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› Phonak TV Connector for Marvel, Paradise, Lumity, & Infinio Hearing aids User Manual

Phonak TV Connector

Phonak TV Connector User Manual

Model: TV Connector

INTRODUCTION

The Phonak TV Connector is a dedicated accessory designed to stream audio directly from your television or other audio sources to compatible Phonak and Unitron hearing aids. This device provides a high-quality, clear audio experience, allowing users to enjoy TV programs, movies, and music at their preferred volume without affecting others in the room.

PRODUCT OVERVIEW



The Phonak TV Connector is a compact, black device with a minimalist design. Its top surface features intuitive controls for power, volume adjustment, and a signal indicator. The rear panel includes ports for power, optical audio input, and a 3.5mm audio jack, ensuring versatile connectivity with various audio sources.



This image illustrates the compact size and connectivity options of the Phonak TV Connector. It shows the device's side profile, revealing the audio input ports, which allow it to connect to various audio sources like televisions or stereos. The design emphasizes ease of integration into any home entertainment setup.

COMPATIBILITY

The Phonak TV Connector is compatible with a range of Phonak and Unitron hearing aids. Please verify your hearing aid model against the list below to ensure compatibility:

- **Phonak:**
 - Audéo P (Paradise) R, RT, 312, and 13T
 - Audéo M (Marvel) R, RT, 312, 312T, and 13T
 - Audéo B (Belong) – ONLY compatible with Direct model
 - Bolero M (Marvel) M and PR
 - Naida M (Marvel) SP
 - Sky M (Marvel) SP, M, PR
 - Virto M (Marvel) 312
- **Unitron:**
 - DX Moxi (Discover Next) Move R, Jump R T, Fit
 - DX Stride (Discover Next) M, P R
 - DX Inera (Discover Next) 312 D
 - Moxi (Discover) Move R, Jump R T, Fit
 - Stride (Discover) P R
- Also works with Costco Kirkland Signature 9.0 KS9.

Phonak Marvel and Unitron hearing aids can connect to up to two TV Connectors simultaneously.

SETUP INSTRUCTIONS

Follow these steps for initial setup of your Phonak TV Connector:

1. **Connect Power:** Plug the power adapter into the TV Connector and then into a wall outlet. The power indicator light on the device should illuminate.
2. **Connect to TV/Audio Source:**
 - **Optical Cable (Recommended):** Connect one end of the optical audio cable to the "Optical Out"

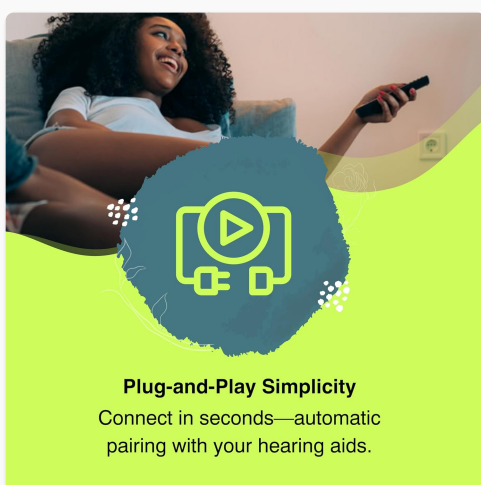
port on your TV and the other end to the optical input on the TV Connector. Ensure your TV's optical output is enabled in its audio settings (often labeled "PCM" or "Digital Audio Out"). A red light should be visible from the TV's optical output when active.

- **3.5mm Audio Cable:** If your TV does not have an optical output, connect one end of the 3.5mm audio cable to the headphone jack or audio output on your TV and the other end to the 3.5mm input on the TV Connector.

3. **Power On:** Turn on your television.

4. **Automatic Pairing:** The TV Connector is designed for plug-and-play simplicity. Once powered on and connected to an audio source, it will automatically detect and pair with compatible Phonak or Unitron hearing aids that are within range and turned on. You should hear the streamed audio directly in your hearing aids.

5. **Verify Connection:** Ensure your hearing aids are receiving audio from the TV Connector. You may need to briefly open and close the battery doors of your hearing aids (or restart rechargeable aids) to initiate pairing if it doesn't happen automatically.

