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Samsung DC97-07448D

Samsung Washer Shipping Bolt DC97-07448D User Manual

Official Guide for Installation, Removal, and Care

1. PRODUCT OVERVIEW

The Samsung Washer Shipping Bolt, part number DC97-07448D, is an original equipment manufacturer (OEM) part designed specifically for Samsung washing machines. These bolts are crucial for securing the washer's drum during transportation, preventing damage to the internal components from excessive movement and vibration.

It is essential to install these bolts when moving the washing machine and to remove them before operating the appliance to ensure proper function and prevent damage.



Image 1: The Samsung Washer Shipping Bolt (DC97-07448D) showing its full assembly, including the plastic sleeve, metal bolt, and securing clip.

2. PURPOSE OF SHIPPING BOLTS

Shipping bolts, also known as transit bolts or transit screws, are designed to stabilize the washing machine's inner drum during transport. The drum is suspended by springs and shock absorbers, allowing it to move freely during the wash cycle. Without shipping bolts, this free movement during transit can lead to severe damage to the drum, suspension system, and other internal components due to bumps and vibrations.

Always ensure shipping bolts are installed when moving the washer and removed before first use or any subsequent operation.

3. COMPATIBLE MODELS

This shipping bolt (DC97-07448D) is compatible with various Samsung washing machine models. Please verify your washer's model number to ensure compatibility. A partial list of compatible models includes:

- WF317AAW
- WF328AAG, WF328AAR, WF328AAW
- WF330ANB, WF330ANW
- WF331ANR, WF331ANW
- WF337AAG, WF337AAL, WF337AAR, WF337AAS, WF337AAW
- WF338AAB, WF338AAW
- WF339AAW
- WF340ANG, WF340ANR
- WF350ANG, WF350ANP, WF350ANR, WF350ANW
- WF407ANW
- WF409ANR, WF409ANW, WF409SNL
- WF410ANR, WF410ANW
- WF419AAS, WF419AAU, WF419AAW

This list is not exhaustive. Refer to your washing machine's specific manual or Samsung's official support for complete compatibility information.

4. INSTALLATION (SETUP)

Shipping bolts must be installed when preparing your Samsung washing machine for relocation or transport. This process secures the drum and prevents internal damage.

Steps for Installation:

1. **Prepare the Washer:** Ensure the washing machine is unplugged from the power outlet and disconnected from water supply lines. Drain any remaining water from the hoses.
2. **Locate Bolt Holes:** Identify the shipping bolt holes at the rear of the washing machine. These are typically covered by plastic caps.
3. **Insert Bolts:** Insert the shipping bolts into the designated holes. The plastic sleeve of the bolt should slide into the hole, and the metal screw should be tightened to secure it.
4. **Tighten Securely:** Use an appropriate tool (e.g., a wrench or screwdriver, depending on the bolt head) to tighten the bolts firmly. Do not overtighten, but ensure they are snug to prevent drum movement.
5. **Verify Stability:** Gently try to move the drum by hand. It should feel rigid and not move freely if the bolts are correctly installed.



Image 2: The Samsung Washer Shipping Bolt (DC97-07448D) viewed from a different angle, highlighting the screw end and the plastic housing.

5. REMOVAL

It is critical to remove all shipping bolts before operating the washing machine. Failure to do so can cause severe vibration, noise, and damage to the appliance, potentially voiding the warranty.

Steps for Removal:

1. **Unplug Washer:** Ensure the washing machine is unplugged from the power outlet.
2. **Access Rear:** Carefully pull the washer away from the wall to access the rear panel.
3. **Unscrew Bolts:** Using the appropriate tool, unscrew each shipping bolt counter-clockwise until it can be pulled out.
4. **Remove All Bolts:** Ensure all shipping bolts (typically 3-5, depending on the model) are removed.
5. **Install Caps:** Replace the plastic caps (if provided with your washer) into the holes where the bolts were removed. This prevents dust and debris from entering.
6. **Store Bolts:** Keep the removed shipping bolts in a safe place for future use, such as when moving the appliance again.

6. CARE AND STORAGE

To ensure the longevity and reusability of your Samsung Washer Shipping Bolts:

- **Clean:** Wipe the bolts clean with a dry cloth after removal to remove any dust or debris.
- **Store Safely:** Store the bolts in a dry, cool place, preferably in a sealed bag or container, to prevent loss or damage. A common practice is to tape them to the back of the washing machine or keep them with the original washer manual.
- **Inspect:** Before re-installation, inspect the bolts for any signs of damage, such as bent screws or cracked plastic sleeves. Do not use damaged bolts.

7. SPECIFICATIONS

Attribute	Detail
Part Number	DC97-07448D
Manufacturer	Samsung
Item Weight	Approximately 1 pound
Product Dimensions	Approximately 7 x 2 x 2 inches
Type	OEM Washer Shipping Bolt

8. SAFETY INFORMATION

- Always unplug the washing machine from the power source before installing or removing shipping bolts.
- Ensure the water supply is turned off and hoses are drained before moving the appliance.
- Never operate a washing machine with shipping bolts installed. This can cause severe damage to the appliance and pose a safety risk.
- If you are unsure about the process, consult a qualified technician or refer to your washing machine's main user manual.