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## Samsung SM-T817VZWAVZW

# Samsung Galaxy Tab S2 9.7in User Manual

Model: SM-T817VZWAVZW

## INTRODUCTION

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This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Samsung Galaxy Tab S2 9.7-inch tablet. Please read this manual thoroughly to ensure proper use and to maximize the device's performance.

## SETUP

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### 1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that the following items are present:

- Samsung Galaxy Tab S2 9.7in tablet
- Charging Adapter
- USB Cable (not explicitly listed but implied for charging)

Inspect the tablet for any visible damage. If any components are missing or damaged, contact customer support.

### 2. Charging the Device

Before first use, fully charge the tablet. Connect the USB cable to the tablet's charging port and the other end to the charging adapter. Plug the adapter into a wall outlet.



*Image: Front view of the Samsung Galaxy Tab S2 9.7in tablet, showing the display with the time and date. This illustrates the device's appearance when powered on.*

### 3. Powering On and Initial Setup

Press and hold the Power button located on the side of the tablet until the Samsung logo appears. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

## OPERATING INSTRUCTIONS

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### 1. Navigating the Interface

The Samsung Galaxy Tab S2 runs on Android 5.1 Lollipop. Use touch gestures to navigate:

- **Tap:** Select an item or open an application.
- **Swipe:** Scroll through screens or lists.
- **Pinch-to-zoom:** Zoom in or out on images and web pages.
- **Long press:** Access contextual menus or move icons.

### 2. Connecting to Networks

Your tablet supports Wi-Fi and 4G LTE connectivity (Verizon). To connect to Wi-Fi:

1. Go to **Settings > Wi-Fi**.
2. Toggle Wi-Fi **On**.
3. Select your desired network and enter the password if prompted.

For 4G LTE, ensure a Verizon SIM card is installed and activated. Contact Verizon for activation details if needed.

### 3. Camera Operation

The tablet features an 8MP rear camera and a 2.1MP front camera. Open the Camera app to take photos or record

videos.



Image: Angled view of the Samsung Galaxy Tab S2 9.7in tablet, highlighting the physical buttons (power, volume) and ports (charging, headphone jack) on its side.

## MAINTENANCE

### 1. Cleaning the Tablet

Use a soft, lint-free cloth to clean the screen and body of the tablet. Avoid abrasive materials or harsh chemicals. Do not spray cleaners directly onto the screen.

### 2. Battery Care

To prolong battery life, avoid extreme temperatures. Charge the tablet using the provided adapter. The average battery life is approximately 10 hours.

### 3. Software Updates

Regularly check for software updates to ensure optimal performance and security. Go to **Settings > About device > Software update**.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Tablet does not power on	Low battery, software crash	Charge the tablet for at least 30 minutes. Perform a force restart by holding the Power button for 10-15 seconds.
Wi-Fi connection issues	Incorrect password, router issue, out of range	Verify Wi-Fi password. Restart your router. Move closer to the Wi-Fi source.
Apps crashing or freezing	Insufficient RAM, app conflict	Close background apps. Clear app cache (Settings > Apps > [App Name] > Storage > Clear cache). Restart the tablet.

Problem	Possible Cause	Solution
Slow performance	Too many apps, low storage	Uninstall unused apps. Clear unnecessary files. Perform a factory reset (backup data first).

## SPECIFICATIONS

- **Model:** SM-T817VZWA VZW
- **Operating System:** Android 5.1 Lollipop
- **Processor:** Exynos 5433 (1.9GHz Quad + 1.3 GHz Quad) Octa-Core
- **Display:** 9.7-inch QXGA Super AMOLED (2048 x 1536)
- **Memory:** 32GB Internal Storage, 3GB RAM
- **Cameras:** 8MP Rear, 2.1MP Front
- **Connectivity:** Verizon 4G LTE, Wi-Fi (802.11abg), Bluetooth 4.1
- **Battery Life:** Up to 10 hours (average)
- **Dimensions:** 9.3"L x 6.7"W x 0.2"Th
- **Weight:** 16 ounces

## WARRANTY AND SUPPORT

This product is a Certified Refurbished device and comes with a minimum 90-day warranty. For warranty claims or technical support, please refer to the seller's contact information or the Amazon Renewed program details. For additional support, visit the official Samsung support website or contact your Verizon service provider for network-related inquiries.