

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- › [Grandeur](#) /
- › [Grandeur 837896 Carre' Tall Plate Georgetown Lever Instruction Manual](#)

Grandeur 837896

Grandeur 837896 Carre' Tall Plate Georgetown Lever Instruction Manual

Model: 837896 | Brand: Grandeur

PRODUCT OVERVIEW





The Grandeur 837896 Carre' Tall Plate Georgetown Lever is a high-quality door hardware solution designed for durability and aesthetic appeal. This privacy lever features a 2.375-inch backset and an Antique Pewter finish, suitable for left-hand oriented doors. Its tall plate design is ideal for doors 84 inches or higher, ensuring a balanced visual proportion.

Key Features:

- Constructed from solid, forged brass for enhanced durability and longevity.
- Tall plate design specifically for doors 84 inches or taller, providing an aesthetically pleasing look.
- Includes drilling template and all necessary mounting hardware for straightforward installation.
- Features a privacy function, ideal for bedrooms and bathrooms.
- Designed for left-hand doors, with the privacy pin located on the right side of the knob when hinges are on the left.

DETERMINING DOOR HAND ORIENTATION



Correct door handing is essential for proper installation and function. To determine if your door is left-handed or right-handed, stand on the outside of the door (the side from which the door swings away from you).

- **Left Hand Door:** If the hinges are located on the left side of the door, it is a left-hand door. For this lever, the inside lever points right, towards the hinges, and the privacy pin will be on the right.
- **Right Hand Door:** If the hinges are located on the right side of the door, it is a right-hand door. For this lever, the inside lever points left, towards the hinges, and the privacy pin will be on the left.

This product is specifically for a left-hand door configuration.

INSTALLATION INSTRUCTIONS

Tools Required: Drill, 1/4" drill bit, #2 Phillips screwdriver.



- 1. Door Preparation Information (A):** Ensure your door is prepared with the correct bore hole (2-1/8" diameter) and edge bore (1" diameter) at the specified backset (2-3/8" or 2-3/4"). The door thickness should be between 1-3/8" to 2".
- 2. Install Latch (B):** Insert the latch mechanism into the edge bore of the door. Rotate the latch tongue to change handing if necessary (refer to panel C). Secure the latch with screws.
- 3. Latch Tongue Note (C):** To reverse the latch tongue, remove the screw, rotate the tongue, and re-insert the screw. Ensure the curved side of the latch faces the door stop.
- 4. Use Drilling Template (D):** Use the provided universal drilling template to mark the mounting holes for the tall plate. For privacy function, align the template with the top of the bore hole as shown, then flip the template to mark the bottom drilling hole. Drill a 1/4" hole through the door for the privacy pin.
- 5. Mount Exterior Tall Plate (E):** First, install the two screw extenders into the exterior tall plate. Then, mount the exterior tall plate onto the door. Check that turning the knob/lever retracts the latch.
- 6. Mount Interior Tall Plate (F):** Mount the interior tall plate with the included 1-1/2" machine screws. Ensure the privacy spindle is correctly aligned. Check that turning the knob/lever retracts the latch.
- 7. Attach Strike Plate (G):** Attach the strike plate to the door jamb using 3/4" long wood screws. Ensure the latch engages smoothly with the strike plate.

OPERATING THE LEVER

This Grandeur Carre' Tall Plate Georgetown Lever is designed for privacy functions, typically used on bedroom or bathroom doors. To operate:

- **To Lock:** From the inside, locate the small privacy pin on the interior side of the lever plate. Push or turn this pin to engage the lock.
- **To Unlock:** From the inside, turn the lever handle to disengage the lock. From the outside, use the emergency release tool (a small pin or paperclip) to insert into the small hole on the exterior side of the lever plate and push to unlock.
- **To Open:** Simply depress the lever handle to retract the latch bolt and open the door.

CARE AND MAINTENANCE

To maintain the finish and functionality of your Grandeur door hardware, follow these guidelines:

- **Cleaning:** Use a soft, damp cloth to clean the surface. Avoid abrasive cleaners, harsh chemicals, or polishing agents, as these can damage the Antique Pewter finish.
- **Lubrication:** Periodically apply a small amount of silicone-based lubricant to the latch mechanism to ensure smooth operation. Do not use oil-based lubricants as they can attract dust and grime.
- **Inspection:** Regularly check all screws and connections to ensure they are tight. Loose components can affect performance and durability.
- **Environmental Factors:** While durable, extreme humidity or corrosive environments can affect the finish over time.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Lever does not retract latch fully.	Loose mounting screws; spindle not properly engaged; worn spring.	Tighten mounting screws. Re-install lever ensuring spindle is correctly seated. Contact support if spring is worn.
Door does not latch or close properly.	Strike plate misalignment; latch bolt obstruction.	Adjust strike plate position. Check for debris in the door frame or around the latch bolt.
Privacy lock not engaging/disengaging.	Privacy pin/mechanism misalignment or damage.	Ensure privacy pin is fully inserted and aligned. Check for obstructions.
Lever feels stiff or gritty.	Lack of lubrication; dirt/debris in mechanism.	Apply silicone-based lubricant to the latch mechanism. Clean any visible dirt.

PRODUCT SPECIFICATIONS

- **Model Number:** 837896
- **Material:** Solid Forged Brass
- **Color:** Antique Pewter
- **Product Dimensions:** 11"L x 2.5"W
- **Backset:** 2.375" (adjustable to 2.75" with included latch)
- **Lock Type:** Privacy (Key Lock not applicable for this privacy function)
- **Hand Orientation:** Left
- **Item Weight:** 5.75 Pounds
- **Included Components:** Door lever and tall plate (for both sides), latch mechanism, privacy spindle, privacy pin, strike plate, mounting screws.
- **UPC:** 662972378961

WARRANTY INFORMATION

This Grandeur door hardware product is backed by a **Lifetime Warranty**. For specific details regarding coverage and claims, please refer to the official warranty documentation provided with your purchase or contact Grandeur customer support.

CUSTOMER SUPPORT

Should you require assistance with installation, operation, or troubleshooting, please contact Grandeur customer support. Refer to the contact information provided in your product packaging or visit the official Grandeur website for support resources.