Proscenic 811GB

Proscenic 811GB Robot Vacuum Cleaner User Manual

Model: 811GB | Brand: Proscenic

1. Introduction

Thank you for purchasing the Proscenic 811GB Robot Vacuum Cleaner. This manual provides important information on how to set up, operate, and maintain your robot vacuum cleaner to ensure optimal performance and longevity. Please read this manual thoroughly before using the product and keep it for future reference.

2. Important Safety Instructions

When using an electrical appliance, basic precautions should always be followed, including the following:

- Read all instructions before using this appliance.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Prevent unintentional starting. Ensure the switch is in the OFF-position before connecting to battery pack, picking up or carrying the appliance.

- Recharge only with the charger specified by the manufacturer.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help.

3. Package Contents

Please check the contents of your package. If any items are missing or damaged, please contact Proscenic customer support.

- Proscenic 811GB Robot Vacuum Cleaner
- Remote Control
- Smart Water Tank with Dust Bin
- Charging Base
- AC Power Adapter
- Cleaning Tool
- HEPA Filter
- 4 Side Brushes
- 2 Mopping Cloths
- 1 Separate Dust Bin (large capacity)
- User Manual (this document)

4. Product Overview

Familiarize yourself with the components of your Proscenic 811GB Robot Vacuum Cleaner.



Image: Top view of the Proscenic 811GB Robot Vacuum Cleaner alongside a smartphone displaying its control application. The robot is dark grey with a glossy top surface and a power button and home button visible.



Image: Side view of the Proscenic 811GB Robot Vacuum Cleaner, highlighting its slim profile (7.6 cm height) as it cleans under a piece of furniture.

Main Unit Components:

- Power Button / Clean Button
- Home Button (Return to Charging Base)
- Dust Bin / Water Tank Compartment
- Side Brushes
- Main Brush
- Driving Wheels
- Charging Contacts
- Cliff Sensors

Charging Base:

- Charging Indicator Light

- Charging Contacts
- Power Port

5. Setup

5.1 Installing Side Brushes

Attach the side brushes to the corresponding posts on the bottom of the robot until they click into place.

5.2 Placing the Charging Base

Place the charging base against a wall in an open, uncluttered area. Ensure there is at least 1 meter (3 feet) of clear space on both sides of the base and 2 meters (6 feet) in front of it. Connect the power adapter to the charging base and plug it into a wall outlet.

5.3 Initial Charge

Place the robot vacuum onto the charging base, ensuring the charging contacts align. The robot will begin charging. For first-time use, fully charge the robot for at least 6 hours.

5.4 Installing the App (Optional)

For advanced control and scheduling, download the Proscenic APP from your smartphone's app store. Follow the in-app instructions to connect your robot vacuum to your Wi-Fi network. Note: The app may require a 2.4GHz Wi-Fi connection for initial setup.



Image: A hand holding a smartphone showing the Proscenic app, which displays a map of the cleaned area and various control options for the robot vacuum.

5.5 Using Boundary Magnetic Marker Tape

The included boundary magnetic marker tape can be used to create virtual walls, preventing the robot from entering certain areas. Place the tape flat on the floor in areas you wish to restrict.

6. Operating Your Robot Vacuum

6.1 Starting/Pausing Cleaning

- **On the Robot:** Press the Power/Clean button once to start cleaning. Press again to pause.
- **Remote Control:** Use the "Clean" button on the remote.
- **Proscenic APP:** Tap the "Start Cleaning" button in the app.
- **Voice Control (Alexa):** Once connected, use voice commands like "Alexa, ask Proscenic to start cleaning."

6.2 Charging

When the battery is low, the robot will automatically return to the charging base. You can also manually send it back by pressing the Home button on the robot, remote, or via the app.

6.3 Cleaning Modes

The Proscenic 811GB offers various cleaning modes:

- **Auto Cleaning:** The robot cleans automatically based on its environment.
- **Spot Cleaning:** Concentrates cleaning in a specific area.
- **Edge Cleaning:** Cleans along walls and furniture edges.
- **Scheduled Cleaning:** Set specific times for cleaning via the Proscenic APP.



