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› Royal MB30 Cash Drawer User Manual

Royal MB30

Royal MB30 Cash Drawer User Manual

Model: MB30

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Royal MB30 Cash Drawer. Please read this manual thoroughly before using the product to ensure proper function and longevity.

The Royal MB30 Cash Drawer is designed for efficient money management, featuring a robust metal construction and versatile connectivity options for POS systems.

KEY FEATURES

- Heavy-duty metal construction for durability.
- Spring-loaded easy glide drawer mechanism.
- Secure drawer lock with two included keys.
- Emergency drawer release tab for manual access.
- Organized 5-bill tray and removable 8-coin tray.
- RJ11 interface cable for POS system connection.
- USB trigger for connectivity with most retail devices and POS printers.

WHAT'S IN THE BOX

- Royal MB30 Cash Drawer
- 2 x Keys
- RJ11 Interface Cable
- USB Trigger

SETUP

1. Unpacking

Carefully remove the cash drawer from its packaging. Inspect the unit for any signs of damage during transit. Retain the packaging for future transport or storage.

2. Placement

Place the cash drawer on a stable, flat surface. Ensure there is adequate space for the drawer to open fully without obstruction.

3. Key Insertion and Lock Operation



Figure 1: Royal MB30 Cash Drawer in its closed position, showing the key lock on the front panel.

Insert one of the provided keys into the lock cylinder on the front of the cash drawer. The lock has multiple positions:

- **Locked Position:** The drawer is secured and cannot be opened.
- **Manual Open Position:** Turning the key to this position will manually open the drawer.
- **Online Position:** The drawer is unlocked and can be opened electronically via a connected POS system or printer.

Familiarize yourself with these positions before connecting the drawer to any system.

4. Connecting to a POS System/Printer

The MB30 Cash Drawer supports two primary connection methods:

- **RJ11 Interface:** Connect the RJ11 cable from the cash drawer to the designated cash drawer port on your POS printer or system. Ensure the system's software is configured to trigger the cash drawer.
- **USB Trigger:** For systems without an RJ11 port or for direct PC connection, use the USB trigger. Connect the USB cable from the cash drawer to an available USB port on your computer or POS device. Install any necessary drivers if prompted by your operating system.

Refer to your POS system or printer manual for specific instructions on cash drawer integration and driver installation.

OPERATING INSTRUCTIONS

1. Opening the Drawer



Figure 2: The Royal MB30 Cash Drawer with its spring-loaded drawer fully extended, revealing the organized bill and coin compartments.

- **Electronic Open:** If connected to a POS system, the drawer will open automatically upon a transaction trigger (e.g., completing a sale, printing a receipt). Ensure the key is in the "Online" position.
- **Manual Open:** Insert the key and turn it to the "Manual Open" position. The drawer will spring open.

2. Organizing Currency

The cash drawer features a 5-bill tray and a removable 8-coin tray. Arrange bills and coins in their respective compartments for efficient cash handling.

3. Closing the Drawer

Gently push the drawer inward until it clicks securely into place. Ensure it is fully closed to prevent accidental opening and to maintain security.

4. Emergency Drawer Release

In case of power failure or system malfunction, an emergency release tab is located on the underside of the cash drawer. Consult the diagram in the troubleshooting section for its exact location and operation.

MAINTENANCE

1. Cleaning

Wipe the exterior of the cash drawer with a soft, damp cloth. Avoid using abrasive cleaners or solvents, as these can damage the finish. Ensure no liquids enter the internal mechanisms.

2. Drawer Mechanism

Periodically check the drawer slides for any obstructions. Keep the area around the drawer opening clear of debris. Do not lubricate the slides unless specifically instructed by Royal support, as this can attract dust and hinder performance.

3. Key Care

Keep the keys in a safe place. Do not force the key if it feels stiff; ensure it is fully inserted and aligned before turning. If the lock mechanism becomes difficult to operate, contact customer support.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Drawer does not open electronically.	Key not in "Online" position. Incorrect POS system/printer configuration. Loose or faulty connection cable (RJ11/USB). No power to POS system/printer.	Ensure key is turned to the "Online" position. Verify POS software settings for cash drawer trigger. Check all cable connections; try re-seating them. Confirm POS system/printer is powered on.
Drawer does not open manually.	Key not fully inserted or turned. Drawer mechanism obstructed. Lock mechanism damaged.	Ensure key is fully inserted and turned to "Manual Open" position. Check for any objects blocking the drawer's path. Use the emergency release tab. If issue persists, contact support.
Drawer does not close completely.	Currency or debris obstructing the drawer. Drawer slides are dirty or damaged.	Remove any obstructions from the drawer and its path. Clean the drawer slides. If damaged, contact support.

Emergency Release Tab



Figure 3: The Royal MB30 Cash Drawer features a media slot for inserting checks or large bills without opening the main drawer. The emergency release tab is typically located on the underside or rear of the unit, often accessible via a small opening.

The emergency release tab is typically located on the underside or rear of the cash drawer. To use it, locate the small lever or button and push/pull it to manually release the drawer latch. This should only be used in emergencies when other methods fail.

SPECIFICATIONS

Brand	Royal
Model Number	MB30
Lock Type	Key
Control Type	Key Control
Color	Black
Material	Metal
Special Feature	Portable
Mounting Type	Freestanding
Included Components	Keys
Item Weight	15.98 pounds (7250 Grams)
Product Dimensions (L x W x H)	16.75 x 16.25 x 4 inches

Chamber Depth	18 Inches
Bill Tray	5-bill tray
Coin Tray	Removable 8-coin tray
Connectivity	RJ11, USB Trigger
UPC	022447892123

WARRANTY INFORMATION

Specific warranty details for the Royal MB30 Cash Drawer are typically provided with the product at the time of purchase or can be found on the official Royal website. Please retain your proof of purchase for warranty claims. Royal products are generally covered by a limited warranty against defects in materials and workmanship under normal use. For detailed warranty terms and conditions, please visit the Royal Consumer Products official website or contact their customer support.

CUSTOMER SUPPORT

If you encounter any issues or have questions regarding your Royal MB30 Cash Drawer that are not covered in this manual, please contact Royal Customer Support.

Royal Consumer Products

[Official Website](#)

(Contact information such as phone numbers or email addresses may be available on their website.)

When contacting support, please have your model number (MB30) and purchase information ready.

ASK A QUESTION ABOUT THIS MANUAL

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Question

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Details

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