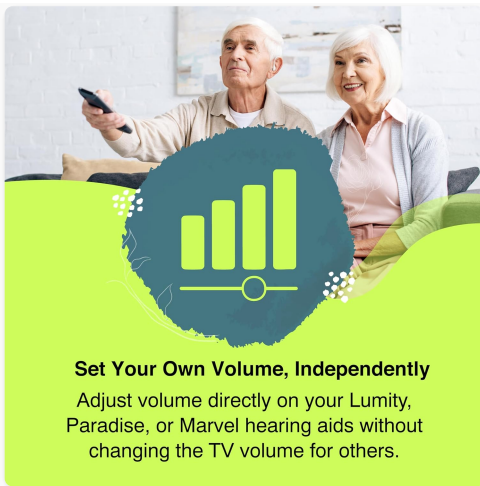


This graphic represents the "Plug-and-Play Simplicity" of the TV Connector. It highlights how the device connects in seconds and automatically pairs with your hearing aids, making the setup process straightforward and user-friendly.

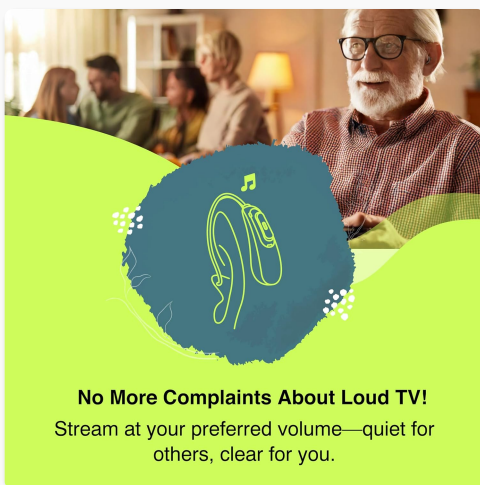
OPERATING INSTRUCTIONS

Once set up, using your Phonak TV Connector is intuitive:

- **Automatic Streaming:** When the TV Connector is active and your hearing aids are within range, audio streaming will automatically begin. If you move out of range and then return, the connection should re-establish automatically.
- **Volume Control:** You can adjust the volume of the streamed audio directly through your hearing aids using their volume controls. This allows you to set your personal listening volume independently of the TV's main volume, which is ideal for shared viewing environments.
- **Switching Sources:** If you receive a phone call or stream audio from another Bluetooth-enabled device connected to your hearing aids, the TV Connector audio will pause or switch. It will resume when the other audio source is disconnected.
- **Power Button:** The power button on the TV Connector can be used to turn the device on or off. If the device goes to sleep after a period of inactivity, pressing the power button or restarting your hearing aids can re-establish the connection.



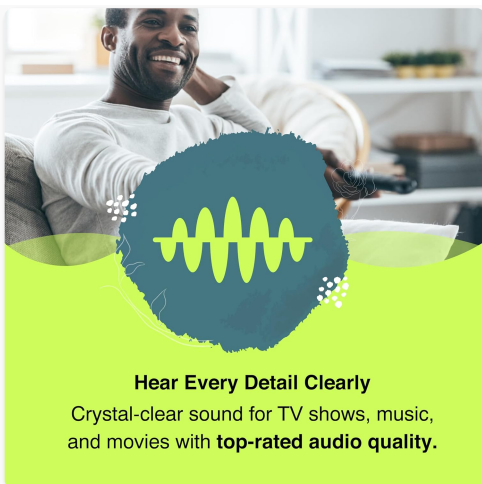
This image highlights the independent volume control feature. Users can adjust the streamed audio volume directly on their Lumity, Paradise, or Marvel hearing aids without altering the TV's volume for others in the room, ensuring personalized comfort.



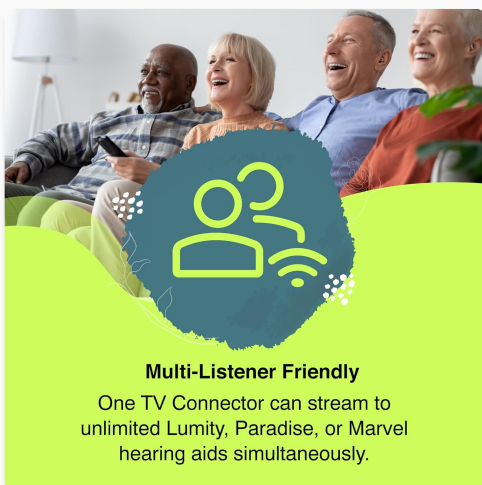
This graphic emphasizes the benefit of the TV Connector: "No More Complaints About Loud TV!" It illustrates how users can stream audio at their preferred volume, keeping the TV quiet for others while providing clear sound directly to their hearing aids.

