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> Swan Portable Handheld Garment Steamer User Manual

Swan SI12020N

Swan Portable Handheld Garment Steamer

Model: SI12020N

INTRODUCTION

Thank you for purchasing the Swan Portable Handheld Garment Steamer. This device is designed to efficiently remove wrinkles from various fabrics using powerful pump steam technology, making it ideal for both home use and travel. Please read this manual thoroughly before operation to ensure safe and optimal performance.

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed, including the following:

- Read all instructions before using the steamer.
- To reduce the risk of contact with hot water emitting from the steam vents, check appliance before each use by holding it away from body and operating steam button.
- Use the steamer only for its intended use.
- To reduce the risk of electric shock, do not immerse the steamer in water or other liquids.
- Never yank cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
- Do not allow cord to touch hot surfaces. Let the steamer cool completely before putting away. Loop cord loosely around the steamer when storing.
- Always disconnect steamer from electrical outlet when filling with water or emptying, and when not in use.
- Do not operate steamer with a damaged cord or if the appliance has been dropped or damaged. To avoid the risk of electric shock, do not disassemble the steamer. Contact qualified service personnel for examination and repair. Incorrect reassembly can cause a risk of electric shock when the steamer is used.
- Close supervision is necessary for any appliance being used by or near children. Do not leave the steamer unattended while connected.
- Burns could occur from touching hot metal parts, hot water, or steam. Use caution when turning the steamer upside down – there may be hot water in the reservoir.
- Do not use an extension cord.
- This appliance is for household use only.

PRODUCT OVERVIEW

Familiarize yourself with the components of your Swan Garment Steamer.



Image: The Swan Portable Handheld Garment Steamer, showing its main body, steam head, handle, water tank, power button, and included brush attachment. Steam is visible emanating from the head.

- **Steam Head:** Emits steam for wrinkle removal.
- **Water Tank:** Removable reservoir for water.
- **Handle:** Ergonomic grip for comfortable use.
- **Power Button:** Turns the steamer on/off.
- **Steam Trigger:** Activates steam release.
- **Brush Attachment:** For use on heavier fabrics or to remove lint.

SETUP

1. **Unpack:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
2. **Fill Water Tank:** Ensure the steamer is unplugged. Remove the water tank from the main unit. Open the water tank cap and fill with distilled water up to the MAX line (approximately 120 ml). Close the cap securely and reinsert the tank into the steamer until it clicks into place.
3. **Attach Brush (Optional):** If desired, attach the fabric brush attachment to the steam head by aligning the grooves and pushing firmly until it locks.
4. **Plug In:** Plug the power cord into a suitable electrical outlet (240 Volts).

OPERATING INSTRUCTIONS

Follow these steps for effective garment steaming:

1. **Power On:** Press the power button. The indicator light will illuminate, indicating the steamer is heating up. Allow approximately 30-45 seconds for the steamer to reach operating temperature.
2. **Prepare Garment:** Hang the garment on a hanger. Gently pull the fabric taut with one hand.
3. **Steam:** Hold the steamer upright, keeping the steam head a few inches away from the fabric. Press the steam trigger to release steam. Move the steamer slowly up and down the fabric, allowing the steam to penetrate and relax the fibers.
4. **Focus on Wrinkles:** For stubborn wrinkles, hold the steamer closer to the fabric and apply steam for a longer duration. The brush attachment can be used for heavier fabrics like denim or upholstery.
5. **Finish:** Once wrinkles are removed, release the steam trigger and turn off the steamer by pressing the power button. Allow the garment to cool and dry before wearing or storing.



Image: A hand holding the Swan Portable Handheld Garment Steamer, actively steaming a pair of blue jeans to remove wrinkles.



Image: The Swan Portable Handheld Garment Steamer, along with its brush attachment, neatly packed inside a black suitcase with other clothing items, demonstrating its portability.

MAINTENANCE

Proper maintenance ensures the longevity of your steamer.

- **Empty Water Tank:** After each use, unplug the steamer and allow it to cool completely. Remove the water tank and empty any remaining water.
- **Cleaning:** Wipe the exterior of the steamer with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Descaling (Monthly):** To prevent mineral buildup, especially if using tap water, mix equal parts white vinegar and distilled water in the tank. Heat the steamer and allow it to steam for a few minutes (do not steam garments). Turn off, unplug, and let cool. Empty the solution and rinse the tank thoroughly with fresh water. Repeat with fresh water to flush out any vinegar residue.
- **Storage:** Store the steamer in a cool, dry place, away from direct sunlight and moisture. Ensure the water tank is empty before storage.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No steam or very little steam.	Water tank is empty or low. Steamer not heated sufficiently. Mineral buildup.	Refill water tank. Allow 30-45 seconds for heating. Perform descaling procedure.
Water spitting from steam head.	Overfilled water tank. Steamer not fully heated.	Do not overfill. Allow steamer to heat completely before use.
Steamer not turning on.	Not plugged in. Power outlet issue.	Ensure power cord is securely plugged into a working outlet. Check circuit breaker.

SPECIFICATIONS

Feature	Detail
Model Number	SI12020N
Power	1100 Watts
Voltage	240 Volts
Water Tank Capacity	120 Milliliters
Product Dimensions (L x W x H)	5.91" x 3.74" x 10.63"
Item Weight	1 Ounce

WARRANTY AND SUPPORT

This Swan product comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions.

For technical support, troubleshooting assistance, or to inquire about replacement parts, please visit the official Swan website or contact their customer service department. Contact information can typically be found on the product packaging or the brand's official website.

Online Support: [Visit the Swan Store on Amazon](#)

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