Image: The Proscenic 811GB Robot Vacuum Cleaner operating on a hard floor, illustrating its intelligent cleaning path (IPNAS2.0 system) with blue arrows indicating movement.

6.4 Mopping Function

To use the mopping function, fill the smart water tank with clean water and attach a mopping cloth. Insert the water tank into the robot. The robot will sweep and mop simultaneously. You can adjust the water penetration speed (Low, Moderate, High) via the app to suit different floor types.

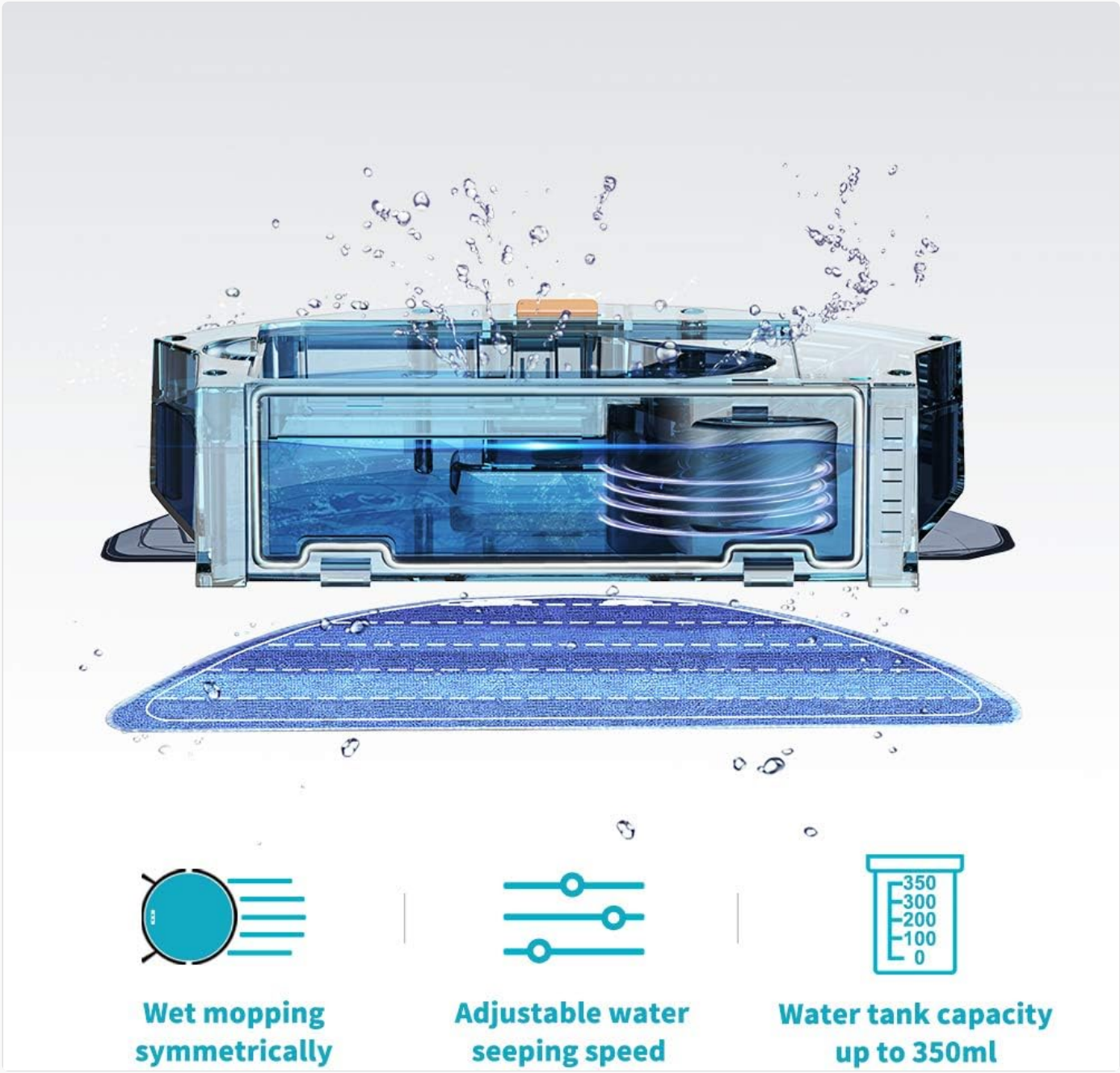


Image: A detailed view of the Proscenic 811GB's electric control water tank, highlighting its 350ml capacity, adjustable water seepage speed, and symmetrical wet mopping capability.

