

SAMSUNG 718

Samsung Smart Home SHS-P718 Digital Lock User Manual

Model: SHS-P718

Brand: SAMSUNG

1. INTRODUCTION

The Samsung Smart Home SHS-P718 is an intelligent Push/Pull Biometric Digital Lock designed to provide enhanced security and convenience for residential and small to medium-sized business applications. Its advanced design allows for a comfortable and innovative way to access your property.





Figure 1: Front and back view of the Samsung SHS-P718 Digital Lock, showcasing its sleek design and Push/Pull handle.

This lock integrates multiple authentication methods, including fingerprint recognition, password entry, and RFID card/tag access, ensuring flexible and robust security. It is capable of storing up to 100 fingerprints, making it suitable for various user needs.

2. KEY FEATURES

- **Push/Pull Design:** Ergonomic handle for easy and convenient door operation.
- **Multiple Access Methods:** Supports 4 to 12 digit passwords, RFID cards/stickers/key fobs, and biometric

fingerprint recognition.

- **High Fingerprint Capacity:** Stores up to 100 unique fingerprints.
- **Dual Authentication Mode:** Requires both password and fingerprint verification for enhanced security.
- **Welcome Feature:** An IR sensor automatically detects movement within 70cm and activates the lock, preparing for entry.
- **Lock Notification Feature:** The touch panel displays real-time lock status (e.g., 'Locked', 'Unlocked').
- **Manner Mode:** Temporarily silences operational sounds (e.g., password tones, voice prompts) for quiet entry or exit, ideal for late nights.
- **Robust Dual Structure:** Consolidates handle and main body for increased durability and security.
- **Anti-Hacking Solution:** Features password encryption to prevent external intrusion.
- **Intruder Prevention Feature:** Activates an alarm if forced entry is detected from other access points (windows, balconies) while the lock is armed.
- **In-Home Security Feature:** Disables external access methods (password, key-tags) from the inside for added security when home.
- **Automatic Door Closing:** Ensures the door is securely locked after entry or exit.
- **Emergency Power:** Can be powered by a 9V battery for emergency opening if main batteries are depleted.

3. COMPONENTS INCLUDED

Upon unboxing your Samsung SHS-P718 Digital Lock, please ensure all the following components are present:

- Front Display Panel
- Rear Panel
- Mounting Bracket
- Mortise Lock Body
- Strike Plate
- Dust Box for Latch Bolt
- 8 x AA Alkaline Batteries
- 5 x Mechanical Keys
- Installation Accessories (screws, etc.)
- Installation Template
- User Manual (on CD)



Figure 2: The mortise lock mechanism and mechanical keys, essential components for the digital lock's operation.

4. SETUP

4.1. Door Preparation

Before installation, ensure your door meets the following specifications:

- **Door Thickness:** 38mm to 80mm (1.5 to 3.15 inches).
- Ensure adequate space for the mortise lock body and handle assembly.

4.2. Installation Steps

Installation of the Samsung SHS-P718 Digital Lock requires careful attention to detail. It is recommended to consult a professional for installation if you are not familiar with door lock mechanisms.

1. **Prepare the Door:** Use the provided installation template to mark and drill necessary holes on your door.
2. **Install the Mortise Lock:** Insert the mortise lock body into the prepared cavity on the door edge and secure it with screws.
3. **Install the Front and Rear Panels:** Connect the front and rear panels with the spindle and secure them to the door, ensuring all cables are properly routed.
4. **Install Batteries:** Insert the 8 AA alkaline batteries into the battery compartment on the rear panel.
5. **Test Operation:** Perform initial tests to ensure the lock operates correctly with both mechanical keys and digital functions.

For detailed, step-by-step installation instructions, please refer to the comprehensive manual provided on the included CD and the physical installation template.

5. OPERATING INSTRUCTIONS

5.1. Access Methods

- **Password Entry:** Touch the keypad to activate, then enter your registered 4-12 digit password followed by the '*' key.
- **Fingerprint Recognition:** Place your registered finger on the biometric sensor. The lock will unlock upon successful recognition.
- **RFID Card/Tag:** Place your registered RFID card or tag on the designated card reader area.

5.2. Dual Authentication Mode

To enhance security, you can enable Dual Authentication Mode. When active, both a password and a fingerprint (or RFID tag) are required to unlock the door. This feature significantly reduces the risk of unauthorized access.

