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## Osaki OS-Pro Alpina

# Osaki OS-Pro Alpina Massage Chair User Manual

Model: OS-Pro Alpina

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## 1. INTRODUCTION

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Welcome to the Osaki OS-Pro Alpina Massage Chair user manual. This guide provides essential information for the safe and effective operation, maintenance, and troubleshooting of your new massage chair. The Osaki OS-Pro Alpina combines advanced massage technologies to deliver a comprehensive and relaxing experience.



Image: The Osaki OS-Pro Alpina Massage Chair, featuring its ergonomic design and integrated remote control.

## 2. SETUP AND INSTALLATION

### 2.1 Unpacking

- Carefully remove all packaging materials from the chair and its components.
- Ensure all parts listed in the packing list are present.
- Retain packaging for future transport or service needs.

### 2.2 Placement

- Place the massage chair on a flat, stable surface.
- Ensure adequate clearance around the chair for reclining and leg rest extension (approximately 10 inches from a wall for zero gravity recline).
- Avoid placing the chair in direct sunlight or near heat sources.

### 2.3 Power Connection

- Connect the power cord securely to the chair's power inlet.
- Plug the power cord into a grounded electrical outlet (120V AC, 60Hz).
- Do not use extension cords or adapters.

### 3. OPERATING INSTRUCTIONS

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#### 3.1 Power On/Off

- Press the power button on the remote control to turn the chair on.
- Press the power button again to turn the chair off.

#### 3.2 Body Scan

Upon starting any preset program, the chair will perform an automatic body scan. This scan maps the key areas of your neck and back to customize the massage experience. The scanning technology also detects your shoulder height, which can be adjusted within 10 seconds after the scan if a different starting point is desired.

#### 3.3 Using the Touch Screen Remote Controller

The Osaki OS-Pro Alpina features an intuitive touch screen remote controller.

- **Navigation:** Use the touch screen to browse through massage programs, styles, and settings.
- **Program Selection:** Select from 12 unique auto-programs.
- **Manual Control:** Adjust massage intensity, speed, and roller positions manually.
- **Recline Control:** Adjust the chair's recline angle, including Zero Gravity positions.

### 4. MESSAGE PROGRAMS AND STYLES

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The Osaki OS-Pro Alpina offers a variety of pre-set massage programs and manual massage styles to cater to your preferences.

