

Awei T13 Pro

AWEI T13 Pro Wireless Earbuds User Manual

Model: T13 Pro

INTRODUCTION

Thank you for choosing the AWEI T13 Pro Wireless Earbuds. This manual provides detailed instructions on how to set up, operate, and maintain your earbuds to ensure optimal performance and longevity. Please read this manual carefully before use and retain it for future reference.

PACKAGE CONTENTS

- AWEI T13 Pro Wireless Bluetooth Headset (Left and Right Earbuds)
- Charging Case
- USB-C Charging Cable
- User Instructions (This Manual)

PRODUCT OVERVIEW AND FEATURES

High-Fidelity Sound

TWS Bluetooth
Headset



HiFi Surround Stereo 8MM Drive Units

Coordinated with the high-sensitivity compound diaphragm, it displays richer music details with more clear treble, fuller middle, and deeper bass



The AWEI T13 Pro earbuds feature 8mm speaker drivers, delivering an immersive sound experience with clear treble, full mid-range, and deep bass. The high-sensitivity compound diaphragm ensures rich music details.

Ergonomic and Lightweight Design

TWS Bluetooth
Headset



Ergonomics Design Comfortable to Wear



The shape has been finely crafted and adjusted. The single earbud is as light as 4.2g without burden to wear



Designed for comfort, each AWEI T13 Pro earbud weighs approximately 4.2g. The ergonomic semi-in-ear design conforms to the shape of human ears, providing a secure and comfortable fit for extended wear without burden.

Extended Battery Life

TWS Bluetooth
Headset



Large Capacity 300H Standby Time

By virtue of high-density Li-polymer battery in charging case and earbuds, it is time to say goodbye to frequent charging



300h

Standby Time

8h

Play Time

9h

Talk Time

The earbuds provide up to 9 hours of continuous use per charge. The 300mAh charging case extends the total playback time to 36 hours in dual-ear mode. In single-ear mode, alternating between earbuds with the charging case can provide up to 72 hours of music time. The case offers 300 hours of standby time.

Fast Charging with Type-C

TWS Bluetooth
Headset



Type-C Port For Fast & Stable Charging



10 minutes of charging for 180 minutes
of play time



The charging case features a Type-C charging port for fast and stable power delivery. A full charge for the case takes approximately 1.5 hours. A quick 10-minute charge can provide up to 180 minutes of playtime.

Low Latency Performance

TWS Bluetooth
Headset



Positioning by Voice For Invincible War

Professional e-sports surround stereo and audio & video synchronization without noise, which greatly improve the e-sports experience



The earbuds offer synchronized audio and video, minimizing delay for an improved experience when watching videos or playing games.

IPX6 Waterproof Rating

TWS Bluetooth
Headset

IPX6 Waterproof Rate No Fear of Rain & Sweat



IPX6 waterproof rate and nano layer can effectively prevent the erosion of external liquid



IPX6 Waterproof
Rate



With an IPX6 waterproof rating, the AWEI T13 Pro earbuds are resistant to strong jets of water, effectively preventing damage from sweat and rain. This makes them suitable for workouts and outdoor activities.

Bluetooth 5.3 Connectivity

Equipped with Bluetooth 5.3 technology, the earbuds provide a faster and more stable signal transmission with low latency. Enjoy a reliable wireless connection up to 10 meters (33 feet) without interruption.

SETUP

1. Charging the Earbuds and Case

1. Before first use, fully charge the earbuds and charging case.
2. Place the earbuds into the charging case. Ensure they are correctly seated.
3. Connect the provided USB-C charging cable to the charging port on the case and the other end to a USB power adapter (not included) or a computer's USB port.
4. The indicator lights on the charging case will show the charging status. Once fully charged, the lights may turn solid or turn off depending on the model.
5. A full charge for the charging case takes approximately 1.5 hours.

Note: The earbuds will charge automatically when placed in the case, provided the case has power.

2. Pairing with Your Device

1. First-Time Pairing:

- Open the charging case. The earbuds will automatically enter pairing mode.
- On your device (smartphone, tablet, PC), enable Bluetooth.
- Search for available Bluetooth devices and select "AWEI T13 Pro" from the list.
- Once connected, you will hear an audible confirmation, and the earbuds' indicator lights may change.

