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> BAKAJI Electric Fireplace User Manual

## BAKAJI Cortina

# BAKAJI Electric Fireplace User Manual

Model: Cortina

Brand: BAKAJI

## INTRODUCTION

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Thank you for choosing the BAKAJI Electric Fireplace. This modern and silent electric fireplace with a stone effect frame offers a realistic flame effect and adjustable heating power up to 2000W. Designed for ease of use and safety, it provides a comfortable and aesthetic addition to your home. Please read this manual carefully before installation and operation to ensure proper use and maintenance.

## IMPORTANT SAFETY INFORMATION

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**WARNING:** To reduce the risk of fire, electric shock, or injury, read all instructions before using this appliance.

- Always plug the fireplace directly into a wall outlet. Never use with an extension cord or relocatable power tap (outlet/power strip).
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the fireplace.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.
- Do not operate any fireplace with a damaged cord or plug or after the fireplace malfunctions, has been dropped or damaged in any manner.
- Do not use outdoors.
- To disconnect the fireplace, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the fireplace.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed,

where openings may become blocked.

- This fireplace has an automatic overheating protection feature. If the fireplace overheats, it will automatically shut off. Unplug the fireplace from the wall outlet and wait 10 minutes before plugging it back in.

## PACKAGE CONTENTS

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- BAKAJI Electric Fireplace Unit (Cortina Model)
- Remote Control
- User Manual (this document)
- Mounting Hardware (if applicable for wall mount)

## PRODUCT OVERVIEW

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Familiarize yourself with the components of your electric fireplace.



**Image:** Diagram showing the electric fireplace with key components labeled, including the simulated stone surface, stove, vivid flame effect, and burning embers.

- **Simulated Stone Surface:** Decorative exterior frame.
- **Stove/Heater Outlet:** Area where warm air is emitted.
- **Vivid Flame Effect:** Visual display of realistic flames.
- **Burning Embers:** Realistic glowing log and ember bed.
- **Control Panel:** Buttons for manual operation (located on the unit).
- **Remote Control:** For convenient operation from a distance.

## SETUP

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### Unpacking

- Carefully remove the fireplace from its packaging.
- Retain the original packaging for future storage or transport.
- Ensure all components listed in "Package Contents" are present.

### Placement

- Place the fireplace on a firm, level surface.
- Ensure the fireplace is located away from direct sunlight and heat sources.
- Maintain a minimum distance of 3 feet (0.9 m) from combustible materials.
- This model is designed for wall mounting. Ensure the wall structure can support the weight of the unit. Refer to the included mounting hardware instructions for detailed installation steps.

### Power Connection

- Ensure the fireplace is turned OFF before plugging it into a power outlet.
- Plug the power cord directly into a 220-240V AC, 50Hz grounded wall outlet. Do not use extension cords or power strips.

## OPERATING INSTRUCTIONS

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Your electric fireplace can be operated using the control panel on the unit or the included remote control.

### Control Panel Operation

# REMOTE & CONTROL PANEL



**Image:** Detailed view of the fireplace's control panel and the remote control, highlighting buttons for power, heat settings, and flame brightness.

- **Power (I/O) Button:** Press to turn the fireplace ON or OFF.
- **Heat Settings (POWER 1000W / 2000W) Buttons:**
  - Press the "1000W" button for moderate heating.
  - Press the "2000W" button for more intense heating.
  - Press both buttons to turn off heating while keeping the flame effect on.
- **Flame Brightness (DIMMER) Button:** Press to cycle through different flame brightness levels.

## Remote Control Operation

The remote control allows for convenient operation of all functions.



**Image:** The BAKAJI electric fireplace with a hand demonstrating the use of the remote control to operate the unit.

- **Power Button:** Turns the fireplace ON or OFF.
- **Heat Setting Buttons:** Select between 1000W or 2000W heating power.
- **Flame Speed/Brightness Buttons:** Adjust the flame effect's speed and brightness. There are 5 different flame speeds/effects available.



FIAMMA A 5 VELOCITÀ



**Image:** Visual representation of the five distinct flame speed settings (S1 to S5) available on the electric fireplace, demonstrating the variety of ambiance options.

## MAINTENANCE

### Cleaning

- Always disconnect the power before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or sprays.
- Clean the air intake and exhaust vents regularly with a vacuum cleaner or soft brush to prevent dust buildup.
- The tempered glass panel can be cleaned with a soft cloth and glass cleaner.

### Storage

- When not in use, store the fireplace in a cool, dry place.
- If possible, use the original packaging for storage to protect the unit from dust and damage.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power cord not plugged in, main power switch off, overheating protection activated.	Check if the unit is plugged in. Ensure the wall outlet is functioning. Check the main power switch. If overheated, unplug for 10 minutes and try again.
No heat, but flame effect works.	Heater function is off, or selected heat setting is too low.	Press the 1000W or 2000W button on the control panel or remote. Ensure the desired heat setting is selected.
Flame effect is not working.	Flame effect is turned off.	Ensure the unit is powered on. Adjust flame brightness using the DIMMER button or remote.
Remote control not working.	Batteries are dead or incorrectly inserted, remote is too far, or sensor is blocked.	Replace batteries. Ensure correct polarity. Move closer to the fireplace. Remove any obstructions between the remote and the fireplace.
Unit shuts off unexpectedly.	Overheating protection activated.	Unplug the unit, wait 10 minutes, then plug back in. Ensure vents are not blocked.

## SPECIFICATIONS

<b>Brand</b>	BAKAJI
<b>Model Name</b>	Cortina
<b>Color</b>	Cortina
<b>Material</b>	Wood, Metal, Tempered Glass
<b>Power Source</b>	Electric Corded
<b>Power Output</b>	1000W / 2000W (Adjustable)
<b>Product Dimensions (LxWxH)</b>	60 cm x 23 cm x 66 cm (approx. 23.6" x 9.1" x 26")
<b>Installation Type</b>	Wall Mount
<b>Ventilation Type</b>	Ventless
<b>Included Components</b>	Remote Control



**Image:** Technical diagram illustrating the dimensions of the BAKAJI electric fireplace: 600mm width, 230mm depth, and 660mm height.

## WARRANTY AND SUPPORT

For warranty information or technical support, please contact BAKAJI customer service. Refer to your purchase documentation for specific warranty terms and contact details.

**Online Support:** Visit the official BAKAJI website for FAQs and support resources. [BAKAJI Store on Amazon](#)