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Cromorc CwssD2-2

Cromorc Expandable 16CH NVR Wireless Security Camera System with 12.5" Monitor

Model: CwssD2-2 | Brand: Cromorc

1. Introduction

This manual provides essential information for the installation, operation, and maintenance of your Cromorc Expandable 16CH NVR Wireless Security Camera System. Please read this manual thoroughly before using the product to ensure proper setup and functionality.

2. What's in the Box

Verify that all components listed below are included in your package:

- 1 x 16 CH 8MP NVR with 12.5" Monitor Pre-installed 3TB HDD
- 1 x 3.3 Feet Power Supply (12V-3A) for NVR
- 4 x 5MP Cameras
- 4 x 10 Feet Power Supply (12V-1A) for Cameras
- 4 x Installation Bags (screws and wall anchors)
- 1 x Owner's Manual
- 1 x USB Mouse
- 1 x Mouse Pad
- 1 x 3.3 Feet Network Cable
- 2 x Surveillance Warning Note

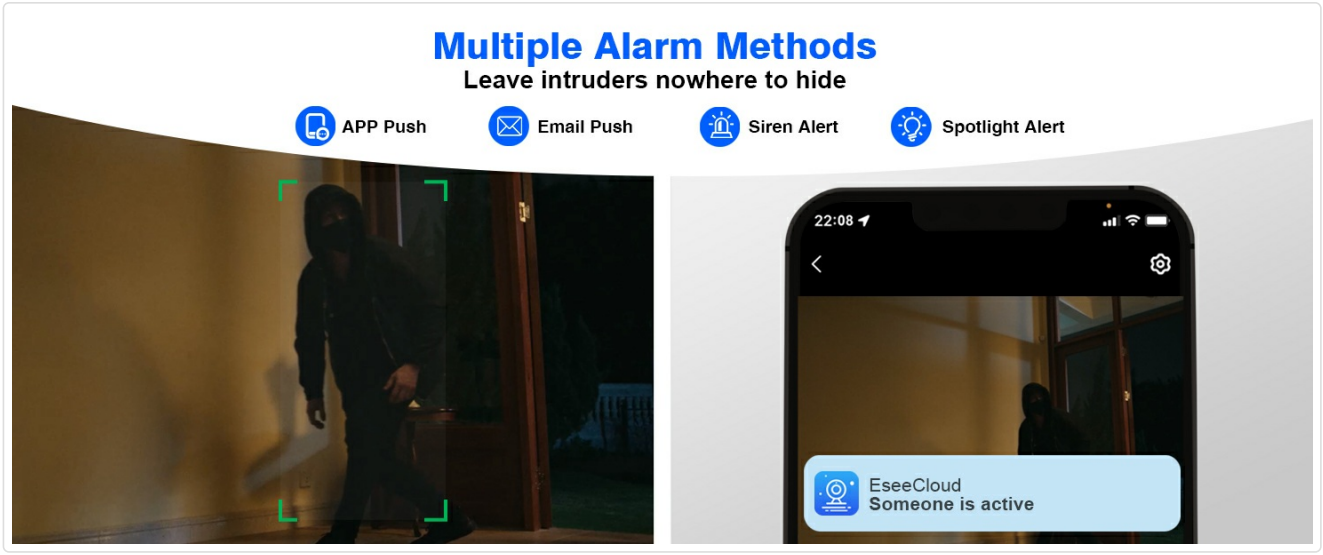


Image: All components included in the Cromorc NVR security system package.

3. Setup

The Cromorc NVR system is designed for easy plug-and-play installation. Follow these steps to set up your system:

1. **Connect Power:** Connect the provided power adapters to each camera and the NVR unit. Plug all adapters into power outlets.
2. **NVR Boot-up:** The NVR with its integrated 12.5" monitor will automatically power on and begin the boot-up sequence.
3. **Camera Pairing:** The cameras are pre-paired to the NVR. Once powered, they should automatically connect and display live feeds on the monitor.
4. **USB Mouse Connection:** Plug the USB mouse into one of the USB ports on the NVR for system navigation.
5. **Network Connection (Optional for Remote Access):** For remote viewing via the mobile app, connect the NVR to your router using the provided network cable.



