

Smartby EN2A27HT

Universal for Hisense Smart TV Remote EN2A27HT
Instruction Manual

Model: EN2A27HT | Brand: Smartby

PRODUCT OVERVIEW

This manual provides instructions for the Smartby Universal Replacement Remote Control, model EN2A27HT, designed for use with various Hisense Smart TVs. This remote offers a direct replacement experience, requiring no complex programming.



Image: Front view of the Smartby Universal Hisense TV Remote Control, model EN2A27HT. The remote is black with clearly labeled buttons for power, input, number pad, navigation, volume, channel, and dedicated buttons for Netflix, VUDU, and YouTube.

SETUP

The Smartby EN2A27HT remote control is designed for immediate use with compatible Hisense Smart TVs. No programming or complex setup is required. The primary setup involves installing batteries.

Battery Installation

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards or in the direction indicated by an arrow to open it.
3. Insert two AAA batteries (not supplied) into the compartment, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Close the battery compartment cover by sliding it back into place until it clicks securely.

Once batteries are installed, the remote is ready for operation.

OPERATING INSTRUCTIONS

This remote control provides full functionality for compatible Hisense Smart TVs. Simply point the remote at your television and press the desired button.

Key Functions:

- **Power Button (●):** Turns the TV on or off.
- **Input Button:** Cycles through available input sources (HDMI, AV, etc.).
- **Number Pad (0-9):** Directly enters channel numbers.
- **Navigation Buttons (Up, Down, Left, Right, OK):** Used to navigate menus and select options.
- **Back Button:** Returns to the previous screen or menu.
- **Exit Button:** Exits the current menu or application.
- **Volume Up/Down (+/- VOL):** Adjusts the television's volume.
- **Channel Up/Down (+/- CH):** Changes the television channel.
- **Mute Button (⏻):** Mutes or unmutes the television audio.
- **Netflix, VUDU, YouTube Buttons:** Provides direct access to these streaming applications.
- **Media Control Buttons (Play, Pause, Fast Forward, Rewind, Stop):** Controls media playback.

Compatibility:

This remote is compatible with a wide range of Hisense Smart TVs, including but not limited to models such as 55H6B, 50H7GB, 50CU6000, 50H5C, 50H6C, 50H7C, 50H7GB1, 50H8C, 55H5C, 55H6B, 55H7B, 55H7C, 55H8C, 55H9B2, 65CU6200, 65H10B, 40H5C, 43H5C, 43H7C. It also replaces Hisense remote control models EN2A127H, EN2A27, EN2A27H, EN2AS27H, EN2B27, EN2C27, EN2D27, EN2G27, EN33922A, EN33924HS, EN33925A, EN33926A, EN33927A.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your remote control.

Cleaning:

- Wipe the remote control with a soft, dry cloth.
- For stubborn dirt, lightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid excessive moisture.
- Do not use harsh chemicals, solvents, or abrasive cleaning pads, as these can damage the remote's surface or

internal components.

Battery Replacement:

Replace batteries when the remote's responsiveness decreases or it stops functioning. Always replace both batteries at the same time with new ones of the same type (AAA). Dispose of old batteries responsibly according to local regulations.

TROUBLESHOOTING

If you experience issues with your remote control, refer to the following common troubleshooting steps:

- **Remote Not Responding:**
 - Ensure batteries are inserted correctly with the correct polarity (+/-).
 - Replace old batteries with fresh AAA batteries.
 - Check for any obstructions between the remote and the TV's infrared sensor. Ensure a clear line of sight.
- **Specific Buttons Not Working:**
 - This may indicate a dirty or worn-out button contact. Try cleaning the remote as described in the Maintenance section.
 - If only specific buttons fail, and others work, it might indicate internal damage.
- **Remote Does Not Control TV:**
 - Verify that your Hisense TV model is listed as compatible in the Operating Instructions section.
 - Ensure the TV is powered on.
 - As this remote requires no programming, if it's not working after battery installation and compatibility check, it may indicate a faulty remote or TV sensor.

If issues persist after following these steps, please refer to the Support section.

SPECIFICATIONS

Feature	Detail
Model Number	EN2A27HT
Brand	Smartby
Compatible Devices	Hisense Televisions
Max Supported Devices	1
Color	Black
Special Feature	Universal (for specified Hisense models)
Item Weight	2.89 ounces (approx. 81.9 grams)
Package Dimensions	8.03 x 1.89 x 0.83 inches (approx. 20.4 x 4.8 x 2.1 cm)
Manufacturer	Smartby Factory
First Available Date	November 19, 2017

WARRANTY INFORMATION

Specific warranty details for this product are not provided within this instruction manual. For information regarding warranty coverage, terms, and conditions, please refer to the product packaging, the original point of purchase, or contact Smartby customer support directly.

SUPPORT

For further assistance, technical support, or inquiries not covered in this manual, please contact the manufacturer or your retailer. You may also visit the official Smartby brand store on Amazon for additional product information and support resources:

[Smartby Official Store on Amazon](#)

