

Altrad PROMIX 1000 (BPROM10)

Altrad PROMIX 1000 Electric Mixer

INSTRUCTION MANUAL

1. Introduction

Thank you for choosing the Altrad PROMIX 1000 Electric Mixer. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new mixer. Please read this manual thoroughly before using the product and keep it for future reference.

The Altrad PROMIX 1000 is a portable electric mixer designed for various construction materials, including plaster, cement, mortar, concrete, and render. Its compact, ergonomic, and lightweight design ensures ease of use.

2. Safety Instructions

WARNING: Failure to follow these safety instructions may result in electric shock, fire, and/or serious injury.

- **Read all instructions:** Familiarize yourself with the controls and proper use of the mixer.
- **Work area safety:** Keep your work area clean and well-lit. Cluttered or dark areas invite accidents. Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases, or dust.
- **Electrical safety:** Power tool plugs must match the outlet. Never modify the plug in any way. Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges, and refrigerators.
- **Personal safety:** Always wear appropriate personal protective equipment, including safety glasses, hearing protection, and gloves. Dress properly; do not wear loose clothing or jewelry. Keep hair, clothing, and gloves away from moving parts.
- **Tool use and care:** Do not force the power tool. Use the correct power tool for your application. Disconnect the plug from the power source before making any adjustments, changing accessories, or storing power tools.
- **Maintenance:** Have your power tool serviced by a qualified repair person using only identical replacement parts.
- **Material handling:** Be aware of the material you are mixing. Some materials may produce hazardous dust or fumes. Ensure adequate ventilation.

3. Package Contents

Please check the package contents upon receipt to ensure all items are present and undamaged:

- 1 x Altrad PROMIX 1000 Electric Mixer unit
- 1 x Whisk (Ø 120 mm, 2 ribbons)

- 1 x Set of Maintenance Keys
- 1 x Instruction Manual (this document)

4. Setup

Before operating the mixer, ensure it is properly assembled.

1. **Attach the Whisk:** The mixer is equipped with an M14 whisk attachment type. Align the threaded end of the 120 mm whisk with the mixer's spindle.
2. **Secure the Whisk:** Rotate the whisk clockwise until it is firmly tightened. Use the provided maintenance keys to fully secure the whisk, preventing it from loosening during operation.
3. **Power Connection:** Ensure the mixer's power switch is in the 'OFF' position before plugging it into a suitable power outlet. The power supply must match the specifications listed on the mixer's rating plate.

5. Operating Instructions

Follow these steps for safe and effective operation of your Altrad PROMIX 1000 mixer:

1. **Prepare Materials:** Place the material to be mixed into a suitable mixing container. Ensure the container is stable and large enough to prevent splashing.
2. **Position the Mixer:** Hold the mixer firmly with both hands. Immerse the whisk into the material before starting the mixer to prevent splashing.
3. **Start the Mixer:** Switch the mixer to the 'ON' position. The mixer features a variable speed control (0-1100 rpm) allowing you to adjust the mixing speed according to the material's consistency. Start at a lower speed to avoid splashing and gradually increase as needed.
4. **Mix Thoroughly:** Move the whisk through the material to ensure even mixing. Avoid pressing the whisk against the bottom or sides of the container excessively.
5. **Stop the Mixer:** Once mixing is complete, switch the mixer to the 'OFF' position. Wait for the whisk to come to a complete stop before removing it from the material.
6. **Clean Immediately:** Clean the whisk and mixer unit immediately after use to prevent material from hardening on the surfaces.

6. Maintenance

Regular maintenance ensures the longevity and optimal performance of your mixer.

- **Cleaning:** After each use, disconnect the mixer from the power supply. Clean the whisk and the mixer housing with a damp cloth. Do not use abrasive cleaners or immerse the mixer in water.
- **Inspection:** Periodically inspect the power cord for any signs of damage. Check the whisk for wear or bending. Replace damaged parts immediately.
- **Storage:** Store the mixer in a dry, secure place, out of reach of children.
- **Lubrication:** The mixer's internal components are factory-lubricated and generally do not require additional lubrication. Refer to a qualified service technician for internal maintenance.

7. Troubleshooting

This section addresses common issues you might encounter with your Altrad PROMIX 1000 mixer.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Mixer does not start	No power supply; Faulty power cord/plug; Mixer switch off	Check power outlet; Inspect cord/plug for damage; Ensure switch is ON
Reduced mixing power	Overload; Worn whisk; Motor issue	Reduce material load; Replace whisk; Contact service for motor issues
Excessive vibration/noise	Loose whisk; Bent whisk; Internal damage	Tighten whisk; Replace bent whisk; Discontinue use and contact service
Overheating	Continuous heavy load; Blocked ventilation	Allow mixer to cool; Reduce load; Clear ventilation openings

If you encounter problems not listed here or if the suggested solutions do not resolve the issue, please contact customer support or a qualified service technician.

8. Specifications

Feature	Specification
Model	PROMIX 1000 (BPROM10)
Brand	Altrad
Motor Power	950 W
Mixing Volume	40 Liters
Whisk Attachment Type	M14
Max Whisk Diameter	120 mm
Height (with whisk)	810 mm
Weight	3.7 kg
Speed (no load)	0-1100 rpm
ASIN	B0784HJXHF
First Available	December 4, 2017
Spare Parts Availability	Information unavailable

9. Warranty and Support

The Altrad PROMIX 1000 mixer comes with a 2-year warranty from the date of purchase, covering manufacturing defects. Please retain your proof of purchase for warranty claims.

For warranty service, technical support, or inquiries about spare parts, please contact your retailer or the official Altrad customer service. Contact information can typically be found on the product packaging or the Altrad official website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question