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> [GROHE PureGuard 3920800H Wall-Mounted Bidet Instruction Manual](#)

## GROHE 3920800H

# GROHE PureGuard 3920800H Wall-Mounted Bidet Instruction Manual

Model: 3920800H

## 1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your GROHE PureGuard 3920800H Wall-Mounted Bidet. This bidet features a Euro Ceramic design with a PureGuard hygienic surface, a single tap hole, and an overflow. It is designed for wall mounting without visible attachments, ensuring a clean and modern aesthetic. Please read this manual thoroughly before installation and use to ensure proper function and longevity of the product.

## 2. SAFETY INFORMATION

- **Professional Installation Recommended:** Installation of this wall-mounted bidet requires plumbing knowledge and should ideally be performed by a qualified professional to ensure correct and secure mounting, proper water connections, and compliance with local building codes.
- **Water Supply:** Ensure the main water supply is turned off before beginning any installation or maintenance work.
- **Heavy Item:** The bidet is made of sanitary ceramic and is heavy (approximately 52.4 pounds). Exercise caution and use proper lifting techniques or assistance during handling and installation to prevent injury.
- **Secure Mounting:** The wall mounting system must be securely fastened to a structurally sound wall capable of supporting the bidet's weight when filled with water and under use.
- **Damage Prevention:** Avoid using abrasive cleaners or tools that could scratch or damage the ceramic surface or the PureGuard coating.
- **Children and Pets:** Keep children and pets away from the installation area to prevent accidents.

## 3. PACKAGE CONTENTS

Please verify that all components are present and undamaged before proceeding with installation.

- GROHE PureGuard 3920800H Wall-Mounted Bidet (Sanitary Ceramic, Alpine White)

- Mounting Set (for wall attachment)
- Installation Instructions (this manual)
- *Note: Faucet and drain assembly are sold separately and are not included.*

## 4. SETUP AND INSTALLATION

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The GROHE PureGuard 3920800H bidet is designed for wall mounting. Proper installation is crucial for stability and functionality. It is strongly recommended that a qualified plumber performs the installation.

### 4.1 Pre-Installation Steps

1. **Turn off Water Supply:** Locate the main water shut-off valve for your home or the specific bathroom and turn it off.
2. **Prepare Wall:** Ensure the wall where the bidet will be mounted is structurally sound and reinforced to support the bidet's weight. An in-wall carrier system is typically required for wall-mounted fixtures.
3. **Review Dimensions:** Carefully review the technical drawing below for precise measurements and mounting hole locations.

### 4.2 Mounting the Bidet

1. **Mark Mounting Points:** Using the provided mounting set and the technical drawing, accurately mark the drilling points on the wall for the bidet and the water supply/drain connections.
2. **Drill Holes:** Drill holes at the marked locations according to the size specified in the mounting instructions.
3. **Install Mounting Frame/Bolts:** Secure the mounting frame or bolts into the wall as per the mounting set instructions. Ensure they are level and firmly anchored.
4. **Connect Plumbing:** Connect the water supply lines and the drain pipe to the bidet. Ensure all connections are tight and leak-free.
5. **Mount Bidet:** Carefully lift the bidet and slide it onto the mounting bolts. Secure it in place using the washers and nuts provided in the mounting set. Do not overtighten, as this can crack the ceramic.
6. **Seal Edges:** Apply a bead of silicone sealant around the edges where the bidet meets the wall to prevent water ingress and provide a finished look.



**Figure 1: Bidet Dimensions and Mounting Diagram.** This diagram illustrates the critical dimensions for installation. The bidet has a width of 374mm at the top and a depth of 540mm from the wall. The height from the bottom to the top edge is 420mm. Mounting bolt centers are 180mm apart horizontally. The tap hole has a diameter of Ø35mm, and the overflow hole is Ø46mm. The distance from the top edge to the center of the tap hole is 80mm, and to the center of the overflow is 247mm. The overall depth from the wall to the front edge is 540mm. All measurements are in millimeters.

### 4.3 Post-Installation Check

1. **Turn on Water Supply:** Slowly turn the main water supply back on.
2. **Check for Leaks:** Inspect all connections for any signs of leaks. Tighten connections if necessary.
3. **Test Faucet:** If a faucet is installed, test its operation to ensure proper water flow and temperature control.

## 5. OPERATING INSTRUCTIONS

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The GROHE PureGuard 3920800H is a ceramic bidet bowl designed for personal hygiene. Its operation is dependent on the bidet faucet installed (sold separately).

- **Water Flow:** Use the bidet faucet (not included) to control the water flow and temperature for personal washing.
- **Overflow Feature:** The integrated overflow prevents the bidet from overflowing if the faucet is left running and the drain is closed.
- **Hygienic Surface:** The PureGuard hygienic surface helps to repel dirt and limescale, making cleaning easier and maintaining hygiene.

## 6. MAINTENANCE

Regular cleaning and proper care will ensure the longevity and pristine appearance of your GROHE bidet.

- **Daily Cleaning:** Clean the bidet regularly with a soft cloth and a mild, non-abrasive bathroom cleaner.
- **PureGuard Surface:** The PureGuard surface is designed for easy cleaning. Avoid harsh chemicals, abrasive sponges, or scouring powders, as these can damage the special coating.
- **Limescale:** For limescale deposits, use a mild descaling agent specifically designed for ceramic surfaces, following the product's instructions. Rinse thoroughly after cleaning.
- **Inspection:** Periodically check all plumbing connections for any signs of leaks or corrosion. Address any issues promptly.

## 7. TROUBLESHOOTING

This section addresses common issues you might encounter with your bidet. For complex problems, consult a qualified plumber.

Problem	Possible Cause	Solution
<b>Water Leakage</b>	Loose plumbing connections. Damaged seals or gaskets.	Check and tighten all water supply and drain connections. Replace worn or damaged seals/gaskets. If leaks persist, contact a plumber.
<b>Slow Drainage</b>	Partial clog in the drain.	Remove the drain stopper and clear any visible debris. Use a plumbing snake or a chemical drain cleaner (follow product instructions carefully).
<b>Bidet appears unstable</b>	Mounting bolts are loose or wall support is inadequate.	Ensure mounting bolts are securely tightened. If the wall structure is compromised, professional reinforcement may be required. Do not use if unstable.

## 8. SPECIFICATIONS

<b>Model Number</b>	3920800H
<b>Brand</b>	GROHE
<b>Material</b>	Sanitary Ceramic
<b>Color</b>	Alpine White
<b>Installation Type</b>	Wall Mounted
<b>Tap Holes</b>	1 (with 1 tap hole)

<b>Overflow</b>	Yes (with overflow)
<b>Surface Technology</b>	PureGuard Hygienic Surface
<b>Item Weight</b>	Approximately 52.4 pounds (23.77 kg)
<b>Product Dimensions</b>	22.83 x 16.14 x 14.17 inches (58 x 41 x 36 cm)

## 9. WARRANTY AND SUPPORT

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GROHE products are manufactured to the highest standards and undergo rigorous quality checks. Specific warranty terms and conditions may vary by region and product type. Please refer to the official GROHE website or contact GROHE customer service for detailed warranty information applicable to your product.

For technical assistance, spare parts, or further inquiries, please contact GROHE customer support through their official channels. Always provide your product model number (3920800H) when seeking support.

**Official GROHE Website:** [www.grohe.com](http://www.grohe.com)