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› Hermle Stepney Tambour Style Quartz Mantel Clock 21092-032114 User Manual

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Hermle Stepney Tambour Style Quartz Mantel Clock 21092-032114 User Manual

Model: 21092-032114 | Brand: Hermle

INTRODUCTION

Thank you for choosing the Hermle Stepney Tambour Style Quartz Mantel Clock. This clock, crafted in Germany, features a classic design with a walnut finish and a reliable quartz movement. This manual provides essential information for the proper setup, operation, and maintenance of your new clock to ensure its longevity and accurate timekeeping.



Image: The Hermle Stepney Tambour Style Quartz Mantel Clock, showcasing its elegant walnut casing and classic design.

SAFETY INFORMATION

- Always use the specified battery type (2 AA batteries).
- Do not mix old and new batteries, or different types of batteries.
- Remove exhausted batteries promptly to prevent leakage and damage.
- Keep batteries out of reach of children.
- Avoid placing the clock in direct sunlight or near extreme temperature sources.
- Handle the clock with care to prevent damage to the movement or casing.

PACKAGE CONTENTS

Please check the package contents carefully. If any items are missing or damaged, contact your retailer.

- Hermle Stepney Tambour Style Quartz Mantel Clock (Model 21092-032114)
- Instruction Manual

SETUP

1. Battery Installation

1. Carefully open the back cover or access panel of the clock.
2. Insert two (2) new AA batteries into the battery compartment, ensuring the correct polarity (+ and -) as indicated.
3. Close the back cover securely.

2. Setting the Time

1. Locate the time-setting knob or wheel on the back of the clock movement.
2. Gently turn the knob clockwise to advance the minute hand until the correct time is displayed.
3. Avoid turning the hands counter-clockwise, as this may damage the movement.

OPERATING INSTRUCTIONS

Chime Features

Your Hermle mantel clock features two distinct chime melodies:

- **Westminster Chime:** This melody plays every quarter hour, with a full chime and strike on the hour.
- **Bim Bam Strike:** This strike sounds once on the half-hour and counts the hours on the hour.

Refer to the controls on the back of the clock movement to select your preferred chime or to adjust settings.

Volume Control

A volume control knob is located on the back of the clock movement. Turn this knob to adjust the loudness of the chime to your preference.

Night Shut-Off

The clock is equipped with a night shut-off feature, which automatically silences the chime during nighttime hours. This feature is typically active between 10:00 PM and 7:00 AM. Consult the specific markings on your clock's movement for exact activation times or adjustment options.

MAINTENANCE

Cleaning

- For the wooden casing, gently wipe with a soft, dry, lint-free cloth. Avoid abrasive cleaners or polishes that may damage the finish.
- For the glass bezel, use a soft cloth lightly dampened with a glass cleaner. Spray cleaner onto the cloth, not directly onto the clock.
- Do not use water or cleaning solutions directly on the clock movement.

Battery Replacement

Replace the AA batteries approximately once a year, or when you notice the clock losing time or the chime becoming weak. Follow the battery installation steps outlined in the "Setup" section.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Clock not running or losing time.	Dead or weak batteries; improperly installed batteries.	Replace with new AA batteries, ensuring correct polarity.
Chime not sounding.	Volume turned down; night shut-off active; chime selector off; weak batteries.	Increase volume; check if it's within active chime hours; ensure chime selector is on; replace batteries.
Chime sounds at incorrect times.	Time not synchronized with chime mechanism.	Advance the time slowly until the chime corrects itself. If issues persist, consult the manufacturer.

SPECIFICATIONS

Model Number	21092-032114
Brand	Hermle
Dimensions (H x W x D)	21.5 cm x 43 cm x 11 cm (approx. 8.46" x 16.93" x 4.33")
Material	Wood (Walnut finish)
Movement Type	Quartz
Power Source	Battery Powered
Batteries Required	2 x AA (not included)
Chime Features	Westminster Chime (4/4 hour), Bim Bam Strike (1/2 hour), Volume Control, Night Shut-Off
Display Type	Analog
Weight	3.43 pounds (approx. 1.55 kg)

WARRANTY AND SUPPORT

This Hermle clock comes with a**Limited Warranty**. For specific details regarding the warranty period and coverage, please refer to the warranty card included with your purchase or contact Hermle customer support directly. For technical assistance, replacement parts, or further inquiries, please visit the official Hermle website or contact their customer service department. Contact information can typically be found on the manufacturer's website or on the product packaging.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question