# 13 Incredible Pre-set Massage Programs

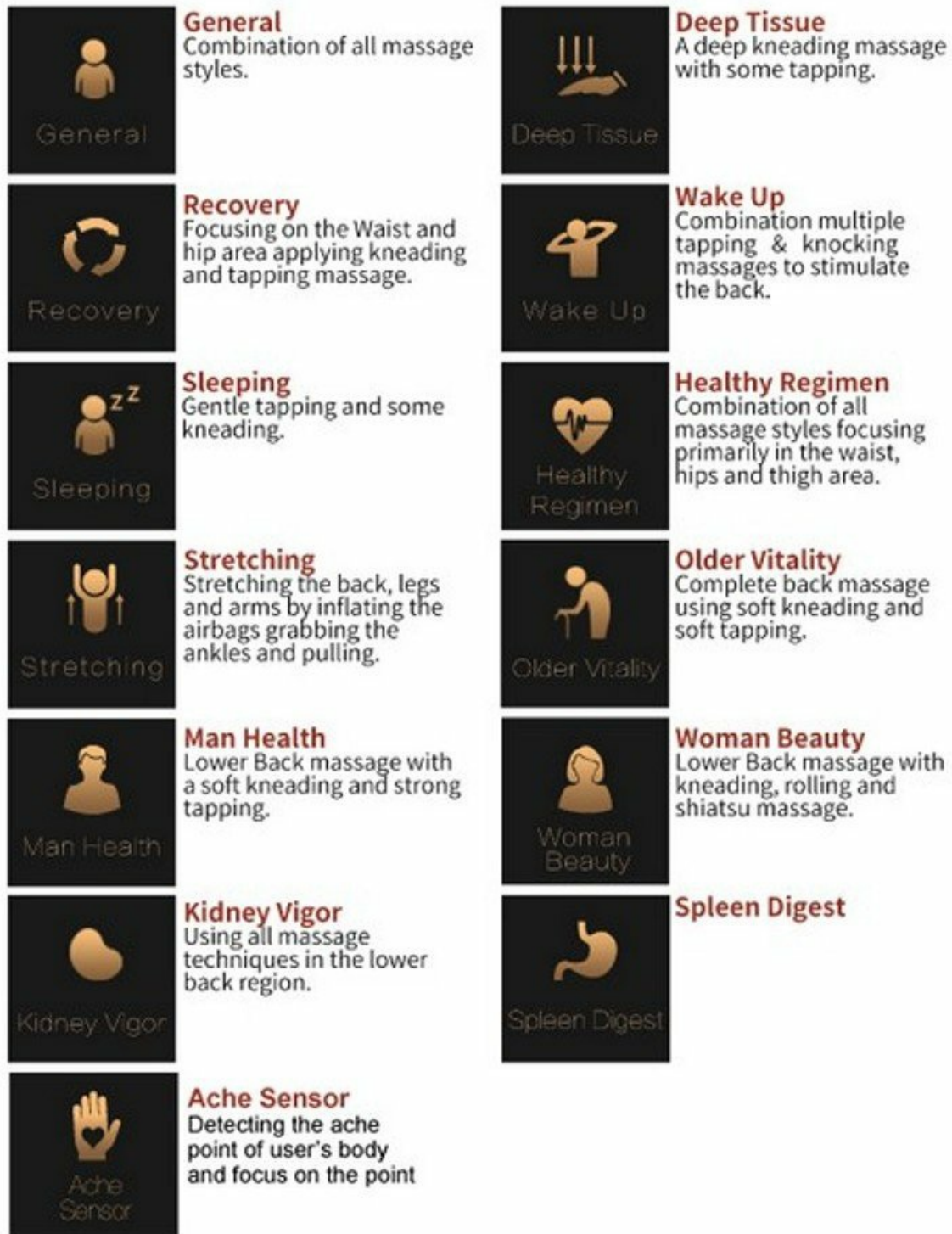


Image: Overview of the 13 pre-set massage programs available on the Osaki OS-Pro Alpina.

## 4.1 Pre-set Programs

- **General:** Combination of all massage styles.
- **Deep Tissue:** Deep kneading massage with some tapping.
- **Recovery:** Focuses on the waist and hip area, applying kneading and tapping massage.
- **Wake Up:** Combination of multiple tapping and knocking massages to stimulate the back.
- **Sleeping:** Gentle tapping and some kneading.
- **Healthy Regimen:** Combination of all massage styles focusing primarily in the waist, hips, and thigh area.
- **Stretching:** Stretches the back, legs, and arms by inflating airbags that grab the ankles and pull.

- **Older Vitality:** Complete back massage using soft kneading and soft tapping.
- **Man Health:** Lower back massage with a soft kneading and strong tapping.
- **Woman Beauty:** Lower back massage with kneading, rolling, and shiatsu massage.
- **Kidney Vigor:** Uses all massage techniques in the lower back region.
- **Spleen Digest:** Targets the spleen and digestive area with specific massage techniques.
- **Ache Sensor:** Detects the ache point of the user's body and focuses on those points.

## 4.2 Massage Styles (6 Styles)

The chair offers 6 core massage styles that can be manually selected or are integrated into the auto-programs. These typically include kneading, tapping, shiatsu, rolling, knocking, and combination.

## 5. KEY FEATURES

### 5.1 SL Track Roller Design

The Osaki OS-Pro Alpina integrates both S-track and L-track systems. This combined design allows the massage rollers to follow the natural curvature of your spine (S-track) and extend further down to the glutes and hamstrings (L-track), providing a comprehensive and consistent massage from your neck to your upper thighs.

# S+L TRACK MASSAGE

The combined **S & L track** systems deliver an incredibly consistent massage



Image: Visual representation of the S+L Track system, highlighting its extended massage coverage.

The Osaki Pro Alpina has combined both the S & L track systems to deliver an incredibly consistent massage. Before initiating any preset program, the chair will conduct a body scan and map the key areas of the neck and back to ensure a consistent amount of pressure while applying the massage. The scanning technology will also detect the user's shoulders height, which can be recalibrated once the scan is complete. If the user desires a higher or lower starting point, they will have 10 seconds after the scan is complete to adjust.