Image: Auto-pairing and power connections for the NVR and cameras.

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Video: Instructions on how to connect the NVR to a WAN router via WiFi and connect cameras to the Eseecloud app.

4. Operating the System

4.1 Local Viewing

Once the system is powered on, live video feeds from all connected cameras will be displayed on the 12.5" NVR monitor. Use the USB mouse to navigate the on-screen menu for various functions like playback, system settings, and more.

4.2 Remote Access via Mobile App

Download the free "Eseecloud" app from your smartphone's app store (available on Android and iOS). Register an account and add your NVR device using its Cloud ID (found in the NVR's system settings). This allows you to view live feeds, playback recordings, and receive notifications from anywhere with an internet connection.

Image: Remote access to the security system from various devices.

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Video: Overview of the Cromorc Wireless Security Camera System, demonstrating features like easy installation, night vision, expandability, two-way audio, and AI human detection.

5. Key Features

5.1 5MP Ultra-HD Camera with 100° Wide View

The system includes 5MP (2880*1620 pixels) cameras, providing 1.5 times clearer images than 3MP cameras and a wide 100° viewing angle. This ensures comprehensive coverage and detailed footage.

5.2 2-Way Audio

Each camera features a built-in microphone and speaker, enabling both audio recording and two-way communication. This allows you to speak to visitors or deter intruders directly through the camera.

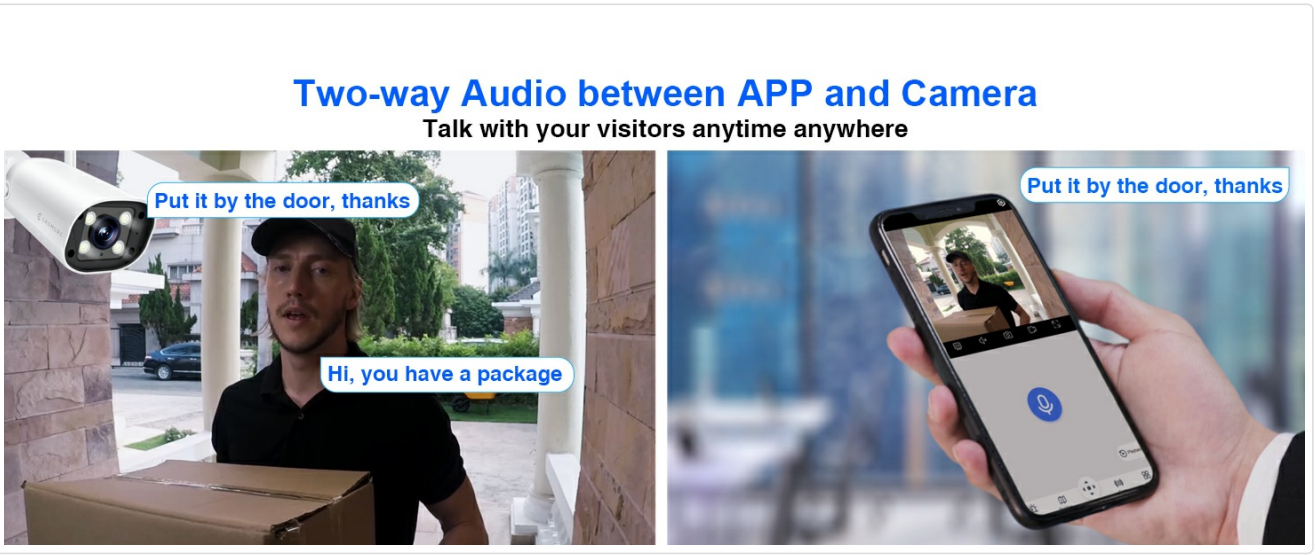


Image: Two-way audio functionality for live communication.

5.3 Smart AI Human Activated Floodlight & Siren Alarm

Equipped with intelligent AI human detection, the cameras can distinguish human shapes, reducing false alarms. Upon detection, the integrated spotlight automatically illuminates the area, and a siren alarm can be triggered to deter intruders. Notifications can also be sent via email or the mobile app.

