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## Hisense HW-G55E5KK

# Hisense 5.5kg Fully Automatic Washing Machine HW-G55E5KK Instruction Manual

Model: **HW-G55E5KK** | Brand: **Hisense**

## 1. INTRODUCTION

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Thank you for purchasing the Hisense 5.5kg Fully Automatic Washing Machine, model HW-G55E5KK. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your new appliance. Please read this manual thoroughly before using the washing machine and keep it for future reference.

## 2. SAFETY INFORMATION

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To ensure safe operation, always follow these basic precautions:

- Ensure the power supply matches the rating label on the appliance.
- Do not operate the washing machine with a damaged power cord or plug.
- Keep children away from the appliance during operation.
- Do not wash items that are soiled with flammable substances.
- Always unplug the appliance before cleaning or performing maintenance.
- Ensure proper grounding to prevent electric shock.

## 3. PRODUCT OVERVIEW

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### 3.1 External View



Figure 1: Front and top view of the Hisense 5.5kg Fully Automatic Washing Machine. This image displays the overall sleek design of the appliance.

### 3.2 Control Panel



Figure 2: Close-up of the control panel and open lid. The panel features buttons for water level, wash, rinse, spin, reservation, and various courses like standard, delicate, blanket, and wind dry.

### 3.3 Washing Tub

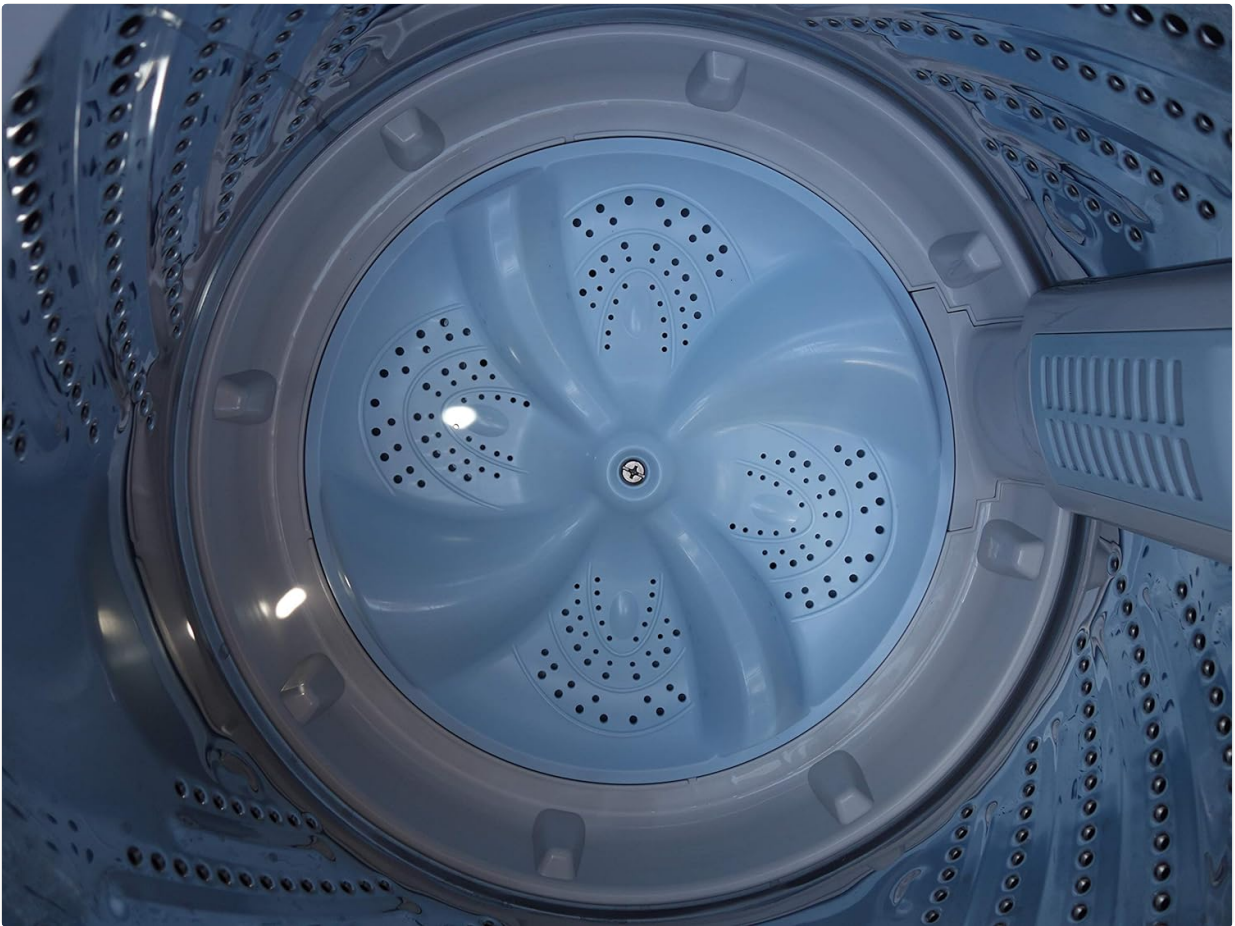


Figure 3: Interior view of the stainless steel washing tub. The tub features a pulsator at the bottom designed for effective cleaning.

