

## HTC TWS5

# HTC True Wireless Earbuds 2 Plus (Model TWS5) Instruction Manual

Model: TWS5

## INTRODUCTION

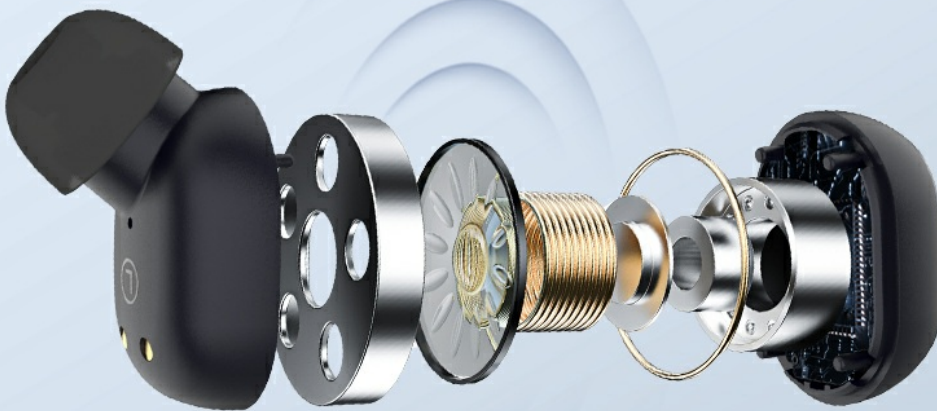
Thank you for choosing the HTC True Wireless Earbuds 2 Plus. These earbuds are designed to provide a high-quality audio experience with advanced features such as Bluetooth 5.3 connectivity, smart touch controls, and IPX4 splashproof protection. This manual will guide you through the setup, operation, and maintenance of your new earbuds.

## PRODUCT OVERVIEW

The HTC True Wireless Earbuds 2 Plus offer an immersive stereo sound experience with dynamic treble and powerful bass, thanks to their thickened composite diaphragm. They are ergonomically designed for a comfortable and secure fit, making them suitable for various activities.

# IMMERSIVE SOUND QUALITY

The thickened composite diaphragm presenting a powerful and wide sound range



An exploded view of the earbud reveals its internal structure, highlighting the thickened composite diaphragm responsible for powerful and wide sound range.

## SETUP

### Initial Charging

Before first use, fully charge the earbuds and the charging case. Connect the USB-C charging cable to the charging case and a power source. The LED indicators on the case will show the charging status.


### Pairing with a Device

1. Ensure the earbuds are in the charging case and the case lid is open.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for available Bluetooth devices and select "HTC TWS5" from the list.
4. Once connected, you will hear an audible confirmation, and the earbuds will be ready for use.

The advanced Bluetooth 5.3 technology ensures quicker pairing and a stable connection across various compatible devices.

## FAST CHARGING & LONG PLAYTIME

Provide up to 26 hours of playtime with charging case. Listen for up to 6.5 hours on a single charge(50% Volume).

 <45 minutes  
Fast Charging

**26**  
HRS  
WITH CHARGING CASE

**6.5** HRS  
PLAYTIME



This image illustrates the advanced Bluetooth 5.3 technology integrated into the earbuds, ensuring a smooth and stable wireless connection.

## OPERATING THE EARBUDS

### Smart Touch Controls

The earbuds feature intuitive touch controls for easy management of your audio and calls. Refer to the diagram below for specific functions:

## HTC TRUE WIRELESS EARBUDS 2+



Bluetooth  
5.3



Touch  
Control



26-Hour  
Playtime



Wide  
Compatibility



Ultra  
Lightweight

This diagram illustrates the various touch gestures for controlling music playback, calls, and voice assistant functions on the earbuds.

- **Answer / End Call:** Tap either earbud once.
- **Play / Pause:** Tap either earbud once.
- **Play Next:** Tap and hold the right earbud for 2 seconds.
- **Play Previous:** Tap and hold the left earbud for 2 seconds.
- **Decline Call:** Tap and hold either earbud for 2 seconds.
- **Voice Assistant:** Triple-tap either earbud.
- **Volume +:** Double-tap the left earbud.
- **Volume -:** Double-tap the right earbud.

