free Phone
0 800 783 2049 Free Phone to U.S. 0 800 894 928 MADE WITH INNOVATION IN
THE USA 1/18 Model: Glass Door Merchandiser: GDM-19T-HC-TSL01 Sw...
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Data Sheet True GDM 19T HC Glass Door Merchandiser 479L TRUE Brands Lockhart Catering
Equipment HEC357 lockhart co uk medias sys master root h56 hf9 8841679274014 |||

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9EU, UK www.truemfg.com Tel 44 01709 888 080 Fax 44 01709 880 838 Free Phone
0 800 783 2049 Free Phone to U.S. 0 800 894 928 TRUE REFRIGERATION MADE
IN U.S.A. SINCE 1945 12/16 Model: Glass Door Merchandiser: GDM-1...
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 TRUE MANUFACTURING CO., INC. 1000 U.S. FOODSERVICE EMERSON DR. • NEW YORK, MISSOURI 64502-2000 TEL 816/253-7484 FAX 816/253-7420 • FAX 816/253-7420 FAX 816/253-7420 • FAX 816/253-7420 • FAX 816/253-7420		Project Name: _____ Location: _____ Item # _____ Qty _____	JUNE 1997 JUNE 1997
Model: GLD 199HC-TSL1 Glass Door Merchandiser Order Description: Merch Door Merchandiser with 1000 Can Refrigerator True Standard Cool Weight 4			
 GLD 199HC-TSL1		GLD 199HC-TSL01 Merchandiser	
Standard Cool Weight Optional Standard Extra			
ROUGH-IN DATA (Dimensions are approximate and subject to change without notice)			

Standard Merchandiser with 1000 Can Refrigerator True Standard Cool Weight									
Model	Doors	Cabinet Dimensions (inches)		HP	Voltage	Amperage	Coil Weight (lb)	Coil Weight (lb)	
		W	D	H			Top	Bottom	
GLD 199HC-TSL1	1	48	30	69	1/2	115/208V	2.4	214	102
* Refrigerator weight is based on 1000 cans of 12 oz. cans.									

Made in U.S.A.

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Spec Sheet True GDM 19T HC 27 1 Door Glass Refrigerator Merchandiser Vortex Restaurant

EquipmentTrue Sheet 1vortexrestaurantequipment ca 2022 11 True |||

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Parts Dept. 800 424-TRUE Parts Dept. Fax# 636 272-9471 [www.truem...](http://www.truemotor.com)

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ITALIA DIVISION

GENERIC FAST FACTS





TRUE
 MANUFACTURING CO., INC.



ENERGY STAR
 ENERGY EFFICIENT
 DESIGN PROGRAM

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TRUE MANUFACTURING CO., INC. RETAIL DIVISION MADE WITH INNOVATION
IN THE USA Doors - NUMBER OF DOORS PER COOLER GENERIC FAST FACTS
One Swing Door GDM-06-HC-TSL01 GDM-06-HC-TSL01-EXTTOP GDM-07-HC-
TSL01 GDM-08-HC-TSL01 GDM-10-HC-LD GDM-10SSL-HC-LD GDM-10-58-HC-LD
GDM-12-HC-LD GDM-15-RTO-HC-LD GDM...

lang:en score:29 filesize: 9.69 M page count: 64 document date: 2018-01-19



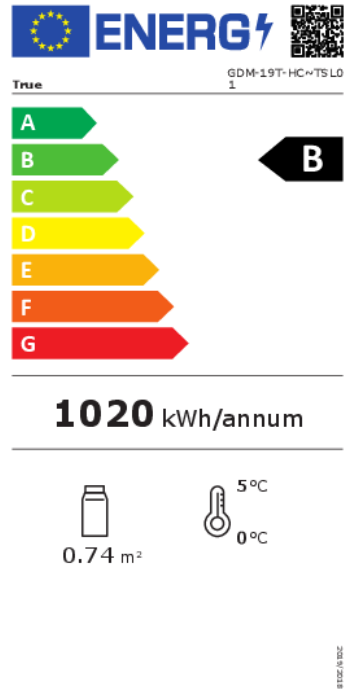
[pdf] Borchure

English Marketing Collateral Ad Sheets and Brochures True TrueFlexGravityFeedAdSheet