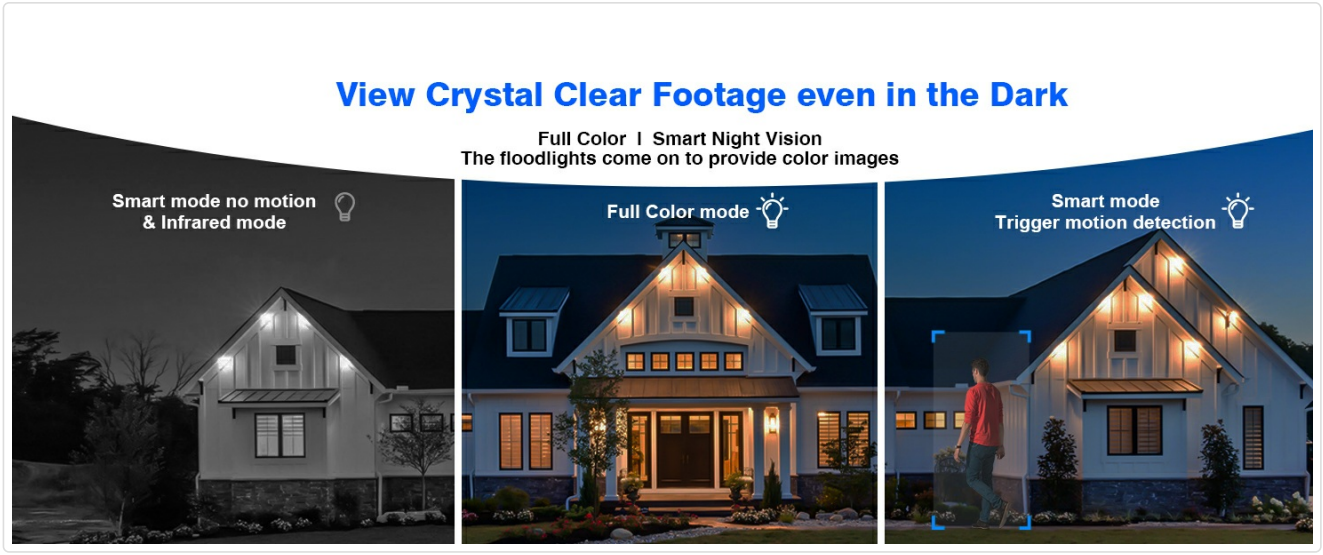


Image: AI Human Detection with multiple alarm methods.

5.4 Night Vision

The 4pcs patent Infrared LED array provides clear night vision up to 65ft, ensuring surveillance even in complete darkness. The smart AI floodlight also allows for ultra-clarity color videos at night when triggered by human motion.

5.5 Expandable System

The NVR is expandable up to 16 channels, allowing you to add up to 12 more cameras (sold separately) to cover additional areas as needed.



Image: Expandable system supporting up to 16 cameras.

5.6 24/7 Local Recording

The NVR comes with a pre-installed 3TB HDD, providing approximately 90 days of continuous loop recording without overwriting. This ensures reliable local storage without monthly fees.

