TCL 65S401

TCL 65-inch 4K Roku Smart LED TV (Model 65S401) User Manual

Model: 65S401 | Brand: TCL

Introduction

This user manual provides essential information for the setup, operation, maintenance, and troubleshooting of your TCL 65-inch Class 4K (2160P) Roku Smart LED TV, Model 65S401. Please read this manual thoroughly before using your television to ensure proper functionality and safety.

The TCL S-Series 4K Roku TV delivers stunning Ultra HD picture quality with four times the resolution of Full HD for enhanced clarity and detail, as well as access to a vast array of streaming channels. High Dynamic Range (HDR) technology provides bright and accurate colors for a lifelike viewing experience. Your favorite HD content is also upscaled to near Ultra HD resolution with 4K Upscaling. The intuitive interface allows seamless access to streaming content, cable box, Blu-ray player, gaming console, and other devices without complex menu navigation.

Setup Guide

Unpacking and Initial Inspection

Carefully remove the TV from its packaging. Inspect the TV and all included accessories for any signs of damage. If any damage is found, do not proceed with setup and contact customer support.
Included Components:

- TCL 65S401 TV
- TV Stand (2 pieces)
- Remote Control (with batteries)
- Power Cord
- Quick Start Guide

Attaching the TV Stand

To attach the stand, place the TV face down on a soft, clean surface to prevent scratches. Align each stand piece with the corresponding screw holes on the bottom of the TV. Secure the stands using the provided screws. Ensure the stand is firmly attached before placing the TV upright.



Image: Front view of the TCL 65-inch Roku Smart LED TV. The screen displays the Roku home interface with options like Home, My Feed, News, Search, Streaming Channels, and Settings on the left. On the right, icons for Cable, Antenna, Game Console, Netflix, Vudu, YouTube, HBO Now, Hulu, and WatchESPN are visible. The TV is black with a slim bezel and two V-shaped stand feet.

Connecting to Power and Inputs

Connect the power cord to the TV's power input and then to a wall outlet. For optimal performance, use a surge protector. Connect your external devices (e.g., cable box, Blu-ray player, gaming console) to the appropriate HDMI ports on the back of the TV. The TV supports Wi-Fi connectivity for internet services.

- **HDMI Ports:** For high-definition video and audio from devices like Blu-ray players, game consoles, and cable/satellite boxes.
- **USB Port:** For connecting USB storage devices to view photos or play media.
- **Ethernet Port:** For a wired internet connection.
- **Antenna/Cable Input:** For connecting an antenna or cable TV.

Operating Instructions

First-Time Setup and Roku Activation

Upon first power-on, the TV will guide you through the initial setup process. This includes selecting your language, connecting to a Wi-Fi network, and activating your Roku account. An internet connection and a Roku account are required to access streaming features.

1. Power on the TV using the remote control.
2. Follow the on-screen prompts to select your language and country.
3. Connect to your home Wi-Fi network by selecting it from the list and entering the password.
4. Activate your Roku TV by visiting the provided website on a computer or smartphone and entering the code displayed on your TV screen.
5. Once activated, you can add streaming channels and customize your home screen.

Navigating the Roku Interface

The Roku interface is designed for simplicity. Use the directional pad on your remote to navigate through menus and select options. The "Home" screen provides access to all your inputs and streaming channels.

- **Home:** Returns to the main Roku home screen.
- **Back:** Goes back to the previous screen or menu.
- **OK/Select:** Confirms a selection.

- **Star (*):** Accesses options for the selected item (e.g., move channel, remove channel).
- **Volume Up/Down:** Adjusts the TV volume.
- **Mute:** Mutes the TV audio.

Accessing Inputs and Streaming Channels

All connected inputs (HDMI 1, HDMI 2, Antenna, etc.) appear as tiles on the Roku home screen. Simply select the desired tile to switch inputs. Streaming channels (e.g., Netflix, Hulu, YouTube) are also represented by tiles and can be launched directly from the home screen.

Maintenance

Cleaning the TV Screen and Body

Always unplug the TV before cleaning. Use a soft, lint-free cloth slightly dampened with water or a specialized screen cleaner. Do not use abrasive cleaners, waxes, or solvents. Gently wipe the screen and TV body to remove dust and fingerprints.

Software Updates

Your Roku TV automatically checks for and installs software updates when connected to the internet. Ensure your TV remains connected to the internet to receive the latest features and performance improvements.

Remote Control Battery Replacement

If the remote control becomes unresponsive, replace the batteries. Open the battery compartment on the back of the remote and insert two new AAA batteries, ensuring correct polarity (+/-).

Troubleshooting

Problem	Possible Cause	Solution
No Power	Power cord disconnected; outlet not working.	Ensure power cord is securely plugged into TV and a working outlet. Try a different outlet.
No Picture/Sound	Incorrect input selected; external device off or disconnected.	Verify correct input is selected on the Roku home screen. Check power and connections of external devices.
Poor Picture Quality	Low-resolution source; incorrect display settings.	Ensure content is high-definition. Adjust picture settings (brightness, contrast, sharpness) in the TV menu.
No Wi-Fi Connection	Incorrect password; router issues; TV too far from router.	Re-enter Wi-Fi password. Restart your router. Move TV closer to router or use a wired Ethernet connection.
Remote Not Working	Dead batteries; obstruction between remote and TV.	Replace remote batteries. Ensure no objects are blocking the TV's IR receiver.

If problems persist after attempting these solutions, please refer to the "Warranty and Support" section for further assistance.

Specifications

Feature	Detail
Model Name	65S401
Screen Size	65 Inches (166 cm diagonal)
Display Technology	LED
Resolution	4K Ultra HD (2160P)
Aspect Ratio	16:9
Supported Internet Services	Roku TV
Connectivity Technology	Wi-Fi
Product Dimensions (W x D x H)	57.8 x 9.7 x 35.9 inches (with stand)
Item Weight	45.5 pounds
Included Components	Stand, TV
Special Feature	Flat Panel, HDR compatible

Warranty and Support

This product is tested and certified to look and work like new. The refurbishing process includes functionality testing, basic cleaning, inspection, and repackaging. The product ships with all relevant accessories, and may arrive in a generic box. For specific warranty details, please refer to the documentation included with your purchase or contact TCL customer support directly. Warranty periods typically vary, and it is recommended to register your product upon purchase.

Customer Support:

- For technical assistance, troubleshooting beyond this manual, or warranty claims, please visit the official TCL support website or contact their customer service hotline.
- Online resources often include FAQs, updated manuals, and software downloads.

Note: This product is a refurbished item. Warranty terms for refurbished products may differ from new products. Please verify your specific warranty coverage.

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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