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› Pentair Prowler 920 Robotic Inground Pool Cleaner User Manual

Pentair 360322

Pentair Prowler 920 Robotic Inground Pool Cleaner

MODEL: 360322

1. Important Safety Information

WARNING: Read and follow all instructions carefully before operating this product. Failure to do so could result in serious injury or property damage.

- Always disconnect power to the unit before performing any maintenance or cleaning.
- Do not operate the cleaner if the power cord is damaged. Contact qualified service personnel for repair.
- Keep children and pets away from the pool area when the cleaner is operating.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Ensure the power supply is located at least 3.5 meters (11.5 feet) from the edge of the pool.
- **Proposition 65 Warning:** This product can expose you to chemicals which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

2. Product Overview

The Pentair Prowler 920 is a robotic inground pool cleaner designed to efficiently clean the floor and walls of your swimming pool. It features advanced navigation and powerful suction to remove debris, ensuring a pristine swimming environment.



Image 1: The Pentair Prowler 920 Robotic Pool Cleaner, a gray and white unit with tracks, designed for inground pools.

3. Package Contents

Verify that all items are present in the package:

- Pentair Prowler 920 Robotic Pool Cleaner Unit
- Power Supply Unit (PSU)
- User Manual (this document)

4. Setup

1. **Unpack the Cleaner:** Carefully remove the cleaner and all accessories from the packaging. Retain packaging for future storage or transport.
2. **Position the Power Supply:** Place the Power Supply Unit (PSU) at least 3.5 meters (11.5 feet) from the edge of the pool. Ensure it is in a shaded area and protected from direct sunlight and extreme weather conditions.

3. **Connect the Floating Cable:** Connect the floating cable from the cleaner to the power supply unit. Ensure the connection is secure.
4. **Submerge the Cleaner:** Gently lower the cleaner into the pool. Hold it underwater and shake it from side to side to release any trapped air. The cleaner will sink to the bottom of the pool.
5. **Plug into Power Outlet:** Plug the power supply unit into a grounded electrical outlet.

5. Operating Instructions

The Pentair Prowler 920 is controlled via an app, offering convenient operation.

1. **Download the App:** Download the official Pentair Home app from your device's app store (iOS or Android).
2. **Pair the Cleaner:** Follow the in-app instructions to pair your Prowler 920 cleaner with your smartphone or tablet. This typically involves enabling Bluetooth on your device and following the pairing prompts.
3. **Start a Cleaning Cycle:** Once paired, use the app to select your desired cleaning mode and start the cleaning cycle. The cleaner will begin its programmed routine.
4. **Monitor Progress:** The app may allow you to monitor the cleaner's progress and status.
5. **End Cycle/Retrieve:** Once the cleaning cycle is complete, or if you wish to retrieve the cleaner, turn off the power supply. Gently pull the floating cable to bring the cleaner to the surface. Do not pull the cleaner out of the water by its cable; use the handle.

6. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your pool cleaner.

- **Filter Cleaning:** After each cleaning cycle, or as needed, remove the filter cartridge from the cleaner. Rinse the filter with a garden hose to remove debris. Ensure the filter is clean before reinstalling. Select the appropriate filtration cartridge for your desired level of cleanliness.
- **Impeller Cleaning:** Periodically check the impeller for any trapped debris (hair, leaves, etc.) and remove it carefully.
- **Cable Care:** Untangle the floating cable regularly to prevent kinks and ensure proper cleaner movement. Store the cable neatly when not in use.
- **Storage:** When not in use for extended periods, clean the cleaner thoroughly, dry it, and store it in a cool, dry, shaded area away from direct sunlight and extreme temperatures.

7. Troubleshooting

If your Pentair Prowler 920 is not operating as expected, consult the following common issues:

Problem	Possible Cause	Solution
Cleaner does not turn on.	No power to PSU; PSU not connected; Faulty outlet.	Check power connections; Ensure outlet is functional; Verify PSU is plugged in.
Cleaner moves slowly or not at all.	Clogged filter; Debris in impeller; Tangled cable.	Clean filter cartridge; Inspect and clear impeller; Untangle cable.
Poor cleaning performance.	Full or dirty filter; Incorrect filter type for debris; Worn brushes/tracks.	Clean or replace filter; Ensure correct filter is used; Contact support for replacement parts.
Cleaner does not climb walls.	Air trapped in unit; Water chemistry imbalance; Worn brushes/tracks.	Shake cleaner to release air; Check pool water chemistry; Contact support for inspection.

8. Specifications

Brand	Pentair
Model Name	360322
Material	Acrylonitrile Butadiene Styrene (ABS)
Color	Gray
Product Dimensions (L x W x H)	18"L x 13"W x 22"H
Power Source	Corded Electric
Control Method	App
Voltage	120 volts
Installation Type	Plug-in
UPC	788379866884

9. Warranty and Support

Manufacturer Warranty: This product comes with a manufacturer warranty for 60 days limited from the date of purchase. Please retain your proof of purchase for warranty claims.

Customer Support: For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Pentair customer support. Refer to the official Pentair website for the most current contact information.

Online Resources: Visit the official Pentair website for additional product information, FAQs, and support resources: www.pentair.com

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