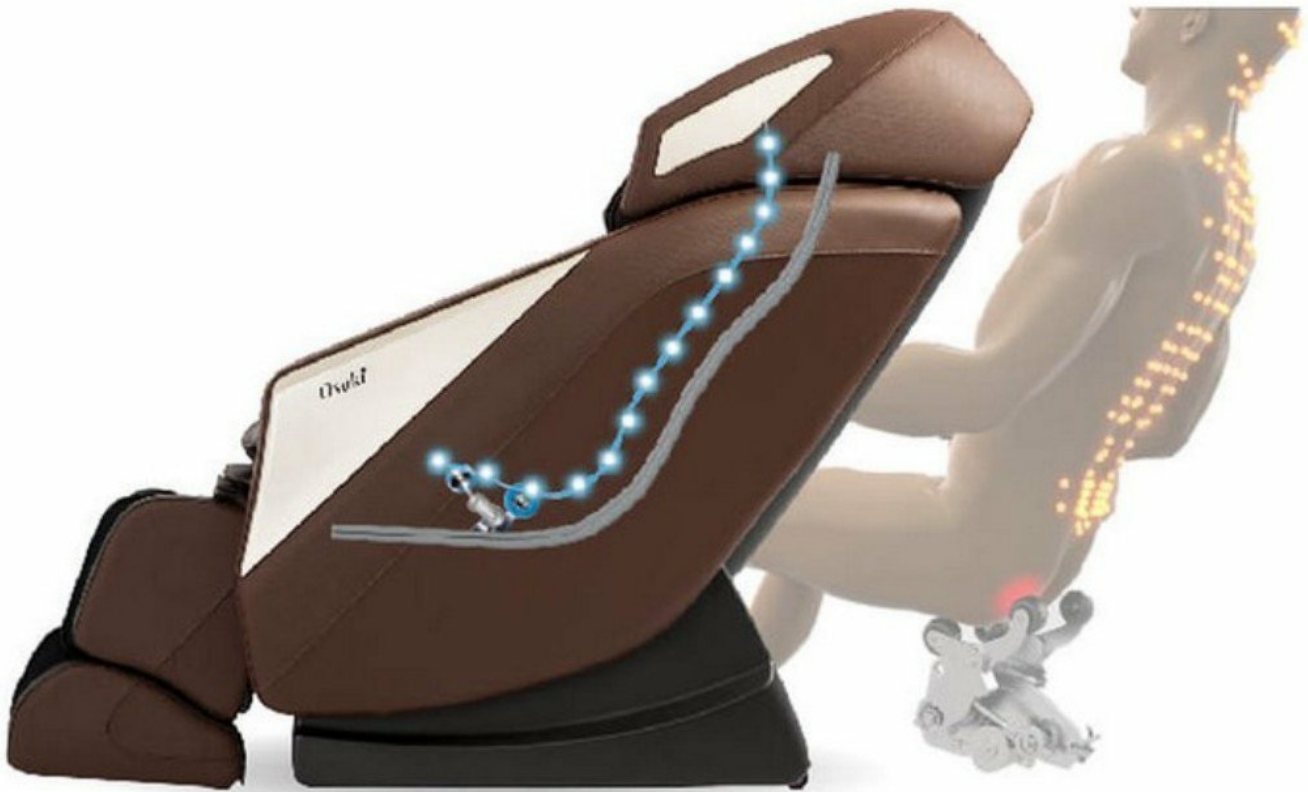


Image: Detailed view of the S+L track and body scanning technology, ensuring precise massage application.

## 5.2 AirBag Massage

The chair incorporates multiple airbags strategically placed throughout the chair to provide compression massage. These airbags inflate and deflate to gently squeeze and release various body parts, promoting circulation and muscle relaxation.

