Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

NEWGO 1

NEWGO Cooling Eye Mask Instruction Manual

Model: 1

Introduction

The NEWGO Cooling Eye Mask is designed to provide soothing relief for various eye-related discomforts, including puffiness, headaches, dry eyes, and general eye strain. This manual provides essential information for the safe and effective use of your eye mask.

Safety Information

- Limit the use of hot or cold therapy to the affected area for no more than 20 minutes at a time.
- Do not apply directly to broken or irritated skin.
- If discomfort occurs, remove the mask immediately.
- Keep out of reach of children.

Setup and Preparation

Your NEWGO Cooling Eye Mask can be used for both cold and hot therapy.

For Cold Therapy:

1. Place the eye mask in the freezer for 1-2 hours.
2. Ensure the mask remains pliable and does not freeze solid.
3. For best results, store in the provided resealable bag to prevent odors.

For Hot Therapy:

1. Heat the eye mask in a microwave for no more than 10 seconds.
2. Carefully check the temperature before applying to your eyes to avoid burns.
3. If additional warmth is desired, heat in 5-second increments, checking temperature each time.



Image: Instructions for preparing the eye mask for cold therapy (freezer) and hot therapy (microwave).

Operating Instructions

The NEWGO Cooling Eye Mask features a reversible dual-sided design and an adjustable strap for comfortable use.

Wearing the Mask:

1. Adjust the elastic strap to ensure a snug yet comfortable fit around your head. The strap allows you to move or rest without the mask slipping.
2. Choose your preferred side for application:
    - **Plush Side:** For a gentle feel and direct skin contact, providing comfort and a milder temperature.
    - **Smooth Plastic Side:** For a more intense cooling or heating effect, allowing direct contact with the gel beads.
3. Position the mask over your eyes and sinuses. The flexible gel will contour to your face shape.

4. Use for 10-15 minutes per session, or as recommended by a healthcare professional, ensuring not to exceed 20 minutes.



Image: The eye mask features a soft plush side and a smooth gel bead side for varied intensity.



Image: A user wearing the eye mask for relaxation and refreshment.

Maintenance and Care

Cleaning:

- Gently wipe the surface of the eye mask with an alcohol pad or a damp cloth.
- Do not submerge the mask in water or machine wash.
- Allow the mask to air dry completely before storing or reusing.

Storage:

- When not in use, store the eye mask in its resealable bag. This helps to isolate it from fridge odors and keeps it clean.
- Store in a cool, dry place away from direct sunlight.



Image: Storing the eye mask in its resealable bag helps maintain hygiene and prevents odor absorption.

Troubleshooting

- **Mask not cold enough:** Ensure the mask has been in the freezer for the recommended 1-2 hours. For a more intense cold, use the smooth plastic side.
- **Mask too cold:** If the mask feels too cold, apply the plush side first or allow it to sit at room temperature for a few minutes before use.
- **Mask not warm enough:** Reheat in the microwave for additional 5-second increments, carefully checking the temperature each time.
- **Discomfort during use:** Remove the mask immediately. Check for any signs of irritation on your skin or damage to the mask.
- **Gel leakage:** If you notice any damage or gel leakage, discontinue use immediately and dispose of the product.

Specifications

Feature	Detail
Product Dimensions	9.84 x 3.93 x 0.39 inches
Item Weight	4.48 ounces (127 Grams)
Material Type	Medical grade plastic, Soft plush fabric
Item Form	Gel
Color	Blue
Model Number	1
UPC	614405967938

Warranty Information

Specific warranty details are not provided in the product data. For information regarding warranty coverage, please contact NEWGO customer support directly.

Customer Support

If you have any questions, concerns, or require assistance with your NEWGO Cooling Eye Mask, please refer to the contact information provided with your purchase or visit the official NEWGO website for support resources.

Product Video Demonstration

Your browser does not support the video tag.

Video: An official demonstration of the NEWGO Gel Eye Mask, highlighting its features and use for cooling relief.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B078TBSBRR

More documents and user manuals: **https://manuals.plus/**