### **3.4 Rear View and Specifications Label**



Figure 4: Rear view of the washing machine, highlighting the product specifications label. The label provides details such as model number, power requirements, washing capacity, and dimensions.

#### 4. SETUP

## **4.1 Unpacking**

Carefully remove the washing machine from its packaging. Inspect for any damage. Keep all packaging materials until you are satisfied with the product.

## **4.2 Drain Hose Connection**

Connect the drain hose to the designated outlet on the back of the washing machine. Ensure it is securely fastened to prevent leaks. The drain hose can be positioned in four directions for flexible installation.



Figure 5: The drain hose connected to the rear of the washing machine. The hose is flexible and can be routed to the left, right, front, or back depending on your installation needs.

### **4.3 Water Supply Connection**

Connect the water inlet hose to the water tap and the washing machine's water inlet valve. Ensure all

connections are tight to prevent leaks. Use the provided water inlet hose and connectors.

#### 4.4 Leveling the Washing Machine

Place the washing machine on a firm, level surface. Adjust the leveling feet at the bottom of the machine until it is stable and does not wobble. Proper leveling reduces vibration and noise during operation.

#### 4.5 Power Connection

Plug the power cord into a grounded electrical outlet. Ensure the outlet meets the electrical requirements specified on the product label (AC 100V, 15A or higher). Do not use extension cords or adapters.

### 5. OPERATING INSTRUCTIONS

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#### 5.1 Basic Operation

1. Load laundry into the tub, ensuring not to overload.
2. Add detergent and fabric softener to their respective dispensers.
3. Close the lid.
4. Press the **Power** button to turn on the machine.
5. Select your desired wash course (e.g., Standard, Speed).
6. Press the **Start/Pause** button to begin the wash cycle.

#### 5.2 Wash Programs (Courses)

The washing machine offers several wash courses to suit different laundry needs:

- **Standard:** For daily laundry with normal soil levels.
- **Speed:** A quick wash cycle, ideal for lightly soiled items or when you are in a hurry (approx. 14 minutes).
- **Soak:** For heavily soiled items, allowing them to soak before the main wash.
- **Delicate:** Gentle wash for delicate fabrics.
- **Blanket:** Suitable for washing blankets and large items.
- **Wind Dry:** Utilizes air circulation during spin to reduce drying time.

#### 5.3 Water Level Adjustment

The water level can be manually adjusted or automatically detected based on the laundry load. Refer to the control panel for available water level options.

### 6. MAINTENANCE

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#### 6.1 Cleaning the Washing Tub

Regularly clean the washing tub to prevent mold and odors. Use a dedicated washing machine cleaner or run a tub cleaning cycle if available.

#### 6.2 Cleaning the Lint Filter

Remove and clean the lint filter after every few washes to maintain optimal performance and prevent lint from redepositing on clothes.

#### 6.3 Exterior Cleaning

Wipe the exterior of the washing machine with a soft, damp cloth. Avoid using abrasive cleaners or solvents



that may damage the surface.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged, lid not closed, power outage.	Check power connection, ensure lid is fully closed, check circuit breaker.
No water supply	Water tap closed, water inlet hose kinked, water supply cut off.	Open water tap, straighten hose, check household water supply.
Excessive vibration/noise	Machine not level, laundry unevenly distributed, transport bolts not removed.	Adjust leveling feet, redistribute laundry, ensure transport bolts are removed (if applicable).

For other issues or if the problem persists, please contact customer support.

## 8. SPECIFICATIONS

Feature	Detail
Brand	Hisense
Model	HW-G55E5KK
Washing Capacity	5.5 kg
Drying Method	Wind Dry
Dimensions (W x D x H)	540mm x 540mm x 950mm
Tub Material	Stainless Steel
Special Features	Inverter technology, Push-button control panel, Top-loading door position
Rated Voltage	100V
Rated Frequency	50/60Hz (common)
Product Weight	28 Kilograms
Waterproof Rating	IPX4

## 9. WARRANTY AND SUPPORT

This product comes with a manufacturer's warranty. Please refer to the warranty card included with your purchase for details on coverage and duration. For technical assistance, troubleshooting, or service requests, please contact Hisense customer support.

Contact information can be found on the Hisense official website or in your product documentation.