## Wearing the Earbuds

The earbuds are designed for an ergonomic universal fit. Gently insert each earbud into your ear canal and rotate slightly until it feels secure and comfortable. This ensures optimal sound quality and a stable fit during use.



This image shows an earbud comfortably seated in an ear, emphasizing the ergonomic design for a secure and comfortable fit.

## MAINTENANCE

### Charging the Earbuds and Case

The earbuds can be fully charged in approximately 45 minutes, providing over 6.5 hours of playtime. The charging case offers an additional 20 hours of playtime, extending your total listening time to 26 hours.



## SMOOTH & STABLE CONNECTION

The advanced Bluetooth 5.3 technology provides smooth and stable connection



Quicker  
Pairing



Faster  
Transmission



Wide  
Compatibility



The image displays the earbuds and charging case, highlighting their fast charging capability and extended battery life.

The charging case features visible LED indicators to show the current battery level:

- Three LEDs: 100% Power
- Two LEDs: 66% Power
- One LED: 33% Power

## SMART TOUCH CONTROL

Simply tap the earbuds' surface to switch songs, adjust the volume, or answer calls



**Answer / End call**  
Tap either earbud



**Play / Pause**  
Tap either earbud



**Play next**  
Tap and hold the right earbud for 2 seconds



**Play previous**  
Tap and hold the left earbud for 2 seconds



**Decline call**  
Tap and hold either earbud for 2 seconds



**Voice Assistant**  
Triple-tap either earbud



**Volume control**

- ⊕ Double-tap the left earbud
- ⊖ Double-tap the right earbud



The charging case features LED indicators to clearly display the remaining battery power, allowing users to monitor charge status.

## Cleaning and Care

The earbuds are IPX4 splashproof, meaning they are resistant to splashes of water from any direction. However, they are not waterproof and should not be submerged in water. To clean, gently wipe the earbuds and charging case with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.

## TROUBLESHOOTING

- **Earbuds not pairing:** Ensure both earbuds are charged and in pairing mode. Turn off and on your device's Bluetooth, then try pairing again.
- **Only one earbud working:** Place both earbuds back into the charging case, close the lid, wait a few seconds, then open the lid and try reconnecting.
- **Poor sound quality:** Ensure the earbuds are properly seated in your ears to create a good seal. Check your device's volume and the earbud volume.
- **Charging issues:** Verify the USB-C cable is securely connected to both the case and the power source. Ensure the charging contacts on the earbuds and inside the case are clean.

If issues persist, refer to the official HTC support website for further assistance.

## SPECIFICATIONS

Feature	Detail
Model Number	TWS5
Connectivity Technology	Bluetooth 5.3
Wireless Communication Technology	Bluetooth
Control Type	Touch Control
Special Features	Built-in Microphone, Noise Cancellation, Splashproof (IPX4)
Charging Time	Approx. 45 minutes (earbuds)
Playtime per Charge	Over 6.5 hours
Total Playtime with Case	Up to 26 hours
Compatible Devices	Cellphones, Desktops, Gaming Consoles, Laptops, iPhone (iOS, Android, Windows)
Product Dimensions	2.17 x 1.57 x 1.18 inches
Item Weight	2.39 ounces
Material	Plastic

This image demonstrates the wide compatibility of the earbuds with iOS, Android, and Windows devices, including cellphones, desktops, gaming consoles, and laptops.

## OFFICIAL PRODUCT VIDEO

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This video provides a visual overview of the HTC True Wireless Earbuds 2 Plus, demonstrating key features and usage scenarios.

## WARRANTY AND SUPPORT

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HTC products are manufactured to high-quality standards. For warranty information, technical support, or service inquiries, please visit the official HTC support website or contact their customer service. Keep your proof of purchase for warranty claims.

## SAFETY INFORMATION

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- Do not expose earbuds or charging case to extreme temperatures.
- Avoid listening at high volume levels for extended periods to prevent hearing damage.
- Keep out of reach of children and pets.
- Do not attempt to disassemble or modify the product.
- Dispose of the product responsibly according to local regulations.