

URPOWER MH-502

URPOWER Humidifier MH-502 User Manual

5L Large Capacity Whisper-Quiet Cool Mist Ultrasonic Humidifier

1. INTRODUCTION

Thank you for purchasing the URPOWER MH-502 Ultrasonic Cool Mist Humidifier. This manual provides important information regarding the safe operation, maintenance, and troubleshooting of your new humidifier. Please read it thoroughly before use and retain it for future reference.

The URPOWER MH-502 is designed to add moisture to the air, helping to alleviate dry skin, nasal congestion, and other discomforts caused by dry indoor environments. Its 5-liter capacity ensures long operating times, and its whisper-quiet operation makes it suitable for bedrooms, baby rooms, offices, and living spaces.

2. IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury, always follow these basic safety precautions:

- Read all instructions before using the humidifier.
- Always place the humidifier on a firm, flat, level surface.
- Keep the power cord away from heated surfaces.
- Do not operate the humidifier if the cord or plug is damaged.
- Do not block air vents or mist outlet.
- Do not immerse the base in water or other liquids.
- Unplug the humidifier before filling, cleaning, or moving it.
- Do not add essential oils directly into the water tank as this may damage the unit.
- Keep out of reach of children and pets.
- Use only clean, cool tap water or distilled water. Distilled water is recommended to prevent white dust.

3. PRODUCT COMPONENTS

The URPOWER MH-502 Humidifier is designed for ease of use and effective humidification. Below is an overview of the product and its key components:



Image: The URPOWER MH-502 Humidifier, a 5-liter cool mist ultrasonic humidifier in white and black, featuring a sleek design and a visible water level indicator.

Familiarize yourself with the parts of your URPOWER MH-502 Humidifier:



Image: Labeled diagram of the URPOWER MH-502 Humidifier, showing the Mister Outer, Lift Handle, Water Tank, On/Off Switch Mist Control, Built-in Filter, and Base.

- **Mister Outer:** The top part where the cool mist is emitted.
- **Lift Handle:** Integrated into the water tank for easy removal and carrying.
- **Water Tank:** The main reservoir that holds up to 5 liters of water.
- **On/Off Switch Mist Control:** A single button on the base for powering the unit on/off and adjusting mist intensity.
- **Built-in Filter:** Located within the water tank cap, designed to help purify the water.
- **Base:** The lower section containing the electronic components, ultrasonic transducer, and fan.

4. SETUP AND FILLING

1. **Unpack:** Carefully remove the humidifier from its packaging.
2. **Placement:** Place the humidifier on a firm, flat, waterproof surface at least 6 inches (15 cm) away from walls and furniture. Ensure it is not placed directly on carpet or near heat sources.
3. **Remove Water Tank:** Grasp the lift handle and remove the water tank from the base.

4. **Fill Water Tank:** Invert the water tank and unscrew the tank cap. Fill the tank with clean, cool tap water. For best results and to minimize mineral buildup (white dust), distilled water is highly recommended. Do not fill past the maximum fill line.
5. **Secure Cap:** Screw the tank cap back on tightly.
6. **Place Tank on Base:** Carefully place the filled water tank back onto the humidifier base, ensuring it is seated correctly.
7. **Connect Power:** Plug the power cord into a standard electrical outlet.

5. OPERATING INSTRUCTIONS

1. **Power On/Off:** Press the On/Off Switch Mist Control button once to turn the humidifier on. The indicator light will illuminate. Press it again to turn the humidifier off.
2. **Adjust Mist Level:** After turning on, press the On/Off Switch Mist Control button repeatedly to cycle through the mist output levels (Low, Medium, High). The indicator light may change color or intensity to reflect the setting.
3. **Sleep Mode:** To activate Sleep Mode, press and hold the On/Off Switch Mist Control button for a few seconds. The indicator light will turn off, and any beeps will be silenced for undisturbed sleep.



Sleep Mode

Long press switch button to choose sleep mode. Indicator light will turn off and no annoying beeps.



Image: The URPOWER Humidifier operating in a bedroom setting, demonstrating its quiet operation suitable for sleep mode. Long pressing the switch button activates sleep mode, turning off the indicator light and silencing beeps.

4. **Automatic Shut-Off:** The humidifier is equipped with an automatic shut-off feature. When the water level in the tank is too low, the humidifier will automatically turn off, and the indicator light may change color (e.g., red) to indicate an empty tank. This feature helps prevent damage to the unit and ensures safety.

6. MAINTENANCE AND CLEANING

Regular cleaning is essential for optimal performance and to prevent mineral buildup and bacterial growth. Unplug the unit before any cleaning.

Daily Maintenance:

- Empty the water tank and base reservoir daily.
- Rinse the water tank and base reservoir with fresh water.
- Wipe down the exterior of the unit with a soft, damp cloth.

Weekly Cleaning (Descaling):

- **Unplug and Disassemble:** Ensure the humidifier is unplugged. Remove the water tank and mist outer.
- **Clean Water Tank:** Fill the water tank with 1 cup (240ml) of undiluted white vinegar. Shake gently and let it sit for 30 minutes. Use a soft brush or cloth to clean the inside of the tank. Rinse thoroughly with clean water until the vinegar smell is gone.
- **Clean Base Reservoir and Transducer:** Pour 1/2 cup (120ml) of undiluted white vinegar into the base reservoir, ensuring it covers the ultrasonic transducer (the small metal disc). Let it soak for 30 minutes. Use the provided cleaning brush or a soft cloth to gently clean the transducer and the inside of the base. Do not scrub aggressively.
- **Rinse Thoroughly:** Pour out the vinegar from the base and rinse thoroughly with clean water. Ensure no vinegar residue remains.
- **Dry:** Wipe all parts dry with a clean cloth before reassembling.

Note: Do not use harsh chemicals, abrasive cleaners, or detergents. Do not immerse the base in water. If using tap water, white dust (mineral residue) may appear on furniture. Using distilled water will significantly reduce this issue.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
No mist or weak mist output.	No water in tank.	Refill water tank.
	Water tank not seated correctly.	Ensure water tank is properly seated on the base.
	Mineral buildup on transducer.	Clean the ultrasonic transducer and base reservoir as per cleaning instructions.
	Unit not plugged in or powered on.	Check power connection and press power button.
	Tank filled too high (as per user review).	Do not overfill the tank; ensure water level is below the max line.
White dust around humidifier.	High mineral content in tap water.	Use distilled or demineralized water. Clean the unit regularly to remove mineral deposits.
Unusual noise (gurgling).	Normal operation as water flows from tank to base.	This is normal and not a defect.
Water leaking from unit.	Tank cap not tightened.	Ensure tank cap is securely tightened.
	Unit placed on uneven surface.	Place unit on a flat, level surface.
	Cracked water tank.	Contact customer support if tank is damaged.

8. SPECIFICATIONS

Feature	Detail
Brand	URPOWER
Model Name	MH-502
Operation Mode	Ultrasonic
Capacity	5 Liters
Special Feature	Auto Shut Off
Color	White & Black
Item Weight	1.82 kg (1 kg 820 g)
Room Type	Bedroom (suitable for various rooms)



Image: Diagram showing the dimensions of the URPOWER Humidifier: approximately 8.26 inches (width), 14 inches (height), and 5 inches (depth).

9. WARRANTY AND SUPPORT

URPOWER products are manufactured to high-quality standards. For any questions, concerns, or technical support regarding your humidifier, please contact URPOWER customer service. Please have your model number (MH-502) and purchase information ready when contacting support.

Contact information for support is typically found on the product packaging or the official URPOWER website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question