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TrueFlex Gravity Feed Organizers THREE SIZES ACCOMMODATE OVER 20 TRUE MODELS Showcase and organize numerous size beverage products at the front of each shelf with the TrueFlex gravity feed bottle organizer. The clear, transparent design of the TrueFlex with its enhanced silicon slip surface, sna...

lang:en score:28 filesize: 1.58 M page_count: 2 document date: 2022-05-31



[pdf] Label

TRUE Glastür Kühlschrank GDM 19T HC TSL01 EU Label GDM19T kaelte berlin media Links |||

True GDM-19T-HC-TSL0 1 A B B C D E F G 1020 kWh/annum 5 C 0 C 0.74 m2 2019/2018 ...

lang:en score:27 filesize: 65.97 K page_count: 1 document date: 2021-01-12



GenericFastFactsFull truemfg 2024 09 |||

Fast FACTS CVM GDM TVM TAC TOAM Doors Number of Doors Per Cooler One Swing Door CVM-11-HC-EGC01 CVM-13-HC-EGC01 CVM-27-HC-EGC01 GDM-06-34-HC-TSL01 GDM-06-34-HC-TSL01-EXTTOP GDM-07-HC-FGD01 GDM-08-HC-TSL01 GDM-10-HC-TSL01 GDM-10PT-HC-TSL01 GDM-10SSL-HC-TSL01 GDM-10-58-HC-TSL01 GDM-12-HC...

lang:en score:26 filesize: 7.14 M page_count: 84 document date: 2024-09-18



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FastFACTS prieš 7 dienas — One Swing Door CVM 11 HC~EGC01 13 27 GDM 06 34 HC~TSL01

EXTTOP 07 HC~FGD01 08 GenericFastFacts2024 update truemfg 2024 04 |||

Fast FACTS CVM GDM TVM TAC TOAM Doors Number of Doors Per Cooler One Swing Door CVM-11-HC-EGC01 CVM-13-HC-EGC01 CVM-27-HC-EGC01 GDM-06-34-HC-TSL01 GDM-06-34-HC-TSL01-EXTTOP GDM-07-HC-FGD01 GDM-08-HC-TSL01 GDM-10-HC-TSL01 GDM-10PT-HC-TSL01 GDM-10SSL-HC-TSL01 GDM-10-58-HC-TSL01 GDM-12-HC...

lang:en score:26 filesize: 10.93 M page_count: 84 document date: 2024-04-09



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TrueFlex® Gravity Feed Organizers TrueFlexadsheet 07 2019 dc2kentprodcontent blob core windows net literature 115vAdSheets |||

TrueFlex Gravity Feed Organizers three sizes accommodate over 20 True models Back bar prevents bottles from leaning against back wall of cooler. Single glides offer flexibility to display multiple packages on the same shelf. Double front bars and high side walls prevent bottles from tipping. Incl...

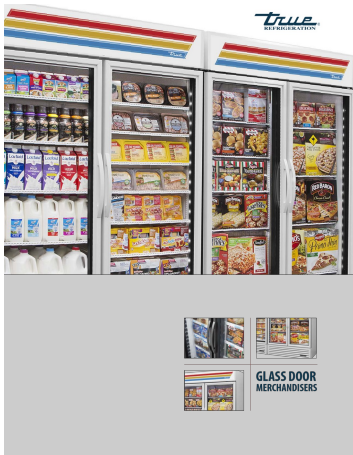
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True Product Organizers for Commercial Refrigeration

Enhance product visibility and drive sales with True's range of refrigeration organizers, including TrueFlex, True Flex-Pac, TrueTrac, and Horizontal Can Organizers. Designed for easy installation and consistent product presentation across various True refrigeration models.

lang:en score:25 filesize: 915.47 K page_count: 4 document date: 2019-09-24



[pdf] Borchure

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GLASS DOOR MERCHANDISERS REFRIGERATORS MODEL GDM-06-HC-TSL01 GDM-07-HC-TSL01 GDM-07-S-HC-TSL01 GDM-19T-HC-TSL01 GDM-23-HC-TSL01 GDM-26-HC-TSL01 GDM-35-HC-TSL01 GDM-43-HC-TSL01 GDM-49-HC-TSL01 GDM-72-HC-TSL01 WIDTH 203/8 241/8 241/8 27 27 30 391/2 471/8 541/8 781/8 A Glass Door Merchand...

lang:en score:25 filesize: 1.24 M page_count: 4 document date: 2018-07-30

