

## SanDisk SDSSDE60-500G-G25

# SanDisk 500GB Extreme Portable External SSD (SDSSDE60-500G-G25) User Manual

Model: SDSSDE60-500G-G25

## 1. INTRODUCTION

This manual provides essential information for the proper use and maintenance of your SanDisk 500GB Extreme Portable External SSD. Designed for high-speed data transfers and robust durability, this SSD is ideal for storing and accessing your important files on the go.



Image: Front view of the SanDisk 500GB Extreme Portable External SSD.

## 2. PACKAGE CONTENTS

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Verify that all items are present in your product package:

- SanDisk Extreme Portable SSD
- USB Type-C to Type-C cable
- Type-C to Type-A adapter

## 3. SETUP

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Follow these steps to connect your SanDisk Extreme Portable SSD to your computer:

1. Identify the appropriate port on your computer (USB Type-C or USB Type-A).
2. If your computer has a USB Type-C port, use the provided USB Type-C to Type-C cable to

connect the SSD directly.

3. If your computer has a USB Type-A port, attach the Type-C to Type-A adapter to one end of the USB Type-C to Type-C cable, then connect the SSD to your computer.
4. The SSD should be automatically recognized by your operating system.



Image: Angled view of the SSD, highlighting the USB-C port for connection.

## 4. OPERATING THE SSD

Once connected, your SanDisk Extreme Portable SSD functions like any other external storage device. You can drag and drop files, copy and paste, or use your operating system's backup features.

- **High-Speed Transfers:** Benefit from read speeds of up to 550MB/s for quick transfer of high-resolution photos and videos.
- **Compatibility:** The SSD is compatible with both PC and Mac systems.
- **Security:** Password protection using 128-bit AES encryption is supported by Windows 10, Windows 8.1, Windows 7, and macOS High Sierra, Sierra, or Mac OS X El Capitan. Refer to the SanDisk website for software downloads and instructions.

## 5. MAINTENANCE

To ensure the longevity and optimal performance of your SSD, consider the following:

- **Durability:** The SSD features a ruggedized, water- and dust-resistant (IP55-rated) design and a shock-resistant solid state core.
- **Environmental Conditions:** While durable, ensure the device is clean and dry before use, especially after exposure to water or dust.
- **Temperature:** Operate the SSD within a temperature range of 0°C to +45°C. For non-operating storage, the temperature range is -20°C to +70°C.



Image: The SanDisk Extreme Portable SSD shown in environments with dust and water, demonstrating its rugged features.

## 6. TROUBLESHOOTING

If you encounter issues with your SanDisk Extreme Portable SSD, try the following general steps:

- **Connection Check:** Ensure the USB cable is securely connected to both the SSD and your computer. Try a different USB port.
- **Adapter Check:** If using the Type-C to Type-A adapter, ensure it is properly attached and functioning.
- **Restart Computer:** Sometimes, a simple computer restart can resolve recognition issues.
- **Driver Updates:** Ensure your computer's USB drivers are up to date.
- **Disk Management (Windows) / Disk Utility (Mac):** Check if the drive is visible in your operating system's disk management tools. It may need to be initialized or formatted if it's a new drive or if the file system is corrupted.

## 7. SPECIFICATIONS

| Feature                  | Detail                 |
|--------------------------|------------------------|
| Digital Storage Capacity | 500 GB                 |
| Hard Disk Interface      | USB 3.1                |
| Connectivity Technology  | USB                    |
| Brand                    | SanDisk                |
| Special Feature          | Portable               |
| Hard Disk Form Factor    | 2.5 Inches             |
| Hard Disk Description    | Solid State Hard Drive |
| Compatible Devices       | Desktop, Mac           |
| Installation Type        | External Hard Drive    |
| Item Weight              | 1.38 ounces            |
| Product Dimensions       | 3.8 x 1.9 x 0.3 inches |
| Item Model Number        | SDSSDE60-500G-G25      |

## 8. WARRANTY AND SUPPORT

Your SanDisk Extreme Portable SSD comes with a **3-year limited manufacturer warranty**. For warranty claims, technical assistance, or further support, please visit the official SanDisk support website or contact their customer service.

For additional information and resources, you may visit the [SanDisk Store on Amazon](#).