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Samsung CF396

Samsung CF396 Series 27-Inch Curved Full HD Monitor User Manual

Introduction

This manual provides essential information for the proper setup, operation, and maintenance of your Samsung CF396 Series 27-Inch Curved Full HD LED-Backlit Monitor. Please read these instructions carefully before using your monitor to ensure optimal performance and safety.

The Samsung CF396 Series monitor features a super slim curved design, Full HD 1080p resolution, a 60Hz refresh rate, and a 4ms response time. It includes AMD FreeSync technology for smooth visuals, Game Mode for optimized gaming experiences, and Eye Saver Mode to reduce eye strain. Connectivity options include HDMI and VGA, and it supports VESA mounting.

Package Contents

Please check that all items are present in your product box. If any items are missing or damaged, contact your retailer.

- Samsung CF396 Series 27-Inch Curved Monitor
- Monitor Stand (Base and Neck)
- Power Cable
- HDMI Cable
- Quick Setup Guide

Setup

1. Assembling the Stand

Carefully place the monitor face down on a soft, clean cloth to prevent scratches. Attach the stand neck to the monitor, then secure the stand base to the neck using the provided screws.



Image: Front-side view of the Samsung CF396 monitor with its stand assembled, showing the curved screen and stable base.

2. Connecting Cables

Connect the power cable to the monitor's power input and then to a wall outlet. Connect the HDMI cable from your computer's HDMI output to the HDMI input on the monitor. Alternatively, you can use a VGA cable if your computer supports it.



Image: Side view of the Samsung CF396 monitor, illustrating its slim design and the area where connectivity ports are typically located on the rear.

3. Powering On

Press the power button located on the monitor to turn it on. The monitor will automatically detect the input source. If no signal is detected, ensure your computer is powered on and the cables are securely connected.

4. VESA Mount Option

The monitor supports VESA mounting for wall or arm installation. Remove the stand and attach a compatible VESA

mount (100x100mm) to the back of the monitor. Ensure the VESA mount is rated for the monitor's weight.

Operating the Monitor

Basic Functions

- **Power On/Off:** Use the power button, usually located on the bottom right or rear of the monitor.
- **Menu Navigation:** Access the On-Screen Display (OSD) menu using the joystick or buttons to adjust settings.

Display Settings

Navigate through the OSD menu to customize your viewing experience:

- **Brightness & Contrast:** Adjust these settings to suit your environment and preference.
- **Game Mode:** Activate this mode for optimized picture settings during gaming, enhancing dark areas and improving response time.
- **Eye Saver Mode:** Reduces blue light emissions to minimize eye strain during prolonged use.
- **AMD FreeSync:** This technology synchronizes the monitor's refresh rate with your graphics card's frame rate, reducing screen tearing and stuttering in games. Ensure your graphics card supports FreeSync and it is enabled in your system settings.



Image: Top-down view of the Samsung CF396 curved monitor, illustrating the immersive curvature designed for enhanced viewing comfort.

Maintenance

Cleaning the Monitor

- Always unplug the monitor before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or a specialized screen cleaner.
- Do not spray cleaner directly onto the screen.
- Avoid using abrasive cleaners, waxes, or solvents.

General Care

- Keep the monitor away from direct sunlight, heat sources, and excessive dust.
- Ensure proper ventilation around the monitor.
- Avoid placing heavy objects on the monitor or its cables.

Troubleshooting

No Power

- Check if the power cable is securely connected to both the monitor and the power outlet.
- Ensure the power outlet is functioning correctly by testing it with another device.

No Signal / Blank Screen

- Verify that the video cable (HDMI or VGA) is firmly connected to both the monitor and your computer.
- Ensure your computer is powered on and not in sleep mode.
- Try connecting the monitor to a different video output on your computer or a different computer to isolate the issue.
- Select the correct input source in the monitor's OSD menu.

Display Issues (e.g., flickering, distorted image)

- Adjust the resolution and refresh rate settings on your computer to match the monitor's optimal settings (1920x1080 at 60Hz).
- Update your graphics card drivers.
- Check for any physical damage to the video cable or ports.

Stand Stability

If the monitor feels unstable on its stand, ensure all stand components are correctly assembled and tightened. For VESA mounting, confirm the mount is securely attached to both the monitor and the wall/arm.

Specifications

Feature	Specification
Brand	Samsung
Model Number	CF396
Screen Size	27 Inches
Resolution	FHD 1080p (1920 x 1080)
Aspect Ratio	16:9
Display Technology	LED
Refresh Rate	60 Hz
Response Time	4 Milliseconds
Curvature	Curved
Adaptive Sync	AMD FreeSync
Brightness	250 lm
Contrast Ratio	3000
Hardware Connectivity	HDMI, VGA

Mounting Type	Wall Mount (VESA compatible)
Color	Black
Item Weight	0.01 Ounces

Warranty and Support

Your Samsung CF396 Series monitor comes with a manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your package or visit the official Samsung support website. For technical assistance, troubleshooting, or service requests, please contact Samsung customer support.
You can find contact information and additional resources on the official Samsung website: www.samsung.com/us/support/

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Why does nothing display on my Samsung 27" CF396 monitor when I boot my computer, preventing me from using F2 or F12 to access the BIOS?

If your Samsung CF396 monitor is not displaying anything during the initial boot sequence, it is likely failing to detect the signal quickly enough or is set to the wrong input. Follow these troubleshooting...

Read full answer

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