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HBQ HBQ-Q18

HBQ-Q18 Truly Wireless Stereo Bluetooth Earbuds User Manual

MODEL: HBQ-Q18

Brand: HBQ

INTRODUCTION

Thank you for purchasing the HBQ-Q18 Truly Wireless Stereo Bluetooth Earbuds. This manual provides detailed instructions on how to set up, operate, and maintain your earbuds to ensure optimal performance and longevity. Please read this manual carefully before using the product.

PACKAGE CONTENTS

Please check the package for the following items:

- 1 pair of Bluetooth Headsets (Left and Right Earbuds)
- 1 x USB Battery Charger Cable
- 1 x Charging Box (Charging Case)
- 4 x Ear Caps (different sizes)
- 1 x User Manual (this document)

PRODUCT OVERVIEW

Familiarize yourself with the components of your HBQ-Q18 earbuds and charging case.



Figure 1: Earbuds and Charging Case Components. This image displays the HBQ-Q18 earbuds and their charging case, with key parts labeled. These include the indicator light, multifunctional button, microphone (MIC), ear cap, charging contact points on the earbuds, and within the case, the battery remaining capacity display, charging contact points, bunker card buckle, and bunker switch.



Figure 2: HBQ-Q18 Earbuds and Charging Case. This image shows the two HBQ-Q18 earbuds placed inside their open charging case, with one earbud also shown separately below the case. The earbuds feature a sleek black design with a blue LED ring, and the charging case has indicator lights for battery status.

SPECIFICATIONS

Feature	Detail
Model	HBQ-Q18
Wireless Version	V4.2+EDR
Wireless Frequency	2.4GHZ
Earbud Battery Capacity	75MAH (non-replaceable)
Charging Case Battery Capacity	950mAh
Working Temperature	10-50°C
Charging Voltage	DC5V
Transmission Distance	12M (approx. 39 feet)
Playing Time	4-5 hours
Charging Time (Earbuds)	1-2 hours
Standby Time	120 hours

Microphone	Built-In HD microphone
Control Type	Voice Control, Touch
Material	Plastic, Environmental Silicone



Figure 3: Battery and Charging Information. This graphic illustrates the approximate battery life for calls (4-5 hours), charging time (1-2 hours), and music playback (3-4 hours) for the HBQ-Q18 earbuds.

SETUP

1. Charging the Earbuds and Charging Case

Before first use, ensure both the earbuds and the charging case are fully charged.

- Charging the Earbuds:** Place the earbuds into the charging case. Ensure the charging contacts align. The indicator lights on the earbuds will show charging status.
- Charging the Case:** Connect the provided USB charging cable to the charging port on the case and plug the other end into a USB power source (e.g., computer, wall adapter). The indicator lights on the case will show the charging status of the case.

The charging case has a 950mAh battery and can recharge the earbuds approximately 5 times. A full charge for the earbuds takes 1-2 hours.

2. Bluetooth Pairing

The HBQ-Q18 earbuds support one-click pairing for convenience.

- Power On:** Take both earbuds out of the charging case. They will automatically power on and attempt to pair with each other (TWS pairing). You will hear a voice prompt indicating they are powered on and connected.
- Activate Bluetooth:** On your smartphone or Bluetooth-enabled device, go to the Bluetooth settings and turn on Bluetooth.
- Search for Device:** Look for "HBQ-Q18" or a similar name in the list of available devices.
- Connect:** Select "HBQ-Q18" to connect. Once connected, you will hear a confirmation voice prompt.

The earbuds can be used together for stereo sound or individually (unilateral use). If using only one earbud, simply take one out of the case and pair it as described above.



Figure 4: One-Click Pairing. This image highlights the "One-Click Pairing" feature, indicating the simplicity of connecting the earbuds to your device.

OPERATING INSTRUCTIONS

The HBQ-Q18 earbuds feature touch controls for various functions.



Touch



Sports



HIFI



Waterproof



Power On / Off



Answer / End a Call



Pairing



Reject Call



Start / Pause



Next



Next Song



Figure 5: Touch Control Functions. This diagram illustrates the various touch controls available on the HBQ-Q18 earbuds, including Power On/Off, Pairing, Answer/End Call, Reject Call, Start/Pause music, Next track, and Next Song. It also shows icons for Touch, Sports, HiFi audio, and IPX4 Waterproof rating.

Basic Functions:

- **Power On:** Automatically powers on when removed from the charging case.
- **Power Off:** Place earbuds back into the charging case to automatically power off and begin charging.
- **Play/Pause Music:** Tap the touch area on either earbud once.
- **Next Track:** Double-tap the touch area on the right earbud.
- **Previous Track:** Double-tap the touch area on the left earbud.

Call Functions:

- **Answer/End Call:** Tap the touch area on either earbud once during an incoming call to answer. Tap again to end the call.
- **Reject Call:** Press and hold the touch area on either earbud for approximately 2 seconds during an incoming call.
- **Redial Last Number:** Triple-tap the touch area on either earbud.

Note: Call functions typically support unilateral earbud use.

Maintenance

Proper maintenance ensures the longevity and optimal performance of your earbuds.

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials. Ensure charging contacts are clean and free of debris.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from direct sunlight.
- **Avoid Extreme Conditions:** Do not expose the product to violence, heavy objects, high temperatures, or high humidity environments.
- **Interference:** Keep the earbuds away from Wi-Fi routers and other high-frequency transmitting equipment, as this may affect signal reception and cause sound interruptions or disconnections.

Troubleshooting

If you encounter issues with your HBQ-Q18 earbuds, try the following solutions:

Problem	Possible Solution
Earbuds not powering on.	Ensure earbuds are charged. Place them in the charging case for a few minutes, then remove them.
Earbuds not pairing with each other (TWS).	Place both earbuds back into the charging case, then take them out simultaneously. They should automatically pair. If not, try resetting them (refer to manufacturer's specific reset instructions if available, otherwise try forgetting the device on your phone and re-pairing).
Earbuds not connecting to phone/device.	<ul style="list-style-type: none">◦ Ensure Bluetooth is enabled on your device.◦ Make sure the earbuds are in pairing mode.◦ Forget "HBQ-Q18" from your device's Bluetooth list and try pairing again.◦ Ensure earbuds are within the 12-meter transmission distance.◦ Restart your phone/device.
No sound or low volume.	<ul style="list-style-type: none">◦ Adjust volume on both your device and the earbuds.◦ Ensure earbuds are properly seated in your ears.◦ Check for debris in the earbud speaker mesh.◦ Reconnect the earbuds to your device.
Charging case not charging.	<ul style="list-style-type: none">◦ Check the USB cable and power adapter.◦ Ensure the charging port on the case is clean.◦ Try a different USB cable or power source.

Warranty and Support

For warranty information and customer support, please refer to the documentation provided at the time of purchase or contact your retailer/seller directly. Keep your proof of purchase for any warranty claims.

For further assistance, you may also visit the official HBQ website or contact their customer service if available.

IMPORTANT SAFETY INFORMATION

- Do not disassemble, repair, or modify the product.
- Do not expose the product to fire or extreme heat.
- Do not immerse the product in water or other liquids. While the product has an IPX4 rating (splash resistant), it is not designed for submersion.
- Keep out of reach of children and pets.
- Dispose of the product responsibly according to local regulations. Do not dispose of with household waste.

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