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› MEDION MD 16911 2in1 Cordless Handheld Vacuum Cleaner User Manual

MEDION MD 16911

MEDION MD 16911 2in1 Cordless Handheld Vacuum Cleaner

USER MANUAL

1. IMPORTANT SAFETY INSTRUCTIONS

Please read these instructions carefully before using the appliance and keep them for future reference. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Do not use the appliance outdoors or on wet surfaces.
- Do not allow the appliance to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with a damaged cord or plug. If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up toxic material, such as chlorine bleach, ammonia, or drain cleaner.
- Do not use without dust bag and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not charge the unit outdoors.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.

2. PRODUCT OVERVIEW AND COMPONENTS

The MEDION MD 16911 is a versatile 2-in-1 cordless vacuum cleaner designed for efficient cleaning of various surfaces. It functions as both a stick vacuum for floors and a detachable handheld vacuum for smaller tasks.





Figure 2.1: The complete MEDION MD 16911 2in1 cordless vacuum cleaner in its upright stick vacuum configuration.



Figure 2.2: The detachable handheld vacuum unit, ideal for cleaning furniture, car interiors, or small spills.



Figure 2.3: The charging station with integrated storage for the crevice nozzle and brush attachment.

Included Components:

- Main Vacuum Unit (includes detachable handheld vacuum)
- Floor Nozzle with Motorized Brush and LED Front Lights
- Crevice Nozzle
- Brush Attachment
- Power Adapter (ICY1350-0500)
- Charging Station

3. SETUP AND INITIAL USE

3.1 Assembly

1. **Attach the Floor Nozzle:** Align the floor nozzle with the main vacuum unit and push firmly until it clicks into place.
2. **Insert the Handheld Unit:** Ensure the handheld vacuum is correctly inserted and secured within the main unit's housing.
3. **Set up the Charging Station:** Place the charging station on a flat, stable surface near a power outlet. Connect the power adapter to the charging station and plug it into the wall outlet.

3.2 Initial Charging

Before first use, fully charge the vacuum cleaner. This typically takes several hours.

1. Place the assembled vacuum cleaner onto the charging station. Ensure the charging contacts align.
2. The charging indicator light on the vacuum will illuminate, indicating that charging has begun.
3. Once fully charged, the indicator light may change or turn off, depending on the model. Refer to the indicator light section for details.



Figure 3.1: The vacuum cleaner correctly placed on its charging station.

4. OPERATING INSTRUCTIONS

4.1 Using as a Stick Vacuum

1. Ensure the handheld unit is securely in place within the main body.
2. Press the power button located on the handle to turn on the vacuum. The LED front lights on the floor nozzle will illuminate.
3. Guide the vacuum across the floor. The 180-degree swivel nozzle allows for easy maneuverability around furniture and into corners.
4. For stubborn dirt or carpets, the motorized brush provides enhanced cleaning performance.
5. To turn off, press the power button again.



Figure 4.1: The MEDION MD 16911 in stick vacuum mode, ready for floor cleaning.

4.2 Using as a Handheld Vacuum

1. To detach the handheld unit, press the release button (usually located near the top of the handheld unit) and pull the handheld unit upwards.
2. Attach the crevice nozzle or brush attachment directly to the handheld unit's suction opening for specific cleaning tasks.

3. Press the power button on the handheld unit to start cleaning.
4. Use the handheld vacuum for cleaning upholstery, car interiors, shelves, or small spills.
5. To turn off, press the power button again.
6. Once finished, reinsert the handheld unit into the main body until it clicks into place.



Figure 4.2: The handheld unit being used to clean a sofa, demonstrating its versatility.

5. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

5.1 Emptying the Dust Container

1. Ensure the vacuum cleaner is turned off.
2. Detach the handheld unit from the main body.
3. Locate the dust container release button (refer to product diagram if available) and press it to open the dust container.
4. Empty the contents into a waste bin.
5. Close the dust container securely until it clicks.

5.2 Cleaning the Filter

The MEDION MD 16911 uses a cartridge filter. Clean the filter regularly to maintain suction power.

1. After emptying the dust container, carefully remove the filter cartridge.
2. Tap the filter gently over a waste bin to dislodge dust and debris.
3. If necessary, rinse the filter under cold running water. Ensure it is completely dry before reinserting it into the vacuum cleaner. **Do not use detergents or hot water.**
4. Reinsert the dry filter cartridge into the dust container and reattach the dust container to the handheld unit.

5.3 Cleaning the Motorized Brush

Hair and fibers can get tangled in the motorized brush. Clean it periodically for effective cleaning.

1. Ensure the vacuum cleaner is turned off.
2. Turn the floor nozzle upside down.
3. Locate the brush bar release mechanism (usually a latch or screw) and remove the brush bar.
4. Use scissors or a brush to remove any tangled hair, threads, or debris from the brush bar.
5. Reinsert the clean brush bar and secure it in place.

6. TROUBLESHOOTING

If you encounter issues with your MEDION MD 16911, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is depleted.	Charge the vacuum cleaner fully. Ensure the power adapter is correctly connected to the charging station and the wall outlet.
Reduced suction power.	Dust container is full. Filter is clogged. Nozzle or hose is blocked.	Empty the dust container. Clean or replace the filter. Check the floor nozzle and main hose for blockages and remove them.

Problem	Possible Cause	Solution
Motorized brush not rotating.	Brush bar is tangled with hair/debris. Obstruction in the nozzle.	Clean the brush bar as described in the maintenance section. Check the nozzle for any foreign objects.
LED front lights not working.	Possible electrical fault or damage.	Ensure the vacuum is powered on. If the issue persists, contact customer support.
Vacuum does not charge.	Charging contacts are dirty. Power adapter or charging station faulty. Battery issue.	Clean the charging contacts on both the vacuum and the station. Try a different power outlet. If the problem persists, contact customer support.

7. SPECIFICATIONS

Feature	Detail
Brand	MEDION
Model Number	MD 16911 (Internal: 50056057)
Type	2-in-1 Cordless Stick and Handheld Vacuum Cleaner
Color	Grey
Power	90 Watts
Battery Runtime	Approx. 25 Minutes
Noise Level	50 dB
Product Dimensions	26 x 22 x 114 cm
Item Weight	3 Kilograms
Filter Type	Cartridge Filter
Special Features	180-degree swivel floor nozzle, easy-to-clean motorized brush, LED front lights

8. WARRANTY AND CUSTOMER SUPPORT

For warranty information, technical support, or service inquiries regarding your MEDION MD 16911 vacuum cleaner, please refer to the official MEDION website or contact their customer service directly.

Please have your model number (MD 16911 or 50056057) and purchase details ready when contacting support.

You can visit the official MEDION store for more information:[MEDION Store](#)

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