5.3. Welcome Feature

The built-in IR sensor detects movement within 70cm of the lock. Upon detection, the keypad illuminates, and the lock prepares for user input, providing a welcoming and convenient experience.

5.4. Manner Mode

Activate Manner Mode by pressing the '*' key before entering your password. This temporarily mutes all digital sounds, including keypad tones and voice prompts, allowing for quiet entry or exit without disturbing others.

5.5. Intruder Prevention Feature

When leaving your home, activate the Intruder Prevention Feature. If an attempt is made to enter through other means (e.g., windows, balconies) and then operate the lock from inside, an alarm will sound, deterring intruders.

5.6. In-Home Security Feature

For maximum security when you are inside, activate the In-Home Security Feature. This disables all external access methods (passwords, RFID tags) from the outside, preventing anyone from unlocking the door digitally.

6. MAINTENANCE

6.1. Battery Replacement

The Samsung SHS-P718 Digital Lock is powered by 8 AA alkaline batteries. The expected battery life is up to 12 months, though with average use (10 times per day), it may last approximately 1 month.

- **Low Battery Indicator:** The lock provides an audible low battery warning for approximately 30 days before the batteries are completely depleted. Replace all 8 batteries promptly when this warning occurs.
- **Emergency Power:** If the batteries run out completely, you can use a standard 9V battery to temporarily power the lock for emergency opening. Connect the 9V battery to the emergency power terminals located on the front panel.

- **Battery Type:** Always use new, high-quality AA alkaline batteries for optimal performance and longevity.

6.2. Cleaning

To maintain the appearance and functionality of your lock, wipe the surfaces with a soft, dry cloth. Avoid using abrasive cleaners or solvents, which can damage the finish or electronic components.

7. TROUBLESHOOTING

If you encounter issues with your Samsung SHS-P718 Digital Lock, refer to the following common problems and solutions:

- **Lock is unresponsive:**
 - Check if the batteries are depleted. Replace all 8 AA batteries.
 - If batteries are dead, use a 9V battery for emergency power.
- **Fingerprint not recognized:**
 - Ensure your finger is clean and dry.
 - Try placing your finger on the sensor at a slightly different angle.
 - If the issue persists, re-register your fingerprint.
- **Password not working:**
 - Ensure you are entering the correct password.
 - Check if Dual Authentication Mode is active and provide the secondary authentication (fingerprint/RFID).
 - Verify that Manner Mode is not causing confusion with silent input.
- **Alarm sounds unexpectedly:**
 - Check if the Intruder Prevention Feature or In-Home Security Feature is active.
 - Ensure no unauthorized attempts were made to open the door or other entry points.
- **Door does not close automatically:**
 - Check for any obstructions preventing the door from fully closing.
 - Ensure the mortise lock mechanism is not jammed.

For more detailed troubleshooting steps or issues not listed here, please refer to the complete user manual on the provided CD or contact Samsung customer support.

8. SPECIFICATIONS

Specification	Detail
Manufacturer	SAMSUNG

Specification	Detail
Model Number	718
Color	Black
Finish	Glossy
Material	Metal
Product Dimensions (L x W x H)	6.1 x 8.5 x 38.5 cm (2.4 x 3.3 x 15.2 inches)
Weight	3.2 Kilograms (7.05 pounds)
Power Source	8 x AA Alkaline Batteries (included)
Battery Life (Average)	Approx. 1 month (10 times/day) / Expected autonomy of 12 months
Door Thickness Compatibility	38-80mm (1.5-3.15 inches)
User Access Code Capacity	10 (4-12 digit combination)
Fingerprint Capacity	100
RFID Type	ISO 14443A (13.56 MHz)
Screen Style	Touchscreen
Lock Type	Combination Lock, Biometric

9. WARRANTY AND SUPPORT

The Samsung SHS-P718 Digital Lock comes with a manufacturer's warranty. For specific warranty terms, conditions, and duration, please refer to the warranty information provided with your product or visit the official Samsung website. For technical support, troubleshooting assistance, or any inquiries regarding your digital lock, please contact Samsung customer service. Contact details can typically be found on the Samsung official website or in the product packaging. It is recommended to register your product with Samsung to receive updates and support.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question