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Versuni EP5365/10

Philips EP5365/10 5000 Series Coffee Machine User Manual

Model: EP5365/10

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1. INTRODUCTION

This manual provides essential instructions for the safe and efficient use of your Philips EP5365/10 5000 Series Coffee Machine. Please read this manual thoroughly before first use and retain it for future reference. Proper understanding of these instructions will ensure optimal performance and longevity of your appliance.



Figure 1.1: Philips EP5365/10 5000 Series Coffee Machine packaging.

2. SAFETY INFORMATION

Observe the following safety precautions to prevent personal injury or damage to the appliance:

- Ensure the voltage indicated on the appliance corresponds to your local mains voltage before connecting.
- Do not immerse the appliance, mains plug, or power cord in water or any other liquid.
- Keep the appliance and its cord out of reach of children.
- Exercise caution when handling hot surfaces and hot liquids. Steam and hot water can cause burns.
- Unplug the appliance before cleaning and when not in use.
- Do not operate the appliance if the power cord, plug, or the appliance itself is damaged.

3. PRODUCT OVERVIEW

Familiarize yourself with the components of your Philips EP5365/10 5000 Series Coffee Machine.



Figure 3.1: Front view of the Philips EP5365/10 5000 Series Coffee Machine with milk carafe and coffee cup.

Main Components:

- **Control Panel:** For selecting beverages and adjusting settings.
- **Water Tank:** Removable tank for fresh water supply.
- **Bean Hopper:** Container for whole coffee beans.
- **Milk Carafe:** Detachable container for milk, used for milk-based beverages.
- **Coffee Spout:** Dispenses coffee.

- **Drip Tray:** Collects excess water and coffee drips.
- **Coffee Grounds Container:** Collects used coffee pucks.
- **Brew Group:** The core unit for brewing coffee, located inside the machine.

4. SETUP AND FIRST USE

4.1 Unpacking and Placement

1. Remove all packaging materials from the machine.
2. Place the machine on a stable, level surface, away from heat sources and direct sunlight.

4.2 Rinsing the Machine

Before first use, rinse the machine to ensure optimal hygiene and performance.

1. Fill the water tank with fresh water up to the MAX indication.
2. Place a container under the coffee spout.
3. Follow the on-screen instructions or refer to the quick start guide for the initial rinsing cycle.

4.3 Water Hardness Test and AquaClean Filter Installation

The AquaClean filter reduces limescale and extends the descaling interval.



Figure 4.1: Installing the AquaClean filter in the water tank.

1. Use the provided water hardness test strip to determine your local water hardness.
2. Set the water hardness level in the machine's menu.
3. Prepare the AquaClean filter as per its separate instructions (soak in water).
4. Insert the AquaClean filter into the water tank.
5. Activate the AquaClean filter in the machine's menu.

4.4 Filling the Bean Hopper



Figure 4.2: Filling the bean hopper with whole coffee beans.

- Open the lid of the bean hopper.
- Pour whole coffee beans into the hopper. Do not use ground coffee, instant coffee, or caramelized beans.
- Close the lid securely.

5. OPERATING THE COFFEE MACHINE

5.1 Turning On/Off

- Press the power button to turn the machine on or off. The machine performs an automatic rinsing cycle when turned on or off.

5.2 Preparing Coffee Beverages



Figure 5.1: Various coffee specialties prepared by the machine.

1. Place a cup under the coffee spout.
2. Select your desired beverage (e.g., Espresso, Coffee) from the control panel.
3. Adjust coffee strength and volume if desired using the dedicated buttons or menu options.
4. Press the start button to begin brewing.

5.3 Preparing Milk-Based Beverages

For Cappuccino or Latte Macchiato, use the integrated milk carafe.

1. Fill the milk carafe with fresh milk up to the indicated level.
2. Attach the milk carafe to the machine.
3. Place a cup under the milk spout and coffee spout.
4. Select your desired milk beverage (e.g., Cappuccino, Latte Macchiato).
5. Adjust milk foam volume and coffee strength/volume if desired.
6. Press the start button. The machine will first dispense milk foam, then coffee.

5.4 Adjusting Grind Setting



Figure 5.2: The ceramic grinder mechanism.

- Adjust the grind setting only when the grinder is operating.
- Turn the grind adjustment knob inside the bean hopper to your desired fineness. Finer grind for stronger coffee, coarser for milder.

6. MAINTENANCE AND CLEANING

Regular cleaning ensures optimal taste and extends the lifespan of your machine.

6.1 Daily Cleaning

- **Drip Tray and Coffee Grounds Container:** Empty and rinse daily.
- **Milk Carafe:** After each use, perform the quick clean function. For thorough cleaning, disassemble and rinse all parts under running water.

6.2 Weekly Cleaning



Figure 6.1: Cleaning the brew group under running water.

- **Brew Group:** Turn off the machine and remove the brew group. Rinse it thoroughly under lukewarm running water until no coffee residue is visible. Allow it to air dry before reinserting.
- **Water Tank:** Rinse the water tank and its lid.

6.3 Descaling Procedure

The machine will indicate when descaling is required. Use only Philips descaling solution.

1. Follow the on-screen instructions for the descaling cycle.
2. The process typically involves emptying the water tank, adding descaling solution, and running a cycle, followed by rinsing cycles.

6.4 AquaClean Filter Replacement

Replace the AquaClean filter when indicated by the machine, typically after 3 months or 5000 cups, depending on water hardness and usage.

- Remove the old filter from the water tank.
- Prepare and install a new AquaClean filter as described in Section 4.3.

7. TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
No coffee is dispensed.	Water tank empty, brew group clogged, or coffee beans empty.	Fill water tank, clean brew group, fill bean hopper.

Problem	Possible Cause	Solution
Coffee is too weak.	Grind setting too coarse, insufficient coffee strength selected.	Adjust grind setting to finer, increase coffee strength.
Milk does not froth properly.	Milk carafe dirty, milk type unsuitable, or milk too warm.	Clean milk carafe, use cold fresh milk (preferably semi-skimmed), ensure carafe is correctly assembled.
Machine displays a descaling alert.	Limescale buildup.	Perform descaling procedure as per Section 6.3.

8. SPECIFICATIONS

- **Brand:** Versuni
- **Model Number:** EP5365/10
- **Colour:** Silver/Black
- **Product Dimensions:** 22.1 x 34 x 43 cm
- **Weight:** 7.2 kg
- **Water Tank Capacity:** 1.8 litres
- **Power / Wattage:** 1500 watts
- **Voltage:** 230V
- **Material:** Stainless Steel
- **Special Feature:** Water Filter (AquaClean compatible)

9. WARRANTY AND SUPPORT

Your Philips EP5365/10 5000 Series Coffee Machine comes with a standard manufacturer's warranty. For detailed warranty terms and conditions, please refer to the warranty card included in your product packaging or visit the official Versuni (formerly Philips Domestic Appliances) support website.

For technical assistance, spare parts, or service, please contact Versuni customer support in your region. Contact information can typically be found on the official website or in the documentation provided with your appliance.