Dell XPS 13 9370

Dell XPS 13 9370 Laptop User Manual

Model: XPS 13 9370

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1. PRODUCT OVERVIEW

The Dell XPS 13 9370 is a compact and powerful 13.3-inch laptop designed for productivity and entertainment. It features a virtually borderless InfinityEdge display and is powered by an 8th Generation Intel Core i5 processor.

Key features include:

- **8th Generation Intel Core i5-8250U Processor:** Provides efficient performance with up to 3.4 GHz speed.

- **52WHr Long-Lasting Battery:** Designed for extended use, supported by a 45W AC adapter for charging.

- **128GB SSD Storage:** Offers fast boot-up and application loading times. Note: This model does not include an optical drive.

- **13.3-inch FHD (1920 x 1080) InfinityEdge Display:** Delivers a vibrant and immersive visual experience with minimal bezels.

- **Windows 10 Operating System:** Experience fast start-ups, a familiar yet expanded Start menu, and new ways to get tasks done.

- **Versatile Connectivity:** Includes 2x Thunderbolt 3 ports with PowerShare, DC-In & DisplayPort functionality, and 1x USB 3.1 Gen 1 (USB Type-C) port.

- **Max Memory:** Supports up to 64 GB of RAM (8GB installed).

Image: Angled view of the Dell XPS 13 9370 laptop, highlighting its slim design and InfinityEdge display.

2. SETUP GUIDE

2.1 Unboxing and Initial Inspection

Carefully remove the laptop and all accessories from the packaging. Verify that all components are present: Dell XPS 13 9370 laptop, power adapter, and any included documentation.

2.2 Connecting the Power Adapter

Connect the power adapter to a wall outlet and then to one of the Thunderbolt 3 (USB-C) ports on your laptop. The battery will begin charging automatically. It is recommended to fully charge the battery before first use.

Image: Left side view of the Dell XPS 13 9370, illustrating the placement of the Thunderbolt 3 ports for power and connectivity.

2.3 First Boot and Windows Setup

Press the power button to turn on your laptop. Follow the on-screen instructions to complete the Windows 10 setup process. This includes selecting your region, connecting to a Wi-Fi network, and creating a user account.

2.4 Connecting Peripherals

Utilize the available ports to connect external devices:

- **Thunderbolt 3 (USB-C) Ports:** For charging, high-speed data transfer, and connecting external displays via DisplayPort.
- **USB 3.1 Gen 1 (USB Type-C) Port:** For connecting standard USB devices with an appropriate adapter (sold separately).
- **MicroSD Card Reader:** For expanding storage or transferring files from memory cards.
- **Headphone/Microphone Combo Jack:** For audio input and output.

Image: Right side view of the Dell XPS 13 9370, showing the USB-C port, MicroSD card slot, and headphone/microphone combo jack.

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3. OPERATING YOUR DELL XPS 13 9370

3.1 Keyboard and Touchpad

The Dell XPS 13 9370 features a full-size Chiclet keyboard and a precision touchpad. The touchpad supports multi-touch gestures for enhanced navigation in Windows 10.
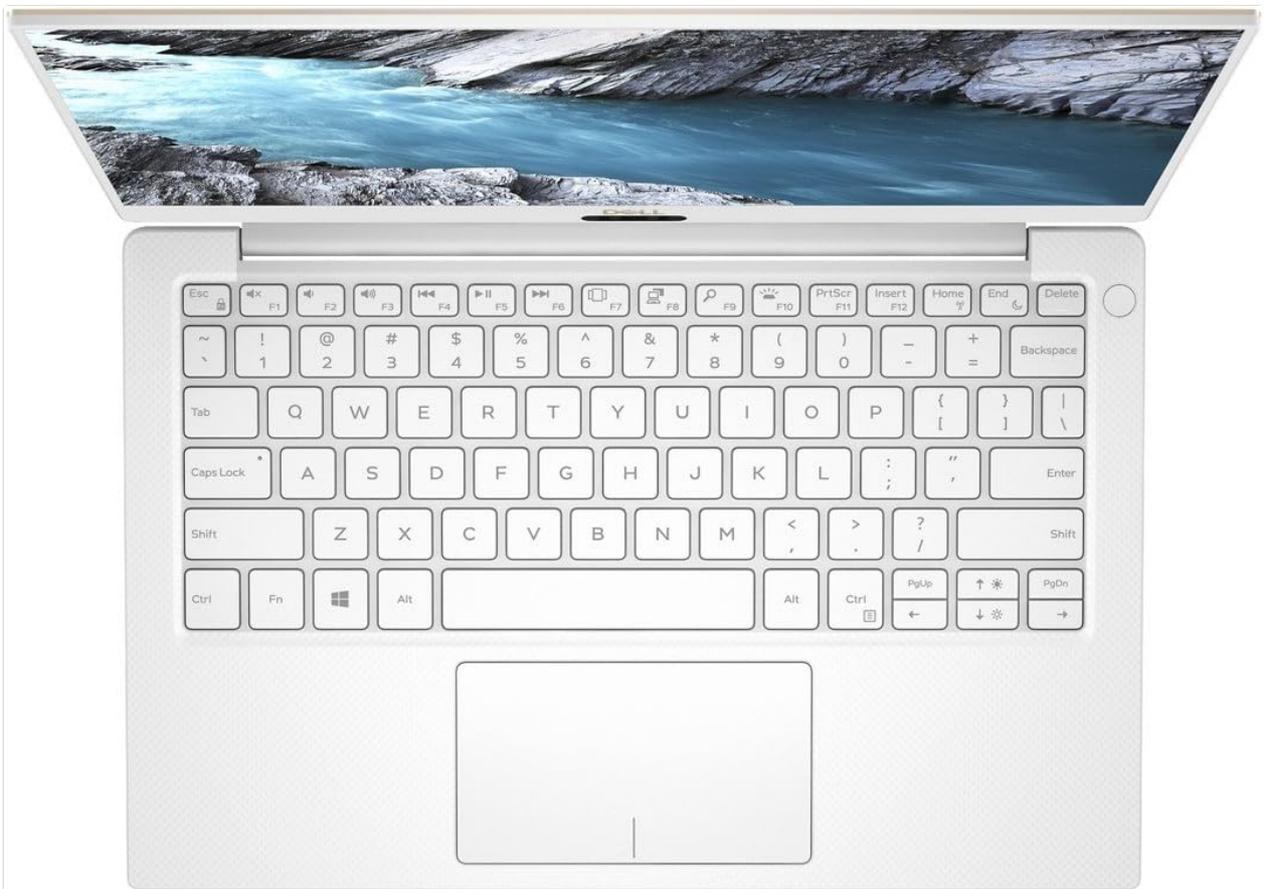
Image: Top-down view of the Dell XPS 13 9370, showcasing the keyboard layout and large touchpad.

