

## H.Koenig MXC36

# H.Koenig MXC36 Heated Soup Maker Blender User Manual

Model: MXC36

## 1. INTRODUCTION

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Thank you for choosing the H.Koenig MXC36 Heated Soup Maker Blender. This versatile appliance is designed to help you prepare a variety of hot and cold recipes, including delicious homemade soups, smoothies, sauces, and crushed ice. Please read this manual carefully before first use to ensure safe and optimal operation.

## 2. SAFETY INSTRUCTIONS

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To prevent injury or damage, always observe the following safety precautions:

- Ensure the appliance is placed on a stable, flat, and heat-resistant surface.
- Do not immerse the motor base, cord, or plug in water or any other liquid.
- Keep hands and utensils out of the blender jug while operating to prevent severe injury and/or damage to the blender.
- Always ensure the lid is securely closed before operating the appliance.
- Exercise caution when handling hot liquids or ingredients, as steam can cause burns.
- Unplug the appliance from the power outlet when not in use, before assembling or disassembling parts, and before cleaning.
- This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not operate the appliance if the power cord or plug is damaged, or if the appliance malfunctions or has been dropped or damaged in any way.
- Only use accessories and attachments recommended by the manufacturer.
- Avoid contact with moving parts.

### 3. PRODUCT OVERVIEW

The H.Koenig MXC36 consists of a motor base, a stainless steel jug with integrated blades, and a lid with a measuring cup. Familiarize yourself with the components before use.



**Figure 1:** Front view of the H.Koenig MXC36 Soup Maker Blender. This image displays the complete appliance, highlighting its sleek design, stainless steel jug with measurement markings, and the control panel at the base.



**Figure 2:** Exploded view of the H.Koenig MXC36 components. This image shows the separate parts: the motor base, the stainless steel jug with handle, the lid, and the removable measuring cup insert, illustrating how the unit disassembles for cleaning and assembly.



**Figure 3:** Close-up of the H.Koenig MXC36 stainless steel jug. This detail shot focuses on the H.Koenig logo and the clear measurement markings (in milliliters) on the side of the durable stainless steel blending jug.



**Figure 4:** Close-up of the H.Koenig MXC36 control panel. This image highlights the LED display showing time and function icons, along with the various control buttons for temperature (60°C, 80°C, 100°C), speed (+/-), Pulse, Mixer, and pre-programmed functions like 'Mouliné' (smooth soup) and 'Veloute' (creamy soup).

### Components:

- **Motor Base:** Contains the motor and control panel. Features anti-slip feet for stability.
- **Stainless Steel Jug:** Heat-resistant, with integrated blending blades. Capacity of 1.4 L for hot ingredients and 1.7 L for cold ingredients.
- **Lid:** Securely fits onto the jug.
- **Measuring Cup:** Removable insert in the lid for adding ingredients during operation.

## 4. SETUP

1. Unpack all components and remove any packaging materials.
2. Wipe the exterior of the motor base with a damp cloth.
3. Wash the stainless steel jug, lid, and measuring cup with warm, soapy water. Rinse thoroughly and dry.
4. Place the motor base on a clean, dry, and stable surface.

5. Ensure the jug is properly seated on the motor base.
6. Plug the appliance into a suitable power outlet. The LED display will illuminate.

## 5. OPERATING INSTRUCTIONS

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The H.Koenig MXC36 offers various functions for diverse culinary preparations.

### Control Panel Overview:

- **LED Display:** Shows time, selected program, and temperature.
- **Power Button (Red):** Turns the appliance on/off.
- **'+' / '-':** Adjusts blending speed or cooking time.
- **Pulse:** Provides short bursts of high-speed blending.
- **Mixer:** General blending function with 3 adjustable speeds.
- **Ice Crusher:** Dedicated function for crushing ice.
- **60°C / 80°C / 100°C:** Temperature selection for heating functions.
- **Moulined (Smooth Soup):** Pre-programmed function for smooth soups.
- **Veloute (Creamy Soup):** Pre-programmed function for creamy soups.