KEY FEATURES

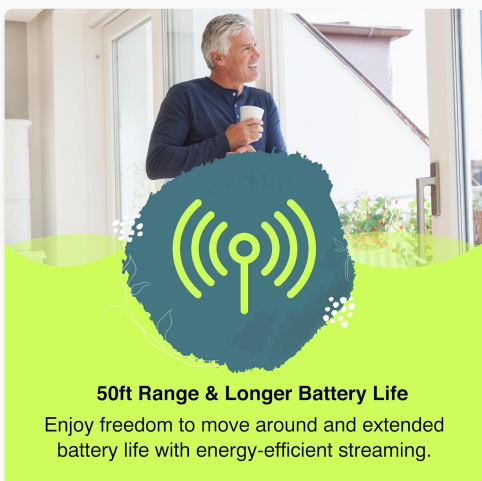
- **Crystal-Clear Audio:** Experience top-rated audio quality for TV shows, movies, and music, ensuring every detail is heard clearly.
- **Multi-Listener Friendly:** A single TV Connector can stream audio to an unlimited number of compatible Lumity, Paradise, or Marvel hearing aids simultaneously, making it ideal for households with multiple hearing aid users.
- **Extended Range:** Enjoy freedom of movement with a streaming range of up to 50 feet (approximately 15 meters) from the TV Connector.
- **Energy-Efficient Streaming:** Designed for extended use with minimal power consumption.



This image visually represents the "Hear Every Detail Clearly" feature. It signifies the crystal-clear sound quality provided by the TV Connector for all audio content, from TV shows to music and movies.



This graphic illustrates the "Multi-Listener Friendly" aspect of the TV Connector. It shows that one device can stream audio to an unlimited number of compatible Lumity, Paradise, or Marvel hearing aids simultaneously, benefiting multiple users in a household.



This image highlights the "50ft Range & Longer Battery Life" feature. It signifies the freedom to move around while enjoying streamed audio and the energy-efficient design that contributes to extended battery life for connected hearing aids.

MAINTENANCE

To ensure the longevity and optimal performance of your Phonak TV Connector, follow these simple maintenance guidelines:

- **Cleaning:** Wipe the device with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Storage:** Store the TV Connector in a cool, dry place when not in use.
- **Handling:** Handle the device with care to avoid dropping or physical damage.
- **Power Connection:** Ensure the power cord is securely connected. If experiencing intermittent power, check the AC connection.

TROUBLESHOOTING

If you encounter issues with your Phonak TV Connector, try the following solutions:

Problem	Possible Cause / Solution
No audio streaming to hearing aids.	• Ensure the TV Connector is powered on and its indicator light is active. • Verify the audio cable (optical or 3.5mm) is securely connected to both the TV and the TV Connector. • For optical connection, ensure your TV's optical output is enabled and set to "PCM" or "Digital Audio Out" in its audio settings. A red light should be visible from the TV's optical port. • Confirm your hearing aids are turned on and within range (up to 50 feet). • Try restarting your hearing aids (open/close battery doors or power cycle rechargeable aids). • Check compatibility: Ensure your hearing aid model is listed as compatible.
Intermittent audio or connection drops.	• Ensure the TV Connector is not obstructed and is within the 50-foot range of your hearing aids. • Check the power connection to the TV Connector; ensure it is stable and not loose. • Minimize interference from other electronic devices.
On/Off button on the device is unresponsive.	• Some users have reported the physical button being stiff. If it doesn't respond, try unplugging the power cord from the device for a few seconds and then plugging it back in to power cycle it.
Echo effect or audio delay.	• This can occur if the TV's internal speakers or a soundbar are also playing audio simultaneously with the streamed audio. Adjust your TV's audio settings to output sound only through the optical/audio out port, or use an optical splitter if you need to feed both a soundbar and the TV Connector from the same source.

SPECIFICATIONS

Feature	Detail
Model Name	Phonak TV Connector

Feature	Detail
Product Dimensions	0.98"L x 0.98"W x 0.04"H (approx.)
Item Weight	1 Pound (approx.)
Connectivity	Optical Audio Input, 3.5mm Audio Input
Special Feature	Portable
Compatibility	Phonak Marvel, Paradise, Lumity, Infinio, Audéo B-Direct, Unitron Tempus, Discover models (Stride, Moxi), Costco Kirkland Signature 9.0 KS9.

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or contact Phonak customer service directly. It is recommended to retain your proof of purchase for warranty claims.

If you have issues getting the device connected or are unsure about compatibility, please reach out to the seller or Phonak support before making a purchase or for assistance after purchase.