3.2 Display Features

The 13.3-inch FHD InfinityEdge display offers a resolution of 1920x1080 pixels. Its virtually borderless design maximizes screen space for an immersive viewing experience. The display is LED-backlit with a 60Hz refresh rate.

3.3 Webcam Usage

The integrated webcam is located below the display. For optimal video call quality, ensure adequate lighting and adjust your viewing angle as needed. Note that the camera's placement may require slight adjustments to your posture during video conferences.

3.4 Audio

The laptop is equipped with integrated speakers for audio output and an integrated microphone for voice input. Adjust audio settings via the Windows 10 sound control panel.

4. MAINTENANCE AND CARE

4.1 Battery Care

To maximize the lifespan of your 52WHr Lithium-Ion battery:

- Avoid extreme temperatures.
- Do not leave the laptop plugged in at 100% charge for extended periods.
- Perform regular full discharge/recharge cycles (once every few months).

- Use the provided 45W AC adapter for charging.

4.2 Cleaning Your Laptop

Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to clean the display. For the keyboard and chassis, use a soft cloth. Avoid harsh chemicals or abrasive materials.

4.3 Software Updates

Regularly check for and install Windows 10 updates to ensure optimal performance, security, and compatibility. Dell also provides driver and firmware updates through its support website.

4.4 Storage Management

The 128GB SSD provides fast storage. To maintain performance, regularly delete unnecessary files, uninstall unused applications, and consider cloud storage for large files.

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5. TROUBLESHOOTING COMMON ISSUES

5.1 Power Issues

- **Laptop not turning on:** Ensure the power adapter is securely connected and the battery has sufficient charge. Try holding the power button for 15-20 seconds for a hard reset.
- **Battery not charging:** Verify the power adapter is functioning and connected to a working outlet. Check the charging port for any debris.

5.2 Display Problems

- **No display:** Connect an external monitor to check if the issue is with the laptop's internal display. Try restarting the laptop.
- **Flickering screen:** Update your graphics drivers. Adjust display refresh rate in Windows settings.

5.3 Webcam Not Found

If your system reports "Can't find the camera" or the webcam is not functioning:

- Check Windows privacy settings to ensure camera access is enabled for applications.
- Update webcam drivers from the Dell support website.
- Restart your laptop.

5.4 Performance Issues

- **Slow performance:** Close unnecessary applications, check for malware, and ensure Windows and drivers are up to date.
- **Overheating:** Ensure ventilation vents are clear. Consider using the laptop on a hard, flat surface.