Note: The robot will not dispense water when stationary, docking, charging, or paused to prevent leaks. For carpeted areas, use the separate large capacity dust bin instead of the water tank to avoid wetting carpets.



Image: The Proscenic 811GB Robot Vacuum Cleaner actively cleaning a spill of coffee grounds on a light-colored hard floor, demonstrating its vacuuming capability.

7. Maintenance

Regular maintenance is crucial for optimal performance of your robot vacuum.

7.1 Emptying the Dust Bin

Empty the dust bin after each use. Press the release button to remove the dust bin, open it, and discard debris. Clean the filter as needed.

7.2 Cleaning the Filter

Tap the HEPA filter to remove loose dirt. For a deeper clean, rinse the filter under running water (only if specified as washable in product details, otherwise wipe clean). Allow to air dry completely before reinserting.

7.3 Cleaning the Main Brush

Remove the main brush cover and lift out the main brush. Use the cleaning tool to remove hair and debris tangled around the brush. Reinstall the brush and cover.

7.4 Cleaning Side Brushes

Check side brushes regularly for tangled hair or debris. If damaged, replace them. Gently pull to remove and push to reattach.

7.5 Cleaning Sensors and Charging Contacts

Wipe the cliff sensors and charging contacts on both the robot and the charging base with a clean, dry cloth to ensure proper function.

7.6 Cleaning the Mopping Cloth and Water Tank

After mopping, remove the mopping cloth and wash it. Empty any remaining water from the water tank and allow it to air dry.

8. Troubleshooting

If you encounter issues with your robot vacuum, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not turn on.	Low battery; Power switch off.	Charge the robot; Ensure the main power switch is ON.
Robot cannot charge.	Charging contacts are dirty; Charging base not powered.	Clean charging contacts on robot and base; Ensure charging base is plugged in.
Robot gets stuck frequently.	Obstacles; Cliff sensors dirty; Dark colored carpets.	Clear obstacles; Clean cliff sensors; Use boundary tape for dark carpets if needed.
Poor cleaning performance.	Full dust bin; Clogged filter; Worn brushes.	Empty dust bin; Clean/replace filter; Clean/replace brushes.
Mopping function not working.	Water tank empty; Water outlet clogged; Incorrect water flow setting.	Refill water tank; Clean water outlets; Adjust water flow setting in app.
App connection issues.	Incorrect Wi-Fi band (needs 2.4GHz); Router too far; Incorrect password.	Ensure 2.4GHz Wi-Fi; Move robot closer to router; Re-enter Wi-Fi password.

If the problem persists, please contact Proscenic customer support.

9. Specifications

Feature	Detail
Brand	Proscenic
Model Name	811GB Robot Vacuum Cleaner
Item Model Number	811-US

Feature	Detail
Filter Type	Cartridge
Battery Life	130 minutes
Voltage	14.4 Volts
Dust Bin Capacity	0.5 Liters
Water Tank Capacity	Up to 350ml (for smart water tank)
Power Source	Corded Electric, Battery Powered
Control Method	Remote, Voice (Alexa), APP, On-device buttons
Compatible Devices	Amazon Echo
Form Factor	Robotic
UPC	613852914601
Product Dimensions	18.5 x 4.72 x 14.57 inches
Item Weight	8.8 pounds
Specific Use	Dual action (vacuum/mop), hard floor, carpet cleaning

10. Warranty and Support

The Proscenic 811GB Robot Vacuum Cleaner comes with a 12-month warranty. For warranty claims, technical support, or any questions regarding your product, please contact Proscenic customer service.
Please refer to the official Proscenic website or your purchase documentation for the most up-to-date contact information.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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