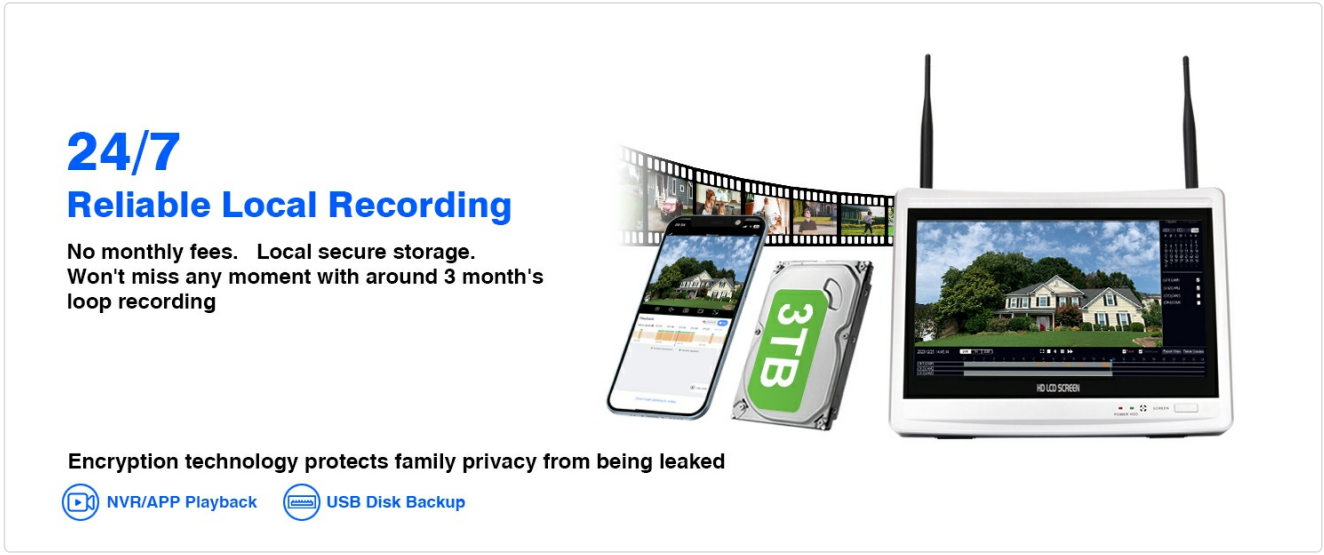


Image: 24/7 Reliable Local Recording with 3TB HDD.

6. Maintenance

- **Regular Cleaning:** Periodically clean camera lenses and the NVR monitor with a soft, dry cloth to ensure clear image quality.
- **Firmware Updates:** Check the manufacturer's website or the Eseecloud app for available firmware updates to ensure optimal performance and security.
- **Connection Check:** Regularly inspect all power connections and network cables (if used) to ensure they are secure and free from damage.
- **HDD Health:** Monitor the health of the 3TB HDD through the NVR's system settings to prevent data loss.

7. Troubleshooting

- **No Video Feed:** Ensure all cameras and the NVR are properly powered. Check that cameras are within range of the NVR's wireless signal.
- **Poor Image Quality:** Clean camera lenses. Ensure cameras are not pointing directly into strong light sources or through windows at night (to avoid LED reflection).
- **Remote Access Issues:** Verify the NVR is connected to the internet via an Ethernet cable to your router. Check your router's internet connection. Ensure the Eseecloud app is updated and your Cloud ID is correctly entered.
- **False Motion Alarms:** Adjust the sensitivity settings for motion detection in the NVR menu. Utilize the customizable detection area feature to exclude irrelevant zones (e.g., trees, public sidewalks).
- **NVR IPC Disconnect:** If all cameras disconnect, try rebooting the NVR by powering it off and on. Check for any physical obstructions affecting wireless signal strength.

8. Specifications

Feature	Specification
Brand	Cromorc
Model Number	CwssD2-2

Connectivity Technology	Wireless
Video Capture Resolution	2880*1620P, 5MP
Special Features	Motion Sensor, Night Vision, Human Detection, Spotlight, Siren Alarm, 2-Way Audio
Number of Channels	16 (Expandable)
Memory Storage Capacity	3 TB HDD (Pre-installed)
Monitor Size	12.5 inches
Power Source	DC
Item Dimensions L x W x H	12.8 x 7.8 x 11 inches
Compatible Devices	Cameras
Low Light Technology	Black&White (Infrared LED array)
Night Vision Range	65 Feet
Frame Rate	30 fps
Recording Mode	Continuous
Hardware Interface	802.11 ac/b/g/n
Lens Type	Wide Angle
Video Input	RJ45 (Ethernet)
Item Weight	9.99 pounds
UPC	603335664024

9. Warranty and Support

Cromorc provides a 1-year free warranty and lifetime efficient support for this product. If you require any assistance, please do not hesitate to contact Cromorc customer service. For more information and support resources, visit the Cromorc Store.

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