

Realpower PB-15000C

Realpower PB-15000C 15000 mAh External Battery User Manual

1. INTRODUCTION

Thank you for choosing the Realpower PB-15000C 15000 mAh External Battery. This portable power bank is designed to provide reliable power for your mobile devices, including smartphones and tablets, on the go. With its high capacity and multiple output ports, you can charge up to three devices simultaneously. Please read this manual carefully before using the product to ensure safe and optimal operation.

2. SAFETY INFORMATION

- Do not disassemble, open, or attempt to repair the device.
- Keep the power bank away from water, moisture, and extreme temperatures (both high and low).
- Avoid dropping, hitting, or subjecting the device to strong impacts.
- Do not expose the power bank to fire or direct sunlight for extended periods.
- Use only compatible charging cables and adapters.
- Keep out of reach of children.
- Dispose of the product responsibly according to local regulations.
- The device is protected against short circuits, overcharging, and discharging. However, always monitor charging processes.

3. PACKAGE CONTENTS

- Realpower PB-15000C 15000 mAh External Battery
- USB Charging Cable (Micro USB or USB-C, depending on model variant)
- User Manual

4. PRODUCT OVERVIEW

Familiarize yourself with the components of your Realpower PB-15000C external battery:



Image: Rear view of the power bank showing the two USB-A output ports (Out1, Out2), one USB Type-C port (which functions as both input and output), and one Micro USB input port.





Image: Front view of the power bank, highlighting the digital display that shows the remaining battery capacity as a percentage.

Key Components:

- **Digital Display:** Shows the remaining battery capacity as a percentage.
- **USB Output 1 (Out1):** Standard USB-A port for charging devices (5V, 1000mA).
- **USB Output 2 (Out2):** Standard USB-A port for charging devices (5V, 2100mA).
- **USB Type-C Port:** Functions as both an input for charging the power bank and an output for charging devices (5V, 2100mA).
- **Micro USB Input Port:** Used for charging the power bank (5V, 2100mA).

5. SETUP

Charging the Power Bank:

1. Connect the provided USB charging cable to either the Micro USB Input port or the USB Type-C port on the power bank.
2. Connect the other end of the USB cable to a compatible USB power source (e.g., a wall adapter, computer USB port).
3. The digital display will show the charging progress, indicating the battery percentage.
4. Once the display shows "100", the power bank is fully charged. Disconnect it from the power source.

It is recommended to fully charge the power bank before its first use.

6. OPERATING INSTRUCTIONS

Charging Your Devices:

1. Connect your device's charging cable to one of the output ports on the power bank (USB Out1, USB Out2, or USB Type-C).
2. Connect the other end of the cable to your mobile device.

3. The power bank will automatically begin charging your device. The digital display will show the remaining capacity.
4. You can charge up to three devices simultaneously using the available output ports.
5. Once your device is fully charged, disconnect it from the power bank.



Image: The Realpower PB-15000C power bank actively charging a smartphone, demonstrating its use.

Checking Battery Level:

The digital display on the power bank will illuminate to show the current battery percentage when a device is connected for charging or when the power bank itself is being charged. If the display is off, briefly press the power button (if available, otherwise connect a device) to activate the display and check the charge level.

7. MAINTENANCE

- Clean the power bank with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- Store the power bank in a cool, dry place, away from direct sunlight and extreme temperatures.
- If not used for extended periods, charge the power bank at least once every three months to maintain battery health.

8. TROUBLESHOOTING

Power Bank Not Charging:

- Ensure the charging cable is securely connected to both the power bank's input port and the power source.
- Try a different USB cable or power adapter.
- Verify the power source is active and providing power.

Device Not Charging from Power Bank:

- Check if the power bank has sufficient charge (indicated by the digital display).
- Ensure the charging cable is securely connected to both the power bank's output port and your device.

- Try a different output port on the power bank.
- Try a different charging cable for your device.
- Some devices may require specific charging protocols; ensure compatibility.

9. SPECIFICATIONS

Parameter	Value
Model Number	PB-15000C (Item Model: 243968)
Battery Capacity	15,000 mAh (54 WH)
Input (Micro USB)	5V, 2100mA
Input (USB Type-C)	5V, 2100mA
Output (USB 1)	5V, 1000mA
Output (USB 2)	5V, 2100mA
Output (USB Type-C)	5V, 2100mA
Total Output	5V, 3100mA
Product Dimensions	5.75 x 2.95 x 0.88 inches
Item Weight	12 ounces
Protection Features	Short circuit, overcharging, over-discharging

10. WARRANTY AND SUPPORT

This product comes with a standard manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Realpower website. For technical support, troubleshooting assistance, or any other inquiries, please contact Realpower customer service through their official channels.