# AirBag Massage

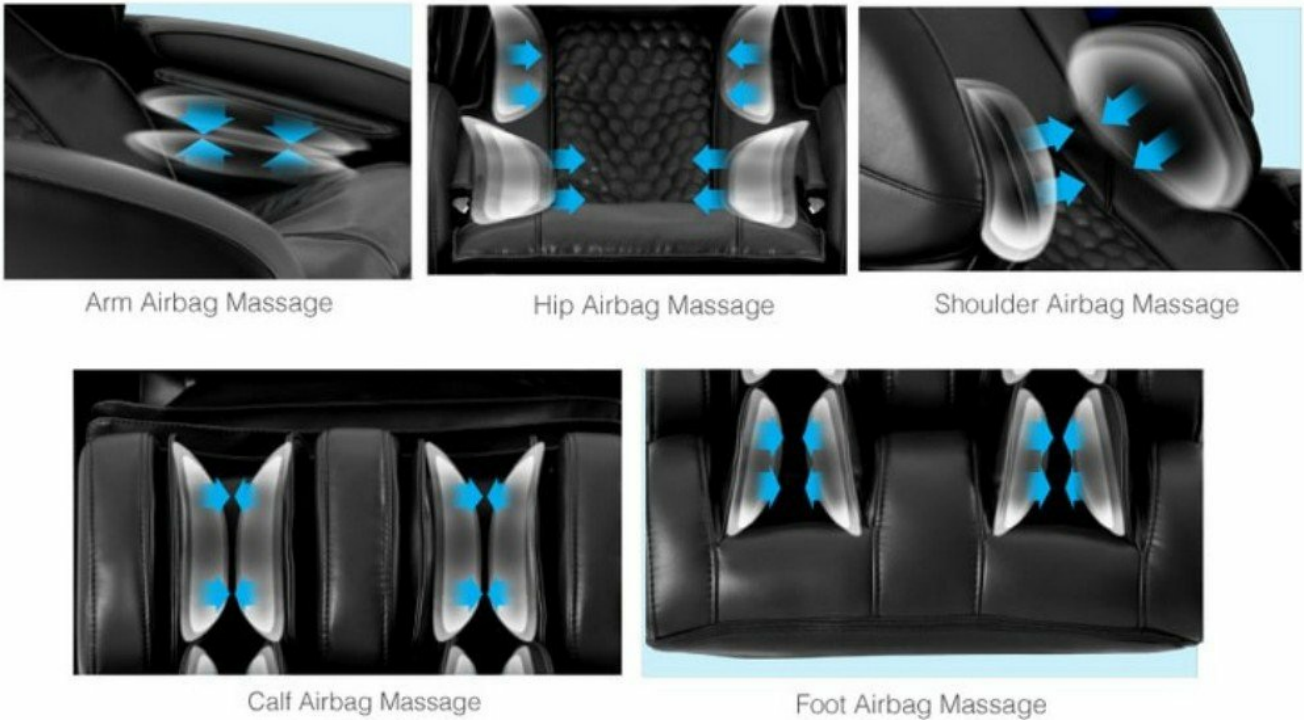


Image: Illustration of the airbag massage system, detailing coverage for arms, hips, shoulders, calves, and feet.

- **Arm Airbag Massage:** Gentle compression for forearms and hands.
- **Hip Airbag Massage:** Squeezing action for the hips and lower back.
- **Shoulder Airbag Massage:** Compression for the shoulders.
- **Calf Airbag Massage:** Rhythmic compression for the calves.
- **Foot Airbag Massage:** Compression for the feet.

## 5.3 Zero Gravity Position

Inspired by NASA technology, the Zero Gravity position elevates your legs above your heart, distributing your body weight evenly and reducing pressure on the spine. This position enhances the intensity and effectiveness of the massage by allowing your body to sink deeper into the chair's rollers. The chair offers multiple stages of Zero Gravity recline.



Inspired by NASA technology, the Zero Gravity position is the perfect position for ultimate relaxation. When placed in the Zero Gravity position, the complete weight of your back is virtually supported by the backrest. This helps with maximizing the intensity of the massage. The first stage of Zero Gravity puts the body in the ultimate relaxation position. Whereas the 2nd stage reclines further to place your legs above the heart for optimal circulation.

Image: The Osaki OS-Pro Alpina in its Zero Gravity recline, designed for optimal relaxation and massage intensity.

#### **5.4 Bluetooth Connection for Speaker**

The Osaki Alpina is equipped with integrated Bluetooth speakers located in the headrest. You can connect your smartphone or other Bluetooth-enabled devices to stream music or take phone calls directly through the chair's high-quality speakers.

# Bluetooth Speaker

Osaki Alpina is equipped with **Bluetooth technology** that allows the user to listen to their favorite music and phone calls on high quality speakers in the headrest.



The speakers and sound are positioned so that the user has the best listening experience. Also, this helps reduce the audio volume coming from the surrounding area. Located around the speaker casing and the side panels are circular LED lights that illuminate a relaxing blue color.