### General Operation:

1. Add your ingredients to the stainless steel jug. Do not exceed the maximum fill lines (1.4L for hot, 1.7L for cold).
2. Securely place the lid on the jug. Ensure the measuring cup is in place.
3. Press the red Power button to turn on the appliance.
4. Select your desired function or program.
5. The appliance will begin operation. For cooking programs, the MXC36 can cook for up to 90 minutes.
6. Once complete, the appliance will signal and stop. Carefully remove the lid and pour out the contents.
7. Always unplug the appliance after use.

### Specific Functions:

- **Soup Programs (Moulined / Veloute):** These pre-programmed functions automatically blend and heat ingredients to create smooth or creamy soups. Simply add ingredients, select the program, and let the MXC36 do the rest.
- **Manual Heating:** For heating ingredients without blending, select a temperature (60°C, 80°C, or 100°C). The appliance will heat the contents to the selected temperature.
- **Blending (Mixer / Pulse):** Use the 'Mixer' button to activate continuous blending at 3 adjustable speeds. The 'Pulse' button provides short, powerful bursts for controlled blending or chopping.
- **Ice Crusher:** Use this function for crushing ice cubes. Ensure there is sufficient liquid or other ingredients to facilitate blending.

## 6. MAINTENANCE AND CLEANING

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Regular cleaning ensures the longevity and optimal performance of your H.Koenig MXC36.

1. Always unplug the appliance before cleaning.

2. **Motor Base:** Wipe the motor base with a damp cloth. Do not immerse it in water.
3. **Stainless Steel Jug, Lid, and Measuring Cup:** These parts can be washed with warm, soapy water. Use a brush for the blades to ensure thorough cleaning, exercising extreme caution due to sharp edges. Rinse thoroughly and dry immediately to prevent water spots.
4. For stubborn residue in the jug, fill it with warm water and a small amount of dish soap, then run the 'Mixer' function for a few seconds. Rinse and dry.
5. Do not use abrasive cleaners, scouring pads, or harsh chemicals, as these can damage the surfaces.
6. Store the appliance in a dry place when not in use.

## 7. TROUBLESHOOTING

If you encounter issues with your H.Koenig MXC36, refer to the following common problems and solutions:

| Problem                     | Possible Cause  | Solution  |
|-----------------------------|---|---|
| Appliance does not turn on. | Not plugged in; power outage; jug not correctly seated.         | Check power connection; ensure jug is securely placed on the base.  |
| Blades are not spinning.    | Overloaded jug; ingredients too large; lid not properly closed. | Reduce ingredient quantity; cut ingredients into smaller pieces; ensure lid is securely closed.   |
| Food is not heating.        | Heating function not selected; insufficient time.               | Select a temperature setting (60°C, 80°C, 100°C) or a soup program. Allow sufficient time for heating.  |
| Unusual noise or odor.      | Overload; foreign object; motor issue.                          | Turn off and unplug immediately. Remove some ingredients if overloaded. Check for foreign objects. If problem persists, contact customer support. |

If the problem persists after attempting these solutions, please contact customer support.

## 8. SPECIFICATIONS

- **Model:** MXC36
- **Brand:** H.Koenig
- **Power:** 700-900 Watts
- **Voltage:** 230 Volts
- **Capacity (Hot):** 1.4 Liters
- **Capacity (Cold):** 1.7 Liters
- **Material:** Stainless Steel (jug), Metal (overall)
- **Number of Speeds:** 3 + Pulse
- **Adjustable Temperatures:** 60°C, 80°C, 100°C
- **Product Dimensions (L x W x H):** 23.5 x 20 x 45 cm
- **Item Weight:** 2.92 Kilograms

- **Features:** Multiple accessories, Programmable, Multiple speeds, LED display, Anti-slip feet
- **Country of Origin:** China

## 9. WARRANTY AND SUPPORT

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The H.Koenig MXC36 Heated Soup Maker Blender comes with an extended **2-year warranty**. This warranty covers manufacturing defects under normal use conditions.

For warranty claims, technical support, or spare parts inquiries, please contact the H.Koenig customer service.

An after-sales service workshop is available in France to assist you.

Please retain your proof of purchase for warranty validation.