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6. TECHNICAL SPECIFICATIONS

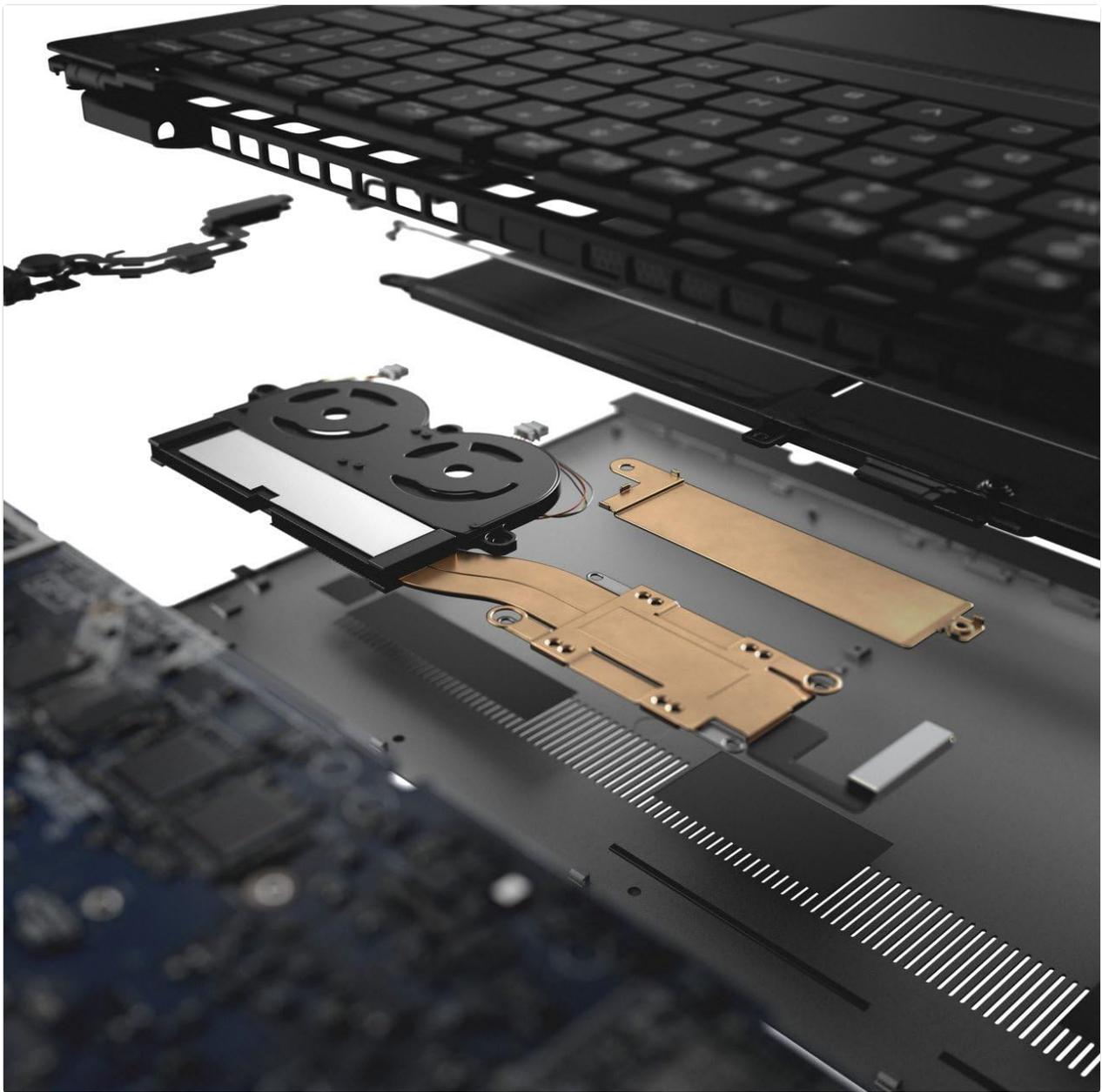| Feature	Specification
Brand	Dell
Model Name	Dell XPS 13 9370
Processor	8th Generation Intel Core i5-8250U (3.4 GHz Max Speed)
RAM Memory	8 GB DDR4 (1866 MHz)
Storage	128 GB SSD (Solid State Drive)
Display	13.3-inch FHD (1920 x 1080) InfinityEdge LED Display
Graphics	Intel UHD Graphics 620 (Integrated)
Operating System	Windows 10 Home
Ports	2x Thunderbolt 3 (PowerShare, DC-In & DisplayPort), 1x USB 3.1 Gen 1 (USB Type-C), MicroSD Card Reader, Headphone/Microphone Combo Jack
Wireless Connectivity	Wi-Fi (802.11a), Bluetooth
Battery	52 Watt Hours Lithium Ion
Weight	2.67 Pounds
Color	Rose Gold
Model Number	XPS9370-5033GLD-PUS
UPC	884116305033

Image: An exploded view of the Dell XPS 13 9370, illustrating its internal components and compact engineering.

7. WARRANTY AND SUPPORT

7.1 Product Warranty

Your Dell XPS 13 9370 comes with a **1 Year Mail In Service** warranty. Please refer to the warranty documentation included with your product for full terms and conditions.

7.2 Customer Support

For technical assistance, driver downloads, or further support, please visit the official Dell Support website or contact Dell customer service. Have your service tag or express service code ready for faster assistance.

8. PRODUCT VIDEOS

8.1 Dell XPS 13 Product Overview

Your browser does not support the video tag.

Video: A brief overview of the Dell XPS 13, highlighting its design and key features. This video provides a visual introduction to the laptop's aesthetics and functionality.