

PetSafe PAC00-16357

PetSafe Remote Trainer USB Adaptor Instruction Manual

Model: PAC00-16357

PRODUCT OVERVIEW

This USB charging cable is designed as an additional or replacement accessory for PetSafe Remote Trainers and PetSafe Lite Remote Trainers. It allows for convenient charging of your training devices.



Image: The PetSafe Remote Trainer USB Adaptor cable, featuring a standard USB-A connector on one end and a Y-split cable with two proprietary charging plugs on the other end, designed for PetSafe training devices.

Compatibility: This adaptor is compatible with PetSafe Remote Trainer and Lite Remote Trainer 100, 300, 600, and 900 Yard Models.

Note: This package includes the USB Charging Cable ONLY. A power brick (USB wall adapter) is not

included and must be supplied separately.

SETUP AND CHARGING

Follow these steps to properly set up and charge your PetSafe Remote Trainer and/or Receiver Collar:

1. **Connect the USB Adaptor:** Insert the standard USB-A end of the charging cable into a compatible USB power source (e.g., a USB wall adapter, computer USB port, or power bank).
2. **Connect to Devices:** The Y-split design of the cable allows for simultaneous charging of both the remote transmitter and the receiver collar. Carefully align and insert the small charging plugs into the charging ports on your PetSafe Remote Trainer transmitter and/or receiver collar.



Image: The USB adaptor connected to both a PetSafe remote trainer collar and a handheld remote unit, demonstrating simultaneous charging capability.

3. **Charging Indication:** Refer to your specific PetSafe Remote Trainer user manual for details on charging indicator lights and expected charging times.



Image: A close-up view showing the charging plug of the USB adaptor securely inserted into the charging port of a PetSafe remote trainer collar.

4. **Simultaneous Charging:** The Y-split feature enables charging of both the transmitter and collar at the same time, streamlining the charging process.



Image: Two PetSafe remote trainer collars positioned side-by-side, each connected to one of the Y-split charging plugs of the USB adaptor, illustrating simultaneous charging.

MAINTENANCE

- **Storage:** Store the USB adaptor in a dry, cool place when not in use. Avoid extreme temperatures.

- **Cleaning:** If necessary, gently wipe the cable and connectors with a dry, soft cloth. Do not use liquid cleaners or abrasive materials.
- **Handling:** Avoid bending or crimping the cable excessively, especially near the connectors, to prevent internal wire damage.

TROUBLESHOOTING

Device Not Charging:

- **Check Connections:** Ensure both the USB-A end and the charging plugs are fully and securely inserted into their respective ports.
- **Verify Power Source:** Confirm that the USB power source (wall adapter, computer port) is active and providing power. Try a different USB port or adapter.
- **Inspect Cable:** Check the cable for any visible signs of damage, such as cuts, frayed wires, or bent pins on the connectors. If damaged, replace the cable.
- **Consult Device Manual:** Refer to the user manual for your specific PetSafe Remote Trainer or Lite Remote Trainer for device-specific charging instructions and troubleshooting steps.

SPECIFICATIONS

Feature	Detail
Model Name	PAC00-16357
Brand	PetSafe
Connector Type	USB-A to Proprietary Y-Split
Cable Type	USB Charging Cable
Color	Black
Cable Length	Approximately 3 feet 7 inches (1.09 meters)
Item Weight	0.704 ounces (19.96 grams)
UPC	729849163577

WARRANTY INFORMATION

This PetSafe Remote Trainer USB Adaptor comes with a **1 Year Limited Warranty**. The manufacturer's warranty is valid only when purchased from an authorized retailer. Please retain your proof of purchase for warranty claims.

For detailed warranty terms and conditions, please refer to the documentation provided with your original PetSafe Remote Trainer or visit the official PetSafe website.

CUSTOMER SUPPORT

PetSafe offers U.S.-based customer care. Our pet product experts are available to assist you with any questions or concerns regarding your PetSafe products.

Phone (U.S.): 1-800-845-3274

Phone (Canada): 1-800-457-3911

Other Contact: Email or chat options may be available via the official PetSafe website.



U.S. Based Customer Care

U.S. 1-800-845-3274

Canada 1-800-457-3911

Image: A graphic displaying PetSafe's U.S. and Canada customer care phone numbers, emphasizing their commitment to support.

For the most up-to-date support information and resources, please visit the official PetSafe website:
www.petsafe.net