

[Manuals.plus](#) /

› [Logitech](#) /

› Logitech Clearchat Comfort USB Headset User Manual

Logitech LOG981000014

Logitech Clearchat Comfort USB Headset User Manual

Model: LOG981000014

INTRODUCTION

The Logitech Clearchat Comfort USB Headset is designed for clear audio communication and comfortable wear. This manual provides instructions for setting up, operating, maintaining, and troubleshooting your headset.

SETUP

Follow these steps to connect your Logitech Clearchat Comfort USB Headset to your computer.

1. **Connect the USB Cable:** Locate an available USB port on your computer. Insert the USB connector of the headset into the USB port.



Image: The USB connector and the in-line control unit of the headset.

2. **Driver Installation (Automatic):** Your operating system (Windows, macOS) should automatically detect the headset and install the necessary drivers. This process may take a few moments.
3. **Verify Audio Settings:** After installation, check your computer's sound settings to ensure the Logitech headset is selected as the default input (microphone) and output (speakers/headphones) device.
 - For Windows: Go to *Sound Settings* > *Playback* and *Recording* tabs.
 - For macOS: Go to *System Preferences* > *Sound* > *Input* and *Output* tabs.

OPERATING INSTRUCTIONS

Familiarize yourself with the headset's controls and adjustments for optimal use.

Adjusting the Headset

- **Headband Adjustment:** Extend or retract the headband on both sides to achieve a comfortable fit on your head. The padded headband is designed for extended wear.



Image: Front view of the Logitech Clearchat Comfort USB Headset, showing the adjustable headband and earcups.

- **Ear Cushions:** The plush, leatherette ear cushions swivel to conform to your ears, providing comfort and a good seal for audio.

Using the Microphone

- **Microphone Boom:** The microphone features a rotating, flexible boom. Position the microphone approximately 1-2 inches (2.5-5 cm) from your mouth for clear voice pickup.



Image: Side view of the headset demonstrating the flexibility and adjustability of the microphone boom.

- **Mute Control:** Use the in-line control to mute or unmute the microphone. A common indicator for mute is a red light or a specific icon on the control unit.

In-line Volume Control

- **Volume Adjustment:** The in-line control unit includes buttons or a dial to adjust the listening volume of the headset. Increase or decrease the volume as needed.

MAINTENANCE

Proper care will extend the life of your headset.

- **Cleaning:** Wipe the headset, including ear cushions and headband, with a soft, damp cloth. Avoid using harsh chemicals or abrasive cleaners. Ensure the headset is disconnected from the computer before cleaning.
- **Storage:** Store the headset in a clean, dry place when not in use. Avoid extreme temperatures.

- **Cable Care:** Do not pull on the cable to disconnect the headset. Always grasp the USB connector. Avoid sharp bends or kinks in the cable.

TROUBLESHOOTING

If you encounter issues with your headset, try the following solutions.

Problem	Solution
No sound from headset	• Ensure the USB connector is fully inserted into the port. • Check your computer's sound settings to confirm the headset is selected as the default output device. • Increase the volume using the in-line control and your computer's system volume. • Try a different USB port.
Microphone not working	• Ensure the microphone is not muted via the in-line control. • Check your computer's sound settings to confirm the headset microphone is selected as the default input device. • Verify that the microphone boom is positioned correctly. • Test the microphone with another application or device if possible.
Static or poor audio quality	• Ensure the USB connection is secure. • Try connecting to a different USB port, preferably a direct port on the computer rather than a hub. • Check for interference from other electronic devices. • Update your computer's audio drivers.

SPECIFICATIONS

Key technical details for the Logitech Clearchat Comfort USB Headset.

- **Model Name:** LOG981000014
- **Connectivity Technology:** Wired (USB)
- **Headphones Jack:** USB
- **Noise Control:** Active Noise Cancellation (for microphone)
- **Control Type:** In-line Volume Control, Mute
- **Microphone:** Rotating, flexible boom
- **Ear Placement:** On Ear
- **Form Factor:** Over Ear
- **Material:** Faux Leather, Plastic
- **Item Weight:** 10.2 ounces (0.64 Pounds)
- **Product Dimensions:** 19 x 18 x 13 inches (packaging/shipping dimensions, actual product dimensions will be smaller)
- **Compatible Devices:** Computers, Calling Platforms
- **Included Components:** Headset with USB cable

WARRANTY AND SUPPORT

For warranty information and technical support, please visit the official Logitech support website.

Logitech Support: support.logi.com

Keep your purchase receipt for warranty claims. The standard return policy for this product is 30 days.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question