Image: Bluetooth speaker integration in the headrest for an immersive audio experience during massage.

- **Pairing:** Enable Bluetooth on your device and select "Osaki Alpina" from the available devices.
- **Audio Quality:** Speakers are positioned for optimal listening experience, reducing external noise.
- **LED Lighting:** Circular LED lights around the speaker casing illuminate with a relaxing blue color.

## 5.5 Heat Therapy and Seat Vibration

The chair includes heat therapy functions, typically located in the lumbar area, to soothe muscles and enhance relaxation. Seat vibration further aids in muscle relief and comfort.

## 5.6 Ache Sensor Feature

The Ache Sensor feature utilizes finger sensors to detect specific "ache points" on the user's body. Once identified, the massage program can focus on these areas to provide targeted relief.

# Ache Sensor Feature

The finger sensors detect the ache point of user's body and focus on the points.



Image: The Ache Sensor feature, demonstrating how it identifies and targets areas of discomfort for personalized massage.

## 6. MAINTENANCE

### 6.1 Cleaning

- **Exterior:** Wipe the chair's surface with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Fabric/Upholstery:** For specific stains, use a mild soap solution and a soft cloth, then wipe dry. Test on an inconspicuous area first.
- **Remote Control:** Wipe with a dry, soft cloth. Keep liquids away from the remote.

### 6.2 Storage

- If storing for an extended period, unplug the chair and cover it to protect from dust.
- Store in a cool, dry place away from direct sunlight.

### 6.3 Regular Checks

- Periodically check the power cord for any damage.
- Ensure all connections are secure.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Chair does not power on.	Power cord not connected; Power outlet not working; Chair's main power switch off.	Ensure power cord is securely plugged in; Test outlet with another device; Check the main power switch on the chair.
Massage rollers are not moving.	Program not selected; Body scan failed; Safety feature activated.	Select a massage program; Ensure you are seated correctly for the body scan; Check for obstructions.
Airbags are not inflating.	Airbag function not activated in program; Air hose disconnected.	Ensure airbag massage is selected in the program or manually activated; Contact customer support if issue persists.
Bluetooth speaker not connecting.	Bluetooth on device is off; Chair's Bluetooth is off; Device is too far.	Ensure Bluetooth is enabled on your device; Check chair's Bluetooth settings via remote; Move device closer to the chair.
Unusual noise during operation.	Normal operational sounds; Loose component; Obstruction.	Some mechanical sounds are normal; Inspect for loose parts or obstructions; If noise is excessive or unusual, discontinue use and contact support.

If you encounter any issues not listed here or if the suggested solutions do not resolve the problem, please contact Osaki customer support.

## 8. SPECIFICATIONS

Feature	Detail
Model Number	OS-Pro Alpina
Product Dimensions (D x W x H)	100"D x 50"W x 100"H (100 x 50 x 100 inches)
Item Weight	120 Pounds
Maximum Weight Recommendation	240 Pounds
Power Supply	Is Electric: Yes (Standard household outlet, typically 120V AC, 60Hz)
Track Type	SL Track Roller Design
Control Method	Touch Screen Controller (Remote Included)

Feature	Detail
Connectivity	Bluetooth Connection for Speaker
Massage Programs	13 Unique Auto-programs
Massage Styles	6 Massage Styles
Additional Features	AirBag Massage, Heat Therapy, Seat Vibration, Zero Gravity, Ache Sensor
Material Type	Acacia
Fill Material	Foam
Indoor Outdoor Usage	Indoor
UPC	857700007705

## 9. WARRANTY & SUPPORT

### 9.1 Warranty Information

Osaki products typically come with a manufacturer's warranty covering defects in materials and workmanship. Please refer to the warranty card included with your purchase or visit the official Osaki website for detailed warranty terms and conditions specific to the OS-Pro Alpina model. Keep your proof of purchase for warranty claims.

### 9.2 Customer Support

For technical assistance, troubleshooting, parts, or warranty service, please contact Osaki customer support.

- **Online Support:** Visit the official Osaki website for FAQs, support resources, and contact forms.
- **Phone Support:** Refer to your product documentation or the Osaki website for the most current customer service phone number.
- When contacting support, please have your model number (OS-Pro Alpina) and proof of purchase readily available.