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› Epson Expression Photo HD XP-15000 Wireless Color Wide-Format Printer Instruction Manual

## Epson XP-15000

# Epson Expression Photo HD XP-15000 Wireless Color Wide-Format Printer

## INSTRUCTION MANUAL

### INTRODUCTION

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The Epson Expression Photo HD XP-15000 is a wireless wide-format printer designed for professional-quality photo printing. It features individual 6-color Claria Photo HD inks, including red and gray, for an ultra-wide color gamut and enhanced black-and-white prints. This compact printer supports borderless prints up to 13 inches x 19 inches and includes convenient features like auto 2-sided document printing and a 200-sheet front tray.



Figure 1: Epson Expression Photo HD XP-15000 Wireless Color Wide-Format Printer.

## WHAT'S IN THE BOX

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Verify that all items listed below are included in your printer package:

- Expression Photo HD XP-15000 printer
- CD-ROM for product setup
- Power cord
- 4x Claria Photo HD 312-I ink cartridges (1x Black, 1x Cyan, 1x Magenta, 1x Yellow)
- 2x Claria Photo HD 314-I ink cartridges (1x Gray, 1x Red)
- 1 Cleaning Sheet

# In the box

## Expression® Photo HD XP-15000



Wide-format Printer



Claria® Photo HD 312/314XL Series  
Genuine Epson® Ink initial Cartridges<sup>1</sup>

*Printer designed for use exclusively with Epson Ink cartridges\*.*

Power cord  
(USB cable not included)

CD, documentation  
and cleaning sheet

<sup>1</sup> The cartridges included with the printer are designed for printer setup and not for resale. After some ink is used for priming, the rest is available for printing.

**\*SCROLL DOWN TO "FROM THE MANUFACTURER" TO LEARN MORE.**

Figure 2: Included items in the printer package.

## SETUP

Follow these steps to set up your Epson Expression Photo HD XP-15000 printer for the first time:

1. Unpack the printer and remove all protective materials.
2. Connect the power cord to the printer and a power outlet.
3. Install the initial ink cartridges as instructed by the printer's display. Ensure you use only genuine Epson cartridges.
4. Follow the on-screen prompts to complete the initial setup, including language selection and network connection (Wi-Fi or Ethernet).
5. Load paper into the front tray or rear specialty media tray.
6. Install the printer software on your computer or mobile device from the provided CD-ROM or Epson's official website.

## Initial Setup Overview

Video 1: An overview of the Epson Expression Photo Printer Family, including setup and features.

## OPERATING YOUR PRINTER

### Printing Documents and Photos

The XP-15000 offers versatile printing options for various media types and sizes. Ensure the correct paper type and size are selected in your printer settings for optimal results.

## Epson® Genuine Ink Promise

Epson is committed to delivering the highest quality and most reliable inks for your printing experience. Epson's Promise is backed by our outstanding Service & Support and Warranty Programs.



This Epson printer is designed to work only with  
Epson Genuine Inks\*.

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Figure 3: The printer in operation, producing a vibrant photo print.

### Borderless Printing

Achieve professional-looking prints without white margins by enabling the borderless printing feature. This is ideal for photos and full-bleed designs up to 13 inches x 19 inches.

## Expression® Photo HD XP-15000



Figure 4: The compact wide-format printer fits easily on a desktop.

## MAINTENANCE

### Ink Cartridge Management

The Epson Expression Photo HD XP-15000 uses individual 6-color Claria Photo HD ink cartridges. For optimal performance and to avoid potential damage not covered under warranty, use only genuine Epson-brand cartridges. The printer features Dash Replenishment to automatically track ink usage and reorder when low.

# At a glance

## Expression® Photo HD XP-15000



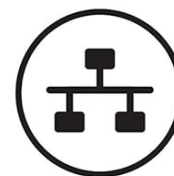
Wireless



Wide-format  
Print



Ultra HD Photo



Ethernet

### Additional features

- ✓ Borderless prints up to 13" x 19"
- ✓ 6-color inks with Red and Gray
- ✓ 50-sheet rear specialty tray\*
- ✓ 30% smaller than predecessor\*
- ✓ Auto 2-sided document printing
- ✓ 200-sheet front tray
- ✓ 9.2/9 ISO ppm (black/color)\*
- ✓ 4" x 6" photo in 27 seconds\*
- ✓ Smartphone/tablet printing\*
- ✓ 2.4" color LCD



### Ink cartridges



312/314XL Series Genuine Epson® Ink cartridges

*Printer designed for use exclusively with Epson ink cartridges\*.*

**\*SCROLL DOWN TO "FROM THE MANUFACTURER" TO LEARN MORE.**

Figure 5: Details on ink cartridges and Epson's genuine ink promise.

## TROUBLESHOOTING

### Common Issues and Solutions

- **Print Quality Issues (Streaks, Fading, Incorrect Colors):**

Perform a nozzle check to identify clogged print head nozzles. If clogs are present, run the print head cleaning utility from your printer's control panel or computer software. Repeat if necessary. Ensure you are using genuine Epson ink cartridges.

- **Printer Not Responding:**

Check all cable connections (power, USB/Ethernet). Ensure the printer is powered on and connected to the correct network. Restart both the printer and your computer/device. Update printer drivers if necessary.

- **Paper Jams:**

Carefully remove any jammed paper from the input trays, output tray, or inside the printer. Refer to the printer's display for specific instructions on clearing jams.

- **Ink Cartridge Errors:**

Ensure all ink cartridges are correctly installed and are genuine Epson cartridges. If an error persists, try removing

and reinserting the cartridge.

## TECHNICAL SPECIFICATIONS

Feature	Specification
Product Dimensions	18.7"D x 30.9"W x 16.2"H
Maximum Media Size	13 x 19 inch
Power Consumption	24 Watts (On-mode)
Maximum Color Print Resolution	5760 x 1440 dpi
Maximum Black and White Print Resolution	5760 x 1440 dpi
Dual-sided printing	Yes (Automatic)
Connectivity Technology	Wired, Wireless (Wi-Fi, Ethernet)
Printer Output	Color
Item Weight	18.7 pounds
Model Name	XP-15000



Figure 6: Key dimensions of the Epson Expression Photo HD XP-15000 printer.

## WARRANTY AND SUPPORT

The Epson Expression Photo HD XP-15000 printer comes with a limited warranty. For detailed warranty information, technical support, and additional resources, please refer to the official Epson website or the included documentation.

- User Manual: [Download PDF](#)
- User Guide: [Download PDF](#)