2. Automatic Reconnection:

- After initial pairing, the earbuds will automatically connect to the last paired device when taken out of the charging case and Bluetooth is enabled on your device.

3. Single Earbud Mode:

- You can use either the left or right earbud independently. Simply take one earbud out of the case, and it will connect to your device.

OPERATING INSTRUCTIONS

Wearing the Earbuds

Gently insert the earbuds into your ears, ensuring a snug and comfortable fit. Adjust them slightly until you achieve optimal sound quality and a secure seal. The softer silicone ear caps contribute to comfort.

Touch Controls

The AWEI T13 Pro earbuds feature smart touch controls on both earbuds for convenient operation. The functions are typically as follows:

Action	Function
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Action	Function
Single Tap (Left/Right)	Play/Pause Music, Answer/End Call
Double Tap (Right Earbud)	Next Song
Double Tap (Left Earbud)	Previous Song
Long Press (Right Earbud)	Volume Up
Long Press (Left Earbud)	Volume Down
Long Press (Either Earbud during call)	Reject Call
Triple Tap (Left/Right)	Activate Voice Assistant (Siri, Google Assistant)

Note: Specific touch control functions may vary slightly depending on your device's operating system or updates. Refer to your device's settings for customization options.

MAINTENANCE

Cleaning Your Earbuds

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Gently remove any earwax or debris from the earbud tips and speaker mesh using a small, soft brush or cotton swab.
- Ensure the charging contacts on both the earbuds and the case are clean and dry.

Water Resistance (IPX6)

- The earbuds are IPX6 waterproof, meaning they are protected against powerful water jets. This makes them suitable for use during exercise and in light rain.
- **Do not submerge the earbuds in water.**
- The charging case is not waterproof. Keep it dry.
- If the earbuds get wet, wipe them dry thoroughly before placing them back in the charging case to prevent damage to the charging contacts.

TROUBLESHOOTING

If you encounter issues with your AWEI T13 Pro earbuds, please refer to the following common solutions:

Earbuds Not Pairing or Connecting

- Ensure both earbuds are charged.
- Make sure Bluetooth is enabled on your device.
- Place the earbuds back into the charging case, close the lid, wait a few seconds, then open the lid to re-enter pairing mode.
- On your device, forget or delete "AWEI T13 Pro" from your Bluetooth device list, then attempt to pair again.
- Try restarting your device.

No Sound or Low Volume

- Check the volume level on both your device and the earbuds (using touch controls).
- Ensure the earbuds are properly connected to your device.

- Clean any debris from the earbud speaker mesh.
- Try playing different audio sources.

Charging Issues

- Ensure the USB-C cable is securely connected to both the charging case and the power source.
- Try using a different USB-C cable or power adapter.
- Clean the charging contacts on the earbuds and inside the case.
- Make sure the charging case itself has sufficient power.

Earbuds Disconnecting Frequently

- Ensure your device is within the 10-meter Bluetooth range.
- Avoid physical obstructions between your device and the earbuds.
- Minimize interference from other wireless devices.
- Ensure the earbuds are fully charged.

SPECIFICATIONS

Feature	Detail
Model Name	T13 Pro
Brand	Awei
Connectivity Technology	Wireless (Bluetooth 5.3)
Ear Placement	In Ear
Driver Size	8mm
Earbud Playtime	Up to 9 hours (per charge)
Total Playtime (with case)	Up to 36 hours (dual-ear mode), 72 hours (single-ear mode)
Charging Case Battery	300mAh
Charging Port	USB-C
Water Resistance Rating	IPX6
Earbud Weight	Approx. 4.2g (each)
Control Type	Touch Control
Wireless Range	Up to 10 meters (33 feet)

WARRANTY INFORMATION

The AWEI T13 Pro Wireless Earbuds come with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

To claim warranty service, please retain your proof of purchase and contact the retailer or AWEI customer support.

CUSTOMER SUPPORT

For further assistance, technical support, or inquiries not covered in this manual, please contact AWEI customer support or the retailer from whom you purchased the product. Please have your product model number (T13 Pro) and proof of